



Data Summary: the State of DD Services

Division of Developmental Services
November 9, 2017

Eric Williams
Director, Provider Development

Our focus

Building a healthy community of provider options
that provides choice and meets Virginia's current
and future service needs



Our focus



Emphasis on supporting providers to make informed decisions about services

Our focus

Today's session and moving forward...

- Initial, data-focused review
- Considers needs and options
- Statewide and regional emphasis
- Semiannual updates
- Provider input encouraged

Our focus

Data sources

WaMS data

- Individuals by waiver
- SIS level distribution
- Waiver by CSB by Age
- Waiting List by CSB by Age
- Services by CSB

DBHDS Data Warehouse

- VAMMIS claims data

Office of Licensing

- Provider data

Regional Support Team

- Reports

Reserve slot requests

- Needed services

Provider Survey

- Potential providers/willingness



Our focus

Data

- Changes daily
- Involves many perspectives
- Attempts to answer questions

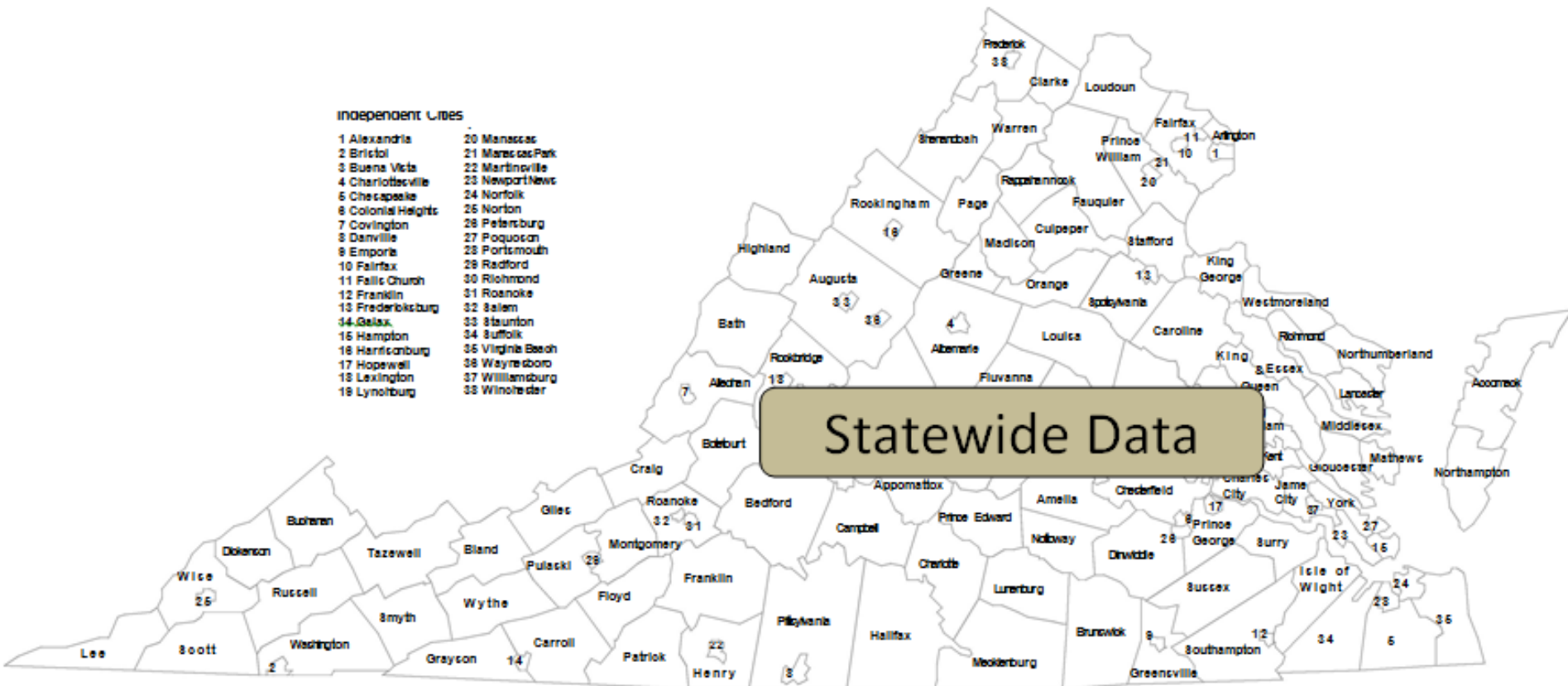
Our focus

Approach

- Where people live
- How they spend the day
- The support they need
- Service availability and trends

Statewide Data

Map of Virginia by Cities and Counties



www.coopercenter.org/demographics



How are DD slots assigned?

Totals

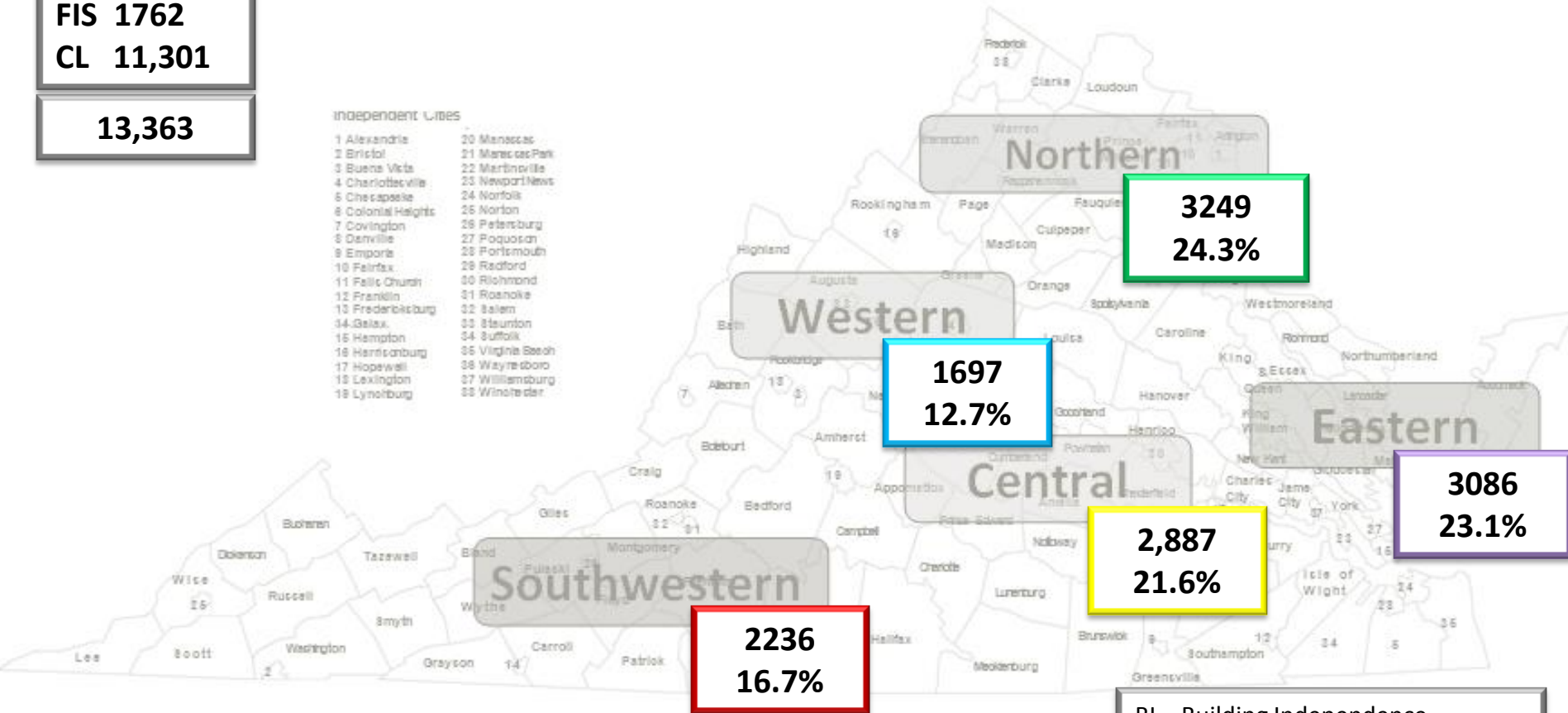
BI 300
FIS 1762
CL 11,301

13,363

Map of Virginia by Cities and Counties

Independent Cities

- | | |
|--------------------|-------------------|
| 1 Alexandria | 20 Manassas |
| 2 Bristol | 21 Manassas Park |
| 3 Buena Vista | 22 Martinsville |
| 4 Charlottesville | 23 Newport News |
| 5 Chesapeake | 24 Norfolk |
| 6 Colonial Heights | 25 Norton |
| 7 Covington | 26 Petersburg |
| 8 Danville | 27 Poquoson |
| 9 Emporia | 28 Portsmouth |
| 10 Fairfax | 29 Radford |
| 11 Falls Church | 30 Richmond |
| 12 Franklin | 31 Roanoke |
| 13 Fredericksburg | 32 Salem |
| 14 Galax | 33 Staunton |
| 15 Hampton | 34 Suffolk |
| 16 Harrisonburg | 35 Virginia Beach |
| 17 Hopewell | 36 Waynesboro |
| 18 Lexington | 37 Williamsburg |
| 19 Lynchburg | 38 Winchester |



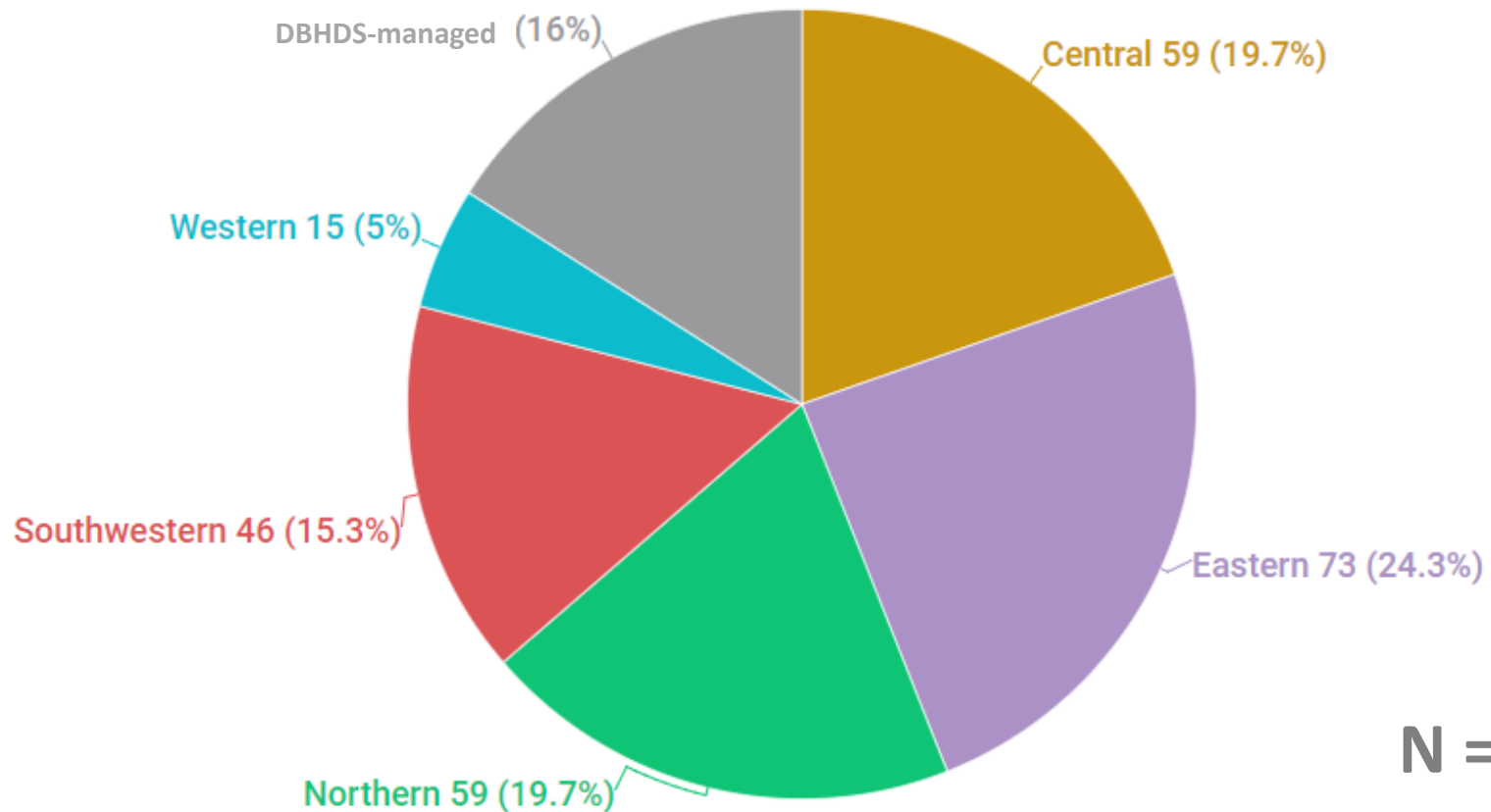
www.coopercenter.org/demographics

BI = Building Independence
FIS = Family and Individual Supports
CL = Community Living



How are BI slots assigned?

Building Independence

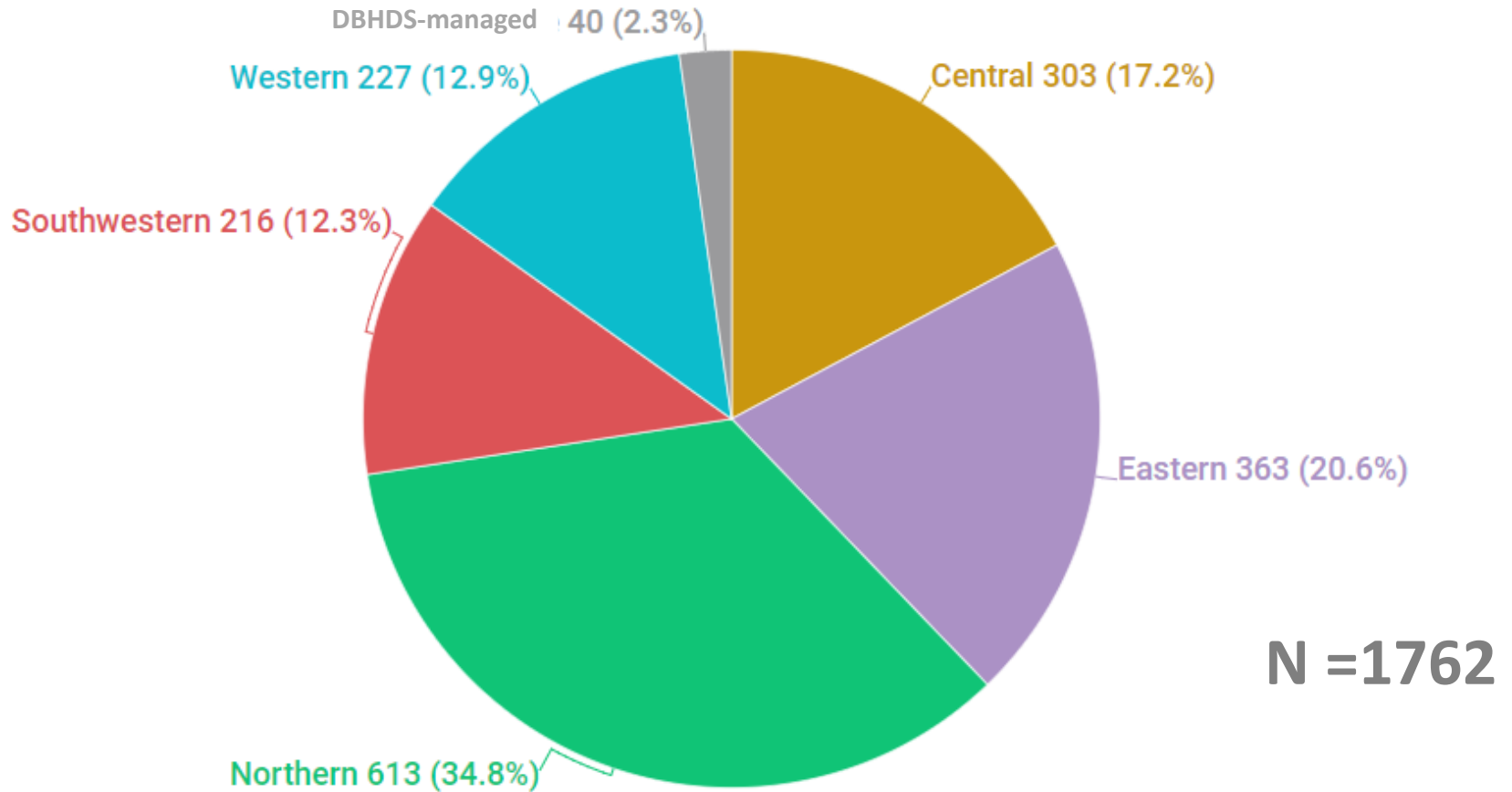


N = 300



How are FIS slots assigned?

Family and Individual Supports

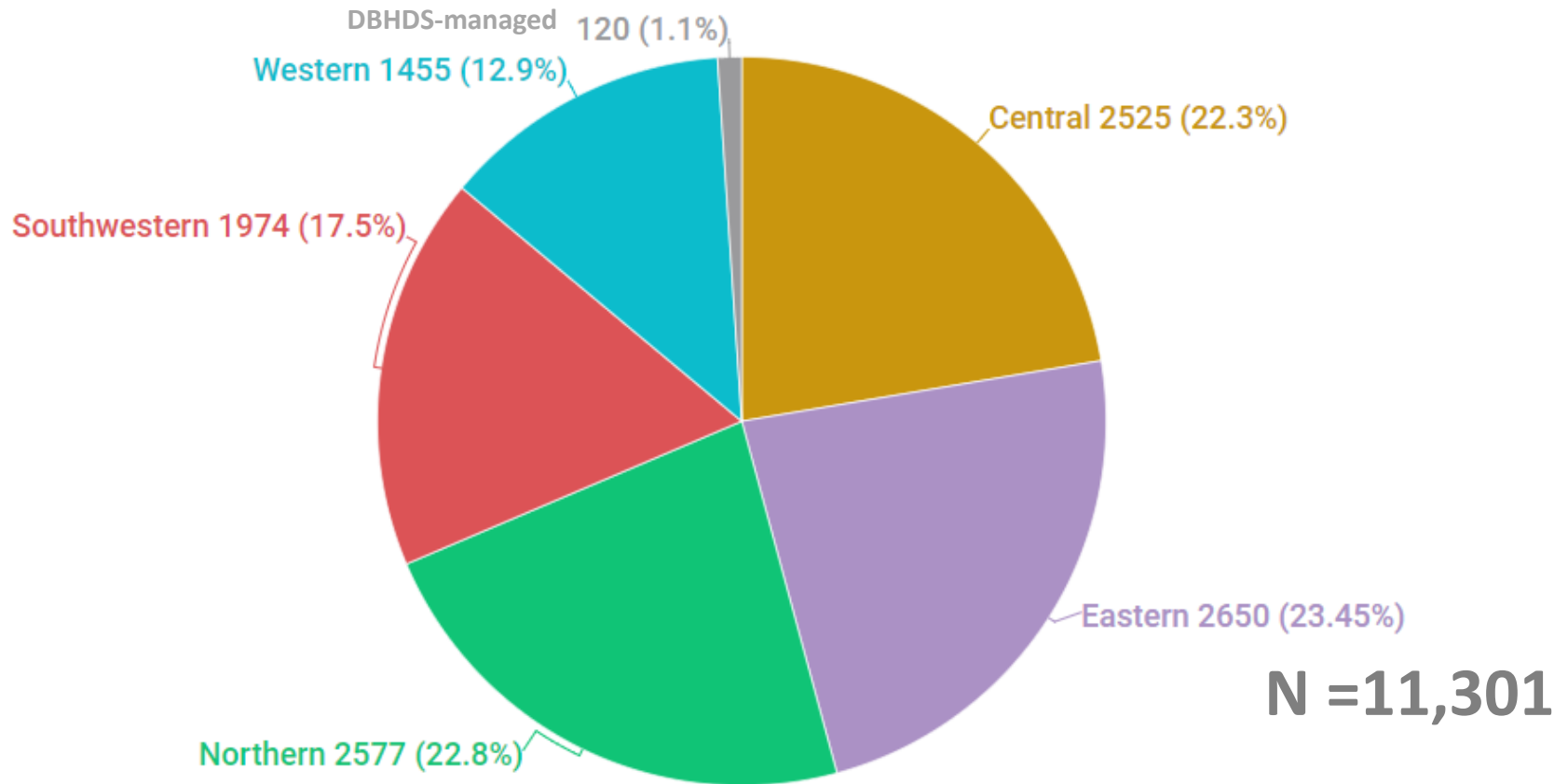


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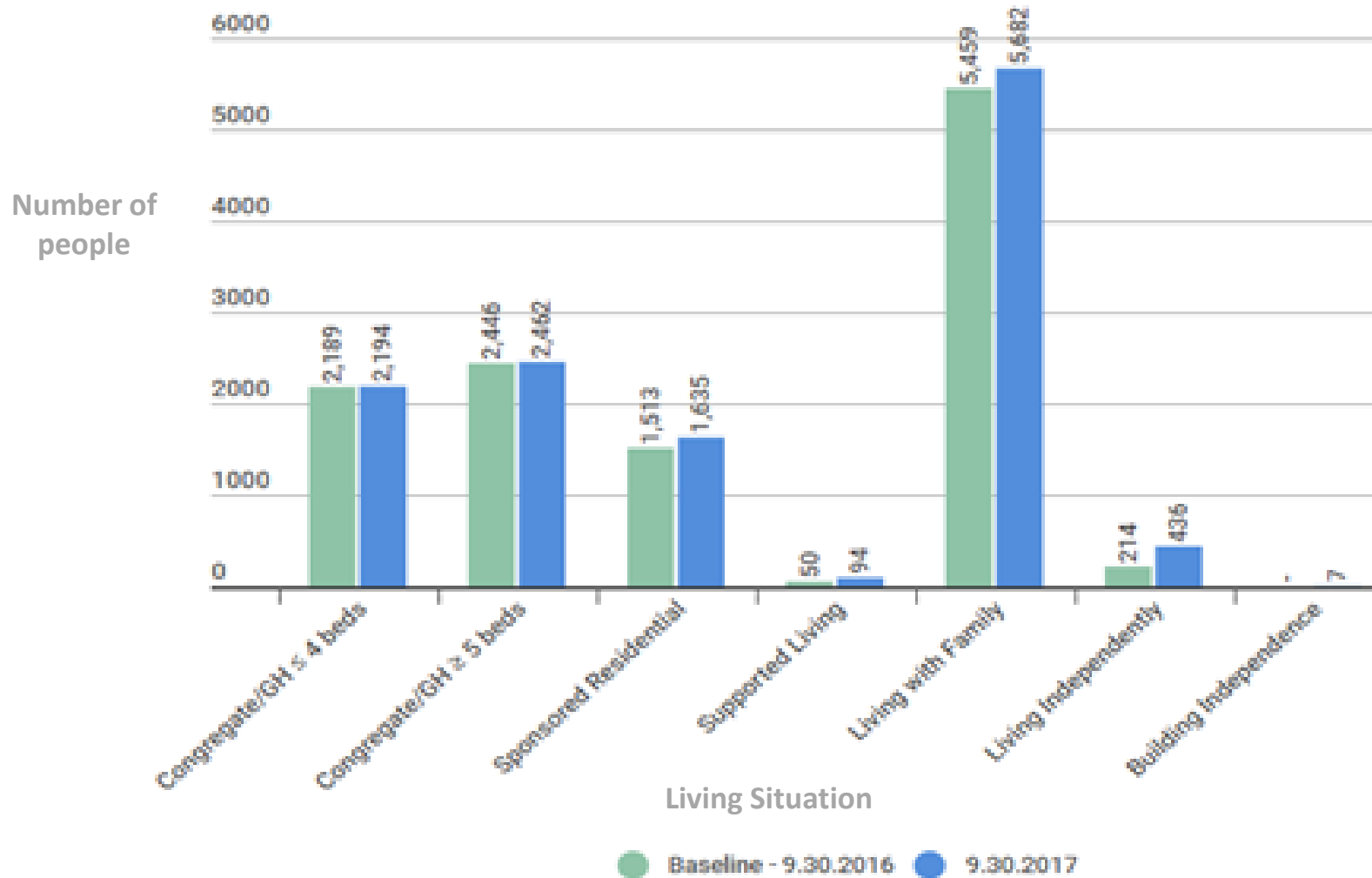


How are CL slots assigned?

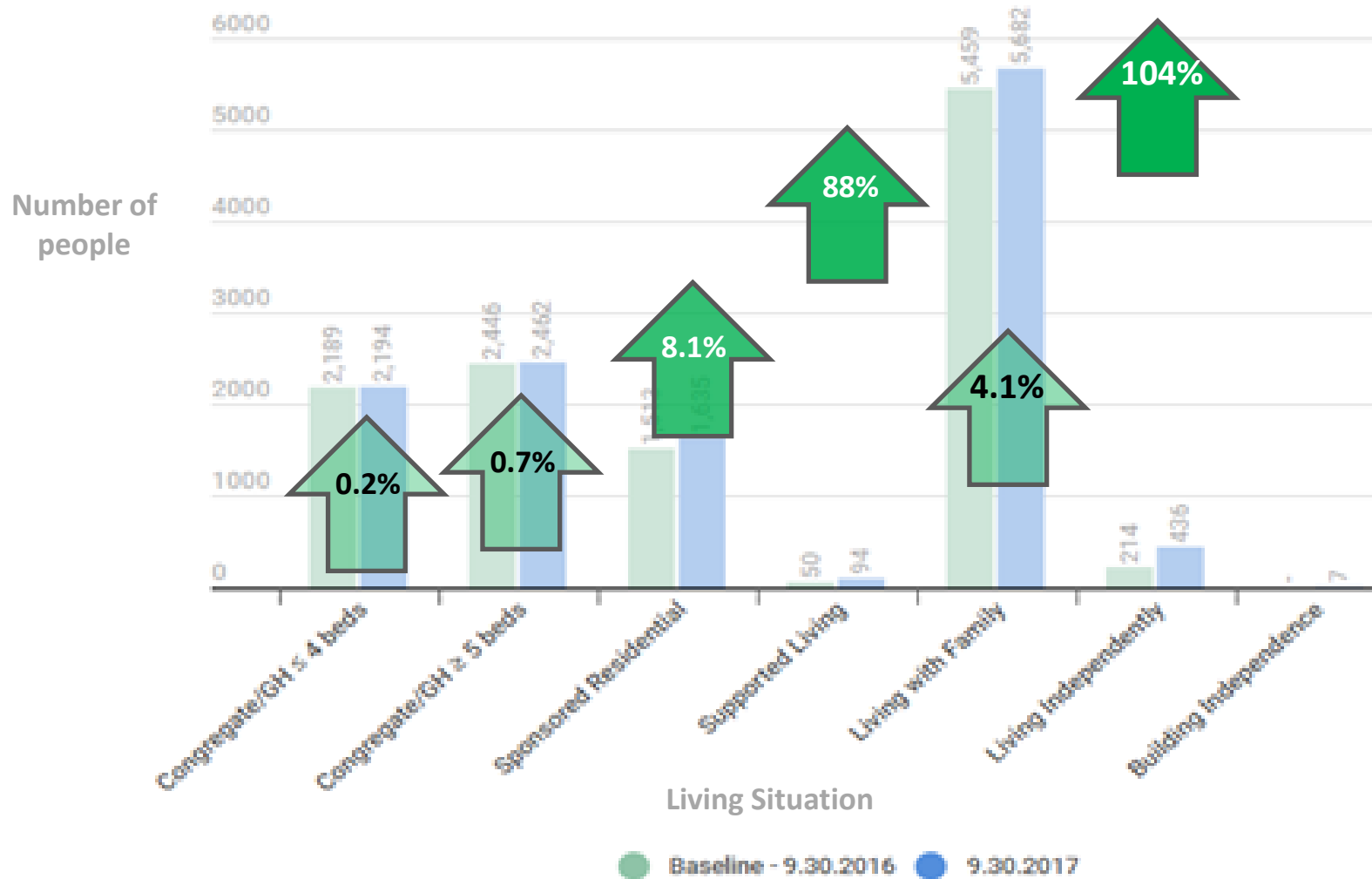
Community Living



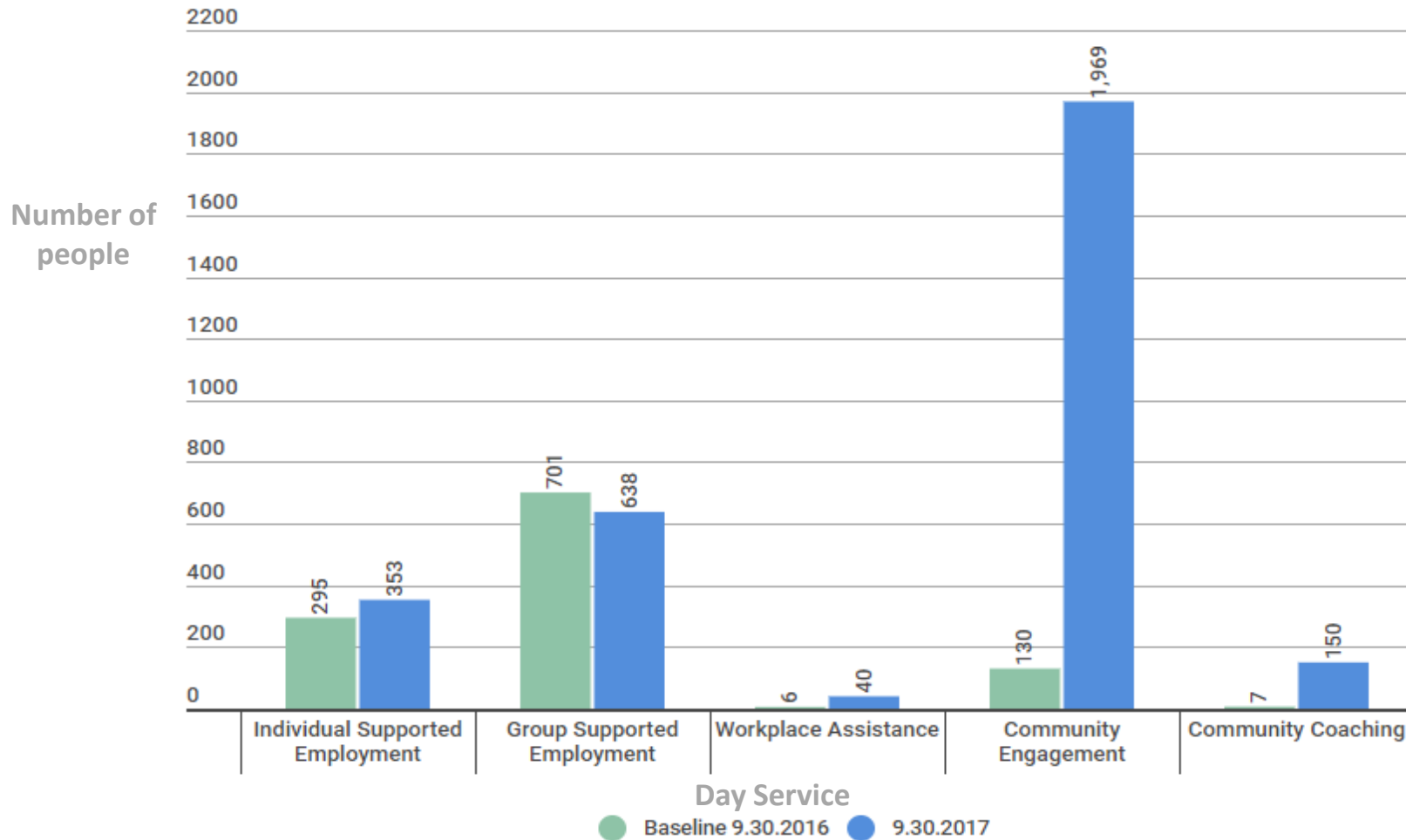
Where do people live?



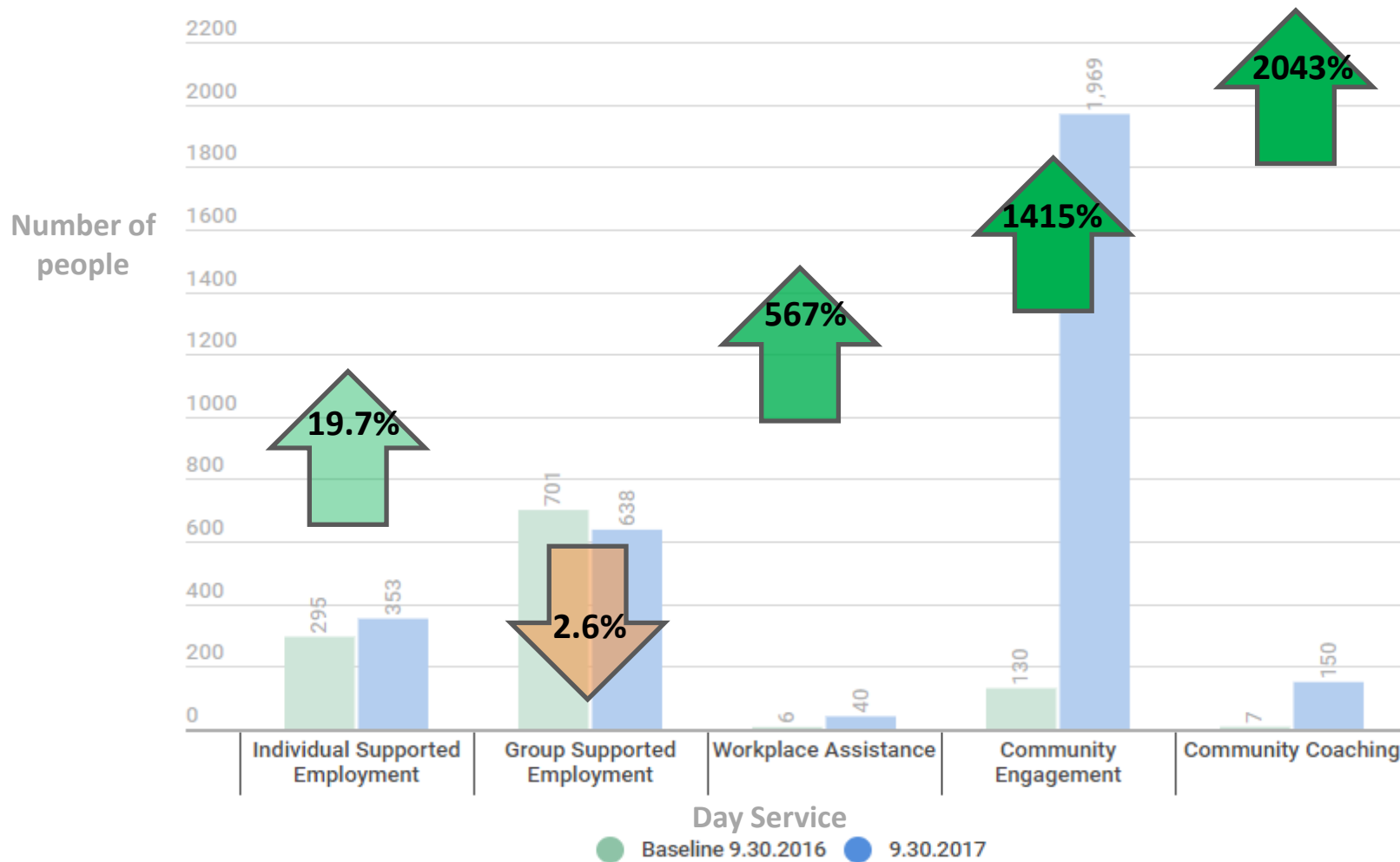
How have living situations changed?



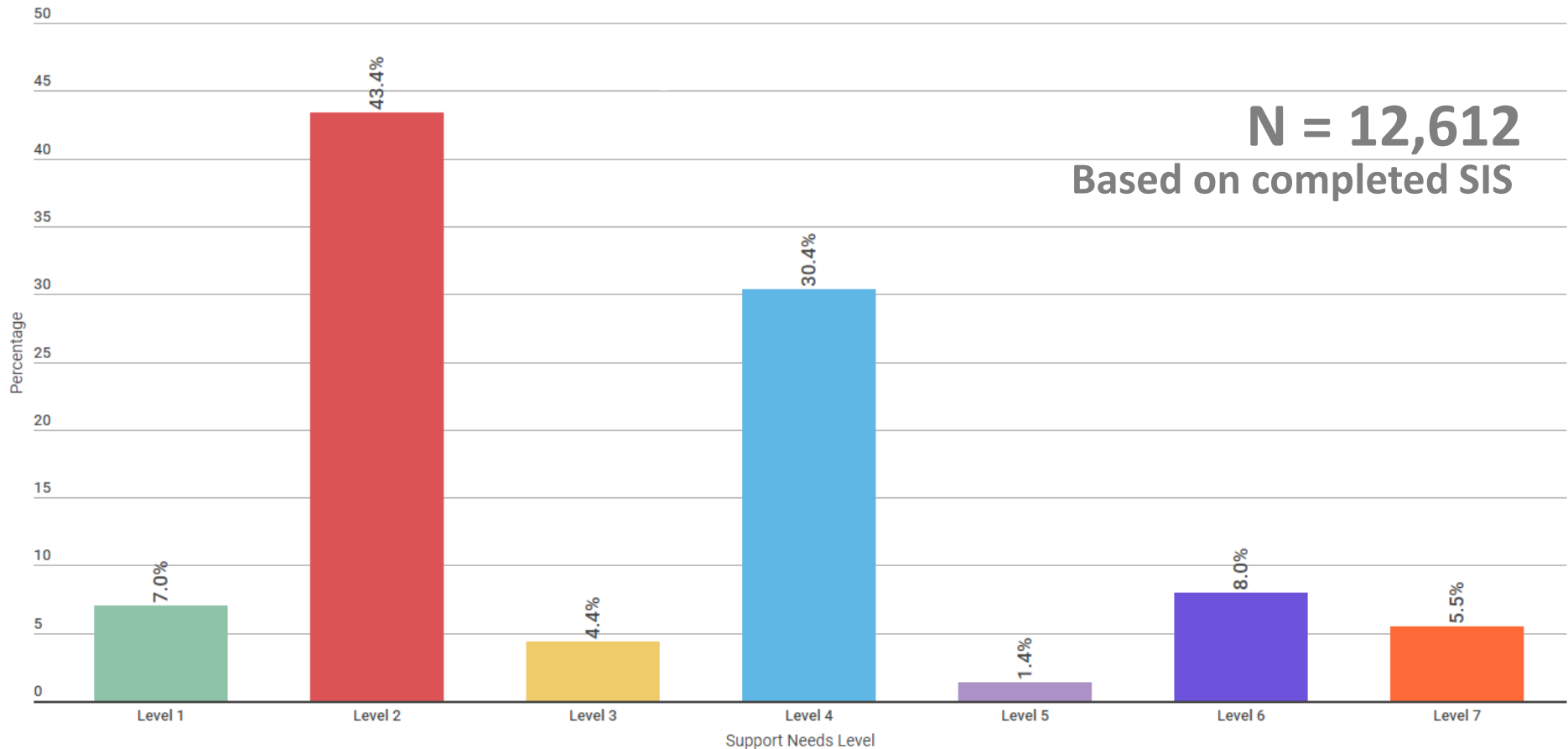
How do people spend the day?



How have day settings changed?

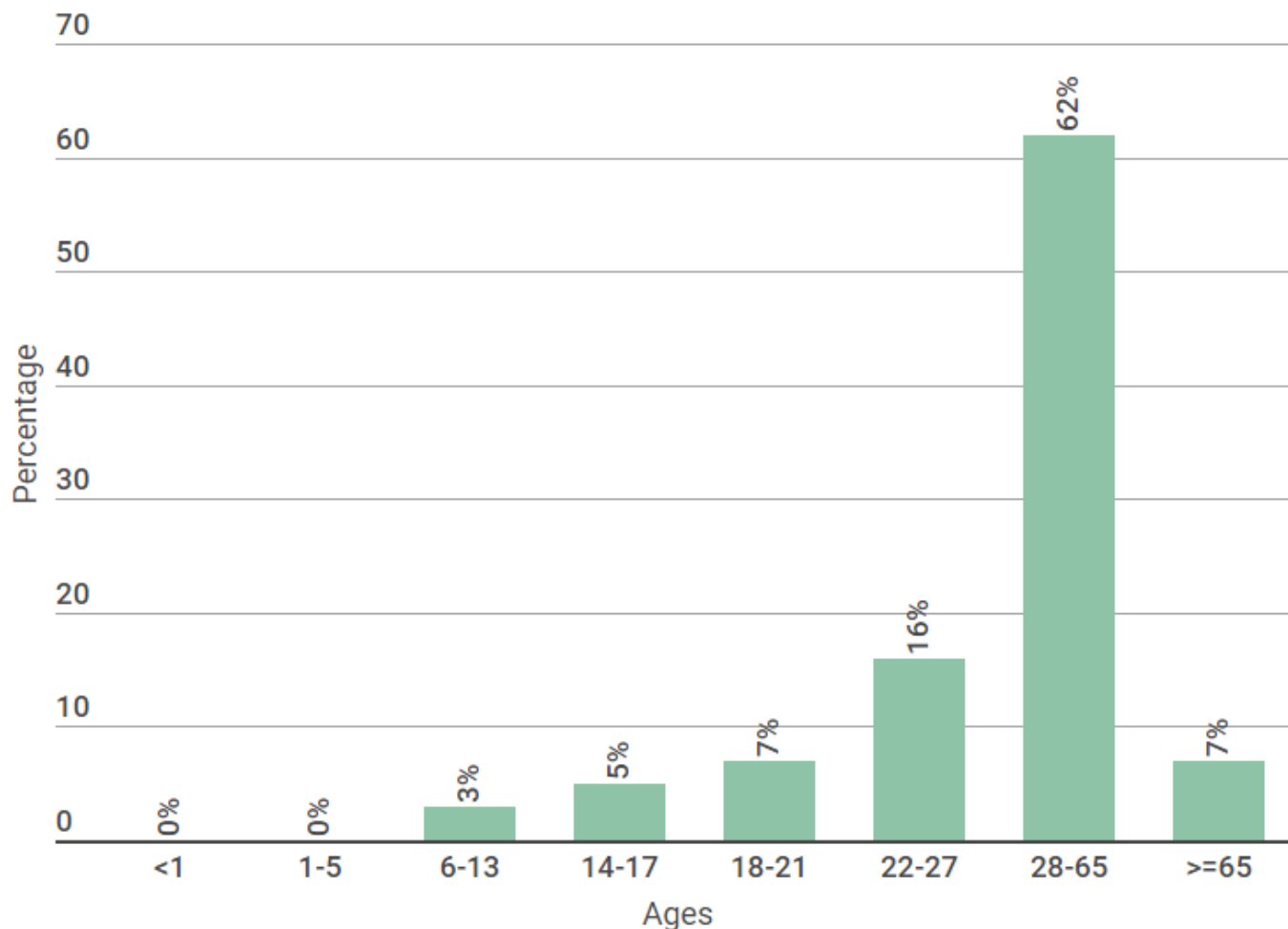


How much support do people need?



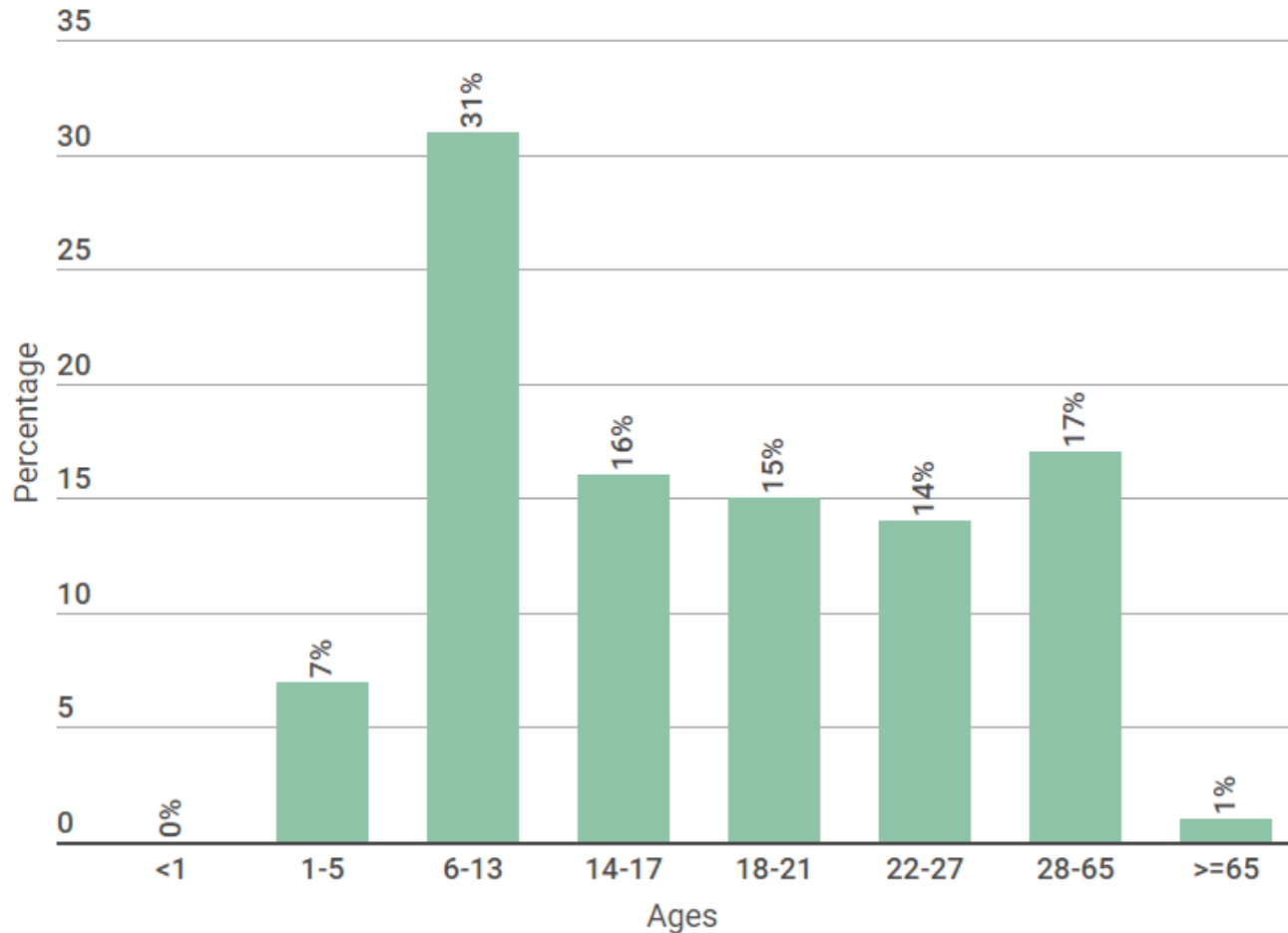
What are the ages of people with waiver?

Virginia – Enrolled on waiver – by Age Category



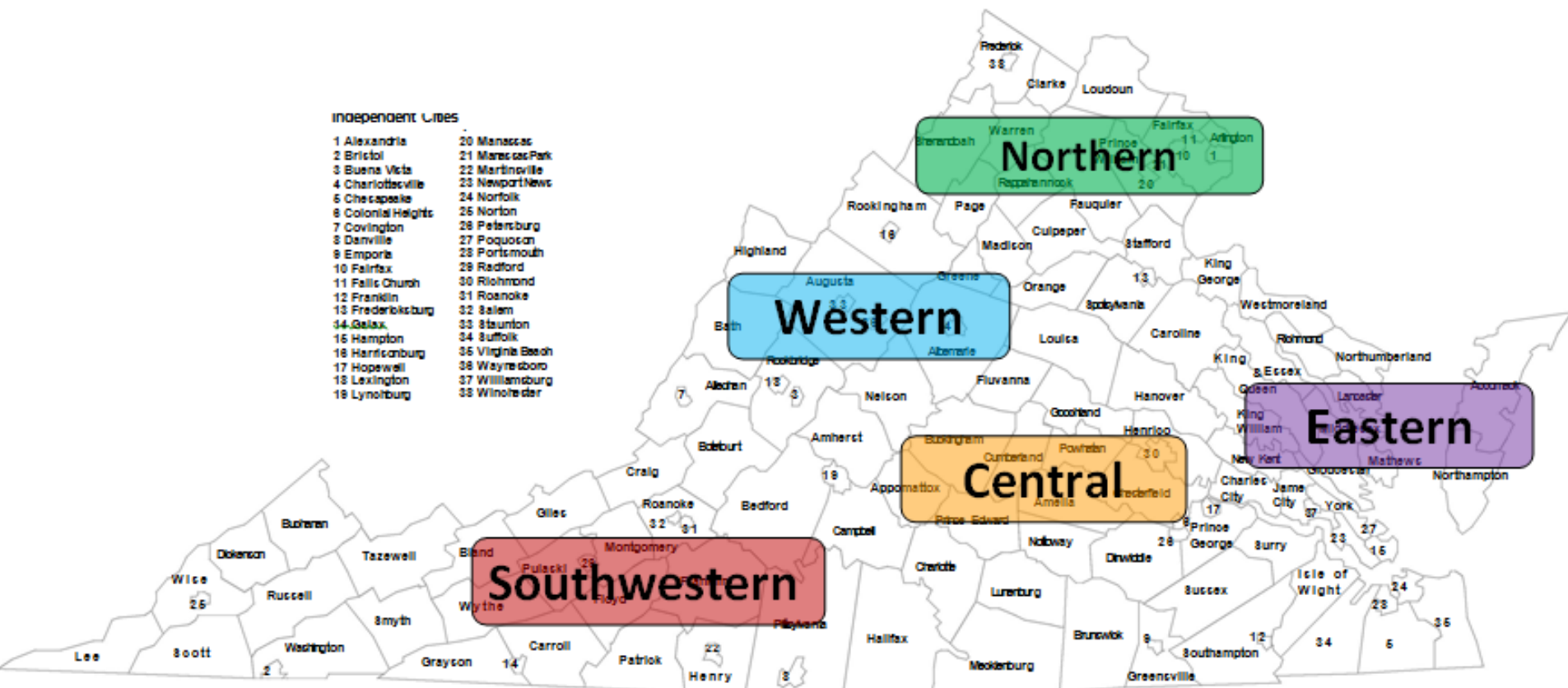
What are the ages of people waiting?

Virginia – Enrolled on waiver – by Age Category



Regional Data

Map of Virginia by Cities and Counties



www.coopercenter.org/demographics/










Regional Data


Regional data includes considering
Support Needs Levels introduced
with My Life My Community



Support Levels & Tiers

There are seven support needs levels for adults determined by Supports Intensity Scale and Supplemental Questions and four reimbursement tiers. A number of services (group home, sponsored residential, supported living, independent living supports, group day, community engagement, and group supported employment) will be reimbursed according to these tiers. This process provides greater reimbursement for smaller settings and for supporting individuals with more intensive needs.

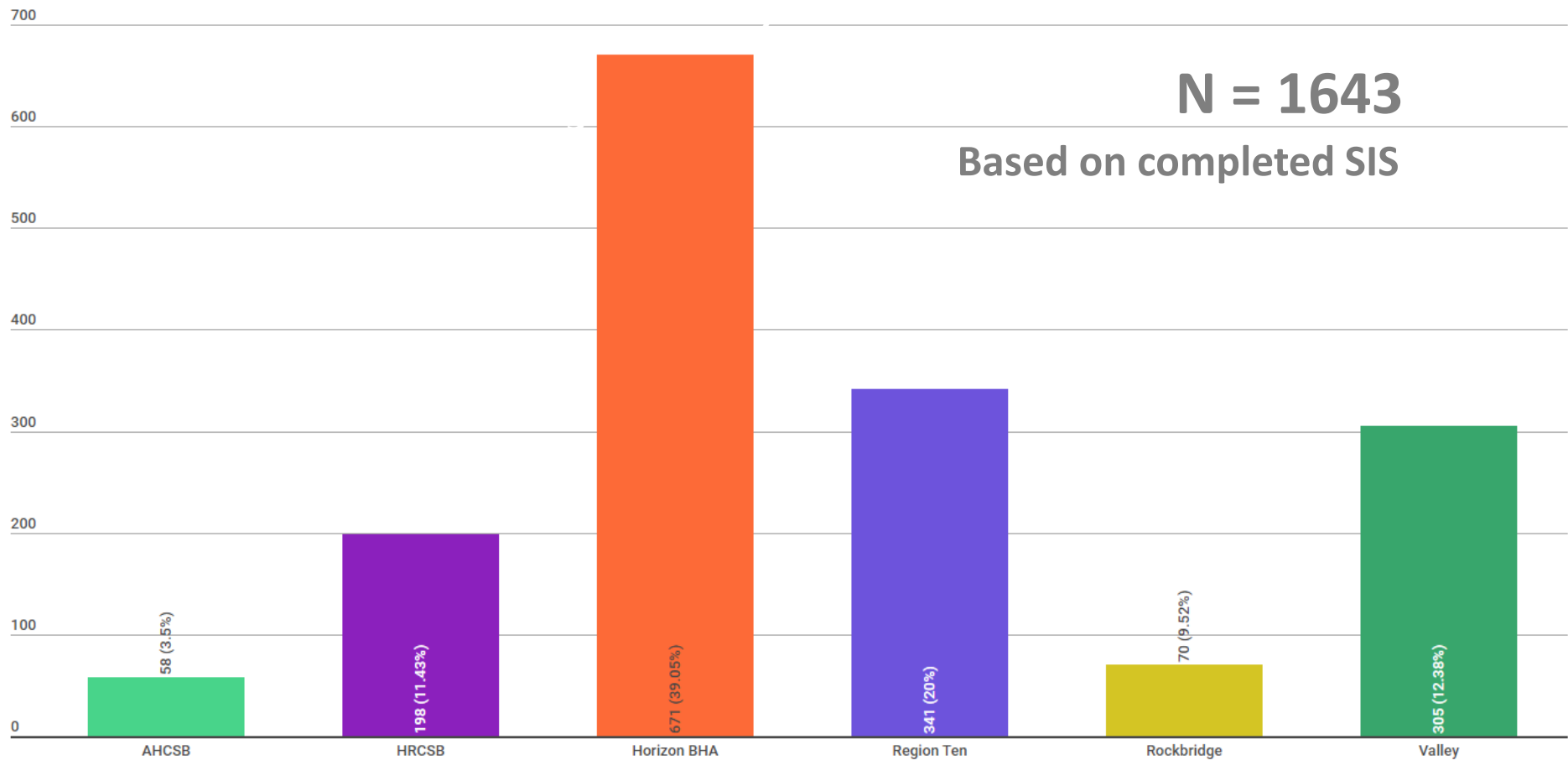
Reimbursement Tier 1		Mild Support Needs Individuals have some need for support, including little to no support need for medical and behavioral challenges. They can manage many aspects of their lives independently or with little assistance.
Reimbursement Tier 2		Moderate Support Needs Individuals have modest or moderate support needs, but little to no need for medical and behavioral supports. They need more support than those in Level 1, but may have minimal needs in some life areas.
Reimbursement Tier 3		Mild/Moderate Support Needs with Some Behavioral Support Needs Individuals have little to moderate support needs as in Levels 1 and 2. They also have an increased, but not significant, support needed due to behavioral challenges.
		Moderate to High Support Needs Individuals have moderate to high need for support. They may have behavioral support needs that are not significant but range from none to above average.
Reimbursement Tier 4		High to Moderate Support Needs Individuals have high to maximum personal care and/or medical support needs. They may have behavioral support needs that are not significant but range from none to above average.
		Intensive Medical Support Needs Individuals have intensive need for medical support but also may have similar support needs to individuals in Level 5. They may have some need for support due to behavior that is not significant.
		Intensive Behavioral Support Needs Individuals have intensive behavioral challenges, regardless of their support needs to complete daily activities or for medical conditions. These adults typically need significantly enhanced supports due to behavior.

 Department of Behavioral Health and Developmental Services 2016

<http://www.dbhds.virginia.gov/developmental-services/my-life-my-community-waiver>

How are DD slots assigned (western)?

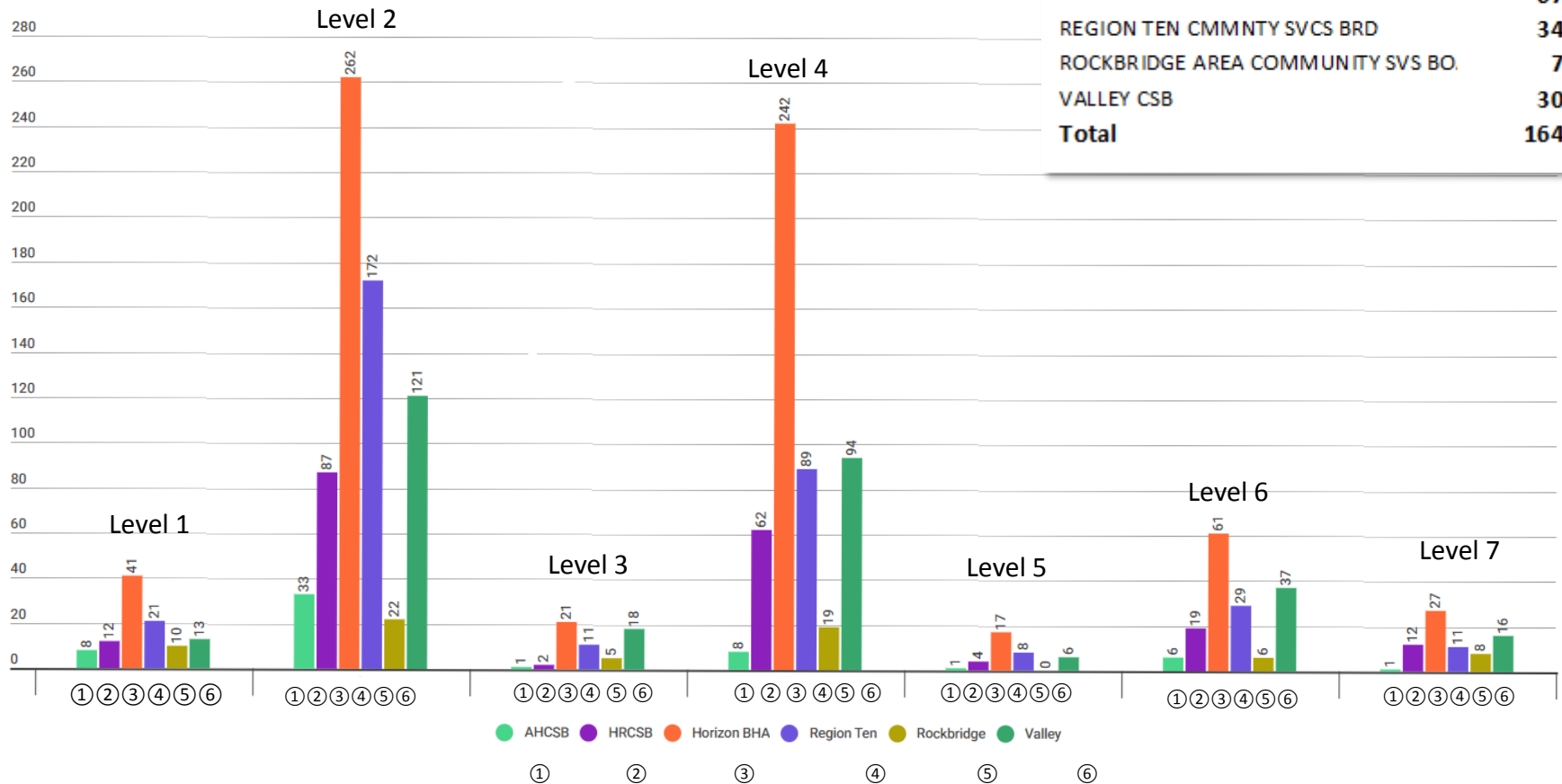
Western Region



What support is needed?

Western Region

Number of
people



Community Service Board	Total
ALLEGHANY HIGHLANDS CSB	58
HARRISONBURG-ROCKINGHAM CSB	198
HORIZON BEHAVIORAL HEALTH	671
REGION TEN CMMNTY SVCS BRD	341
ROCKBRIDGE AREA COMMUNITY SVS BO.	70
VALLEY CSB	305
Total	1643

Community Services Board by Support Needs Level

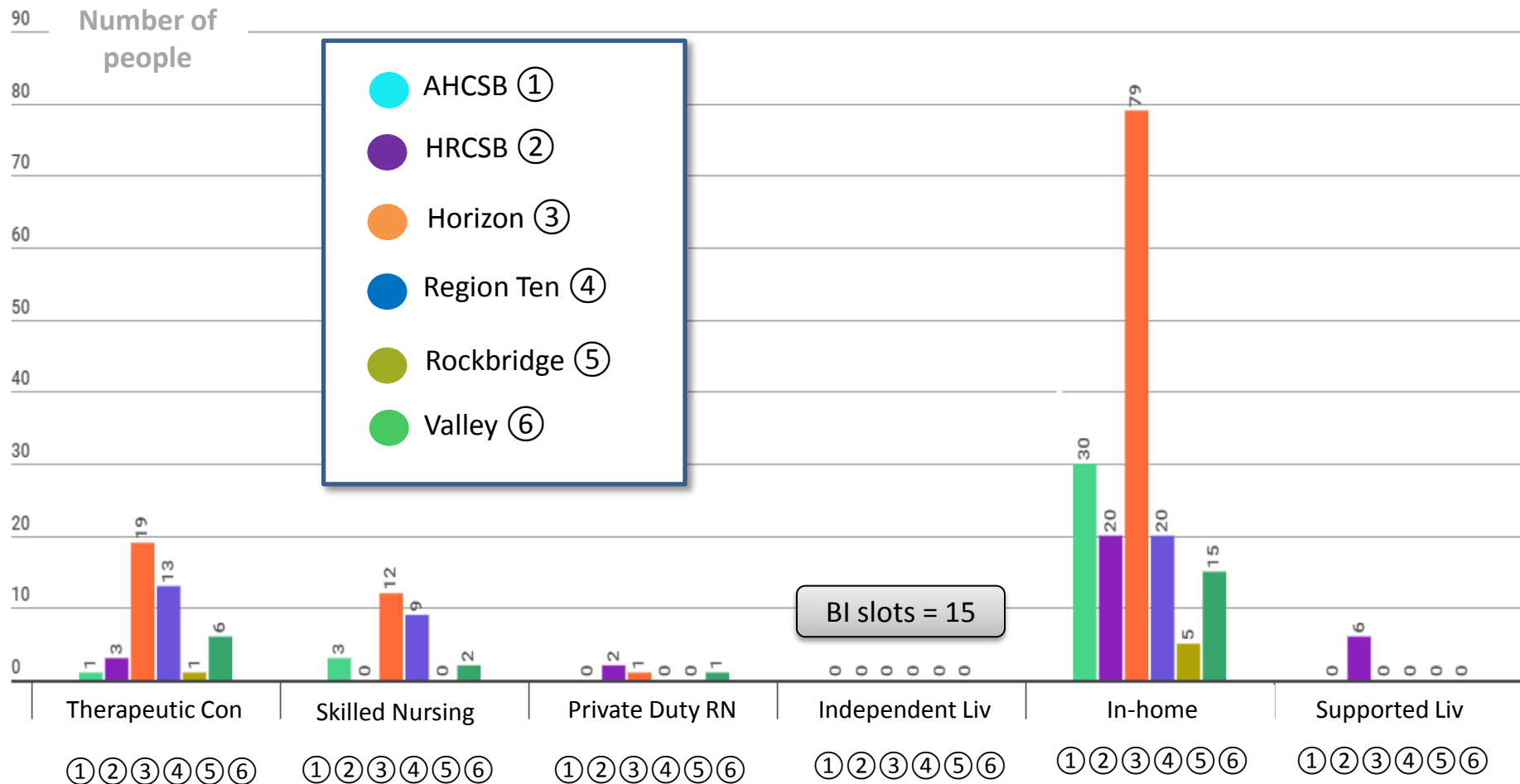
Source tab: SIS Distribution by CSB 10.17.17

Version 2

Slide 23

What services are authorized?

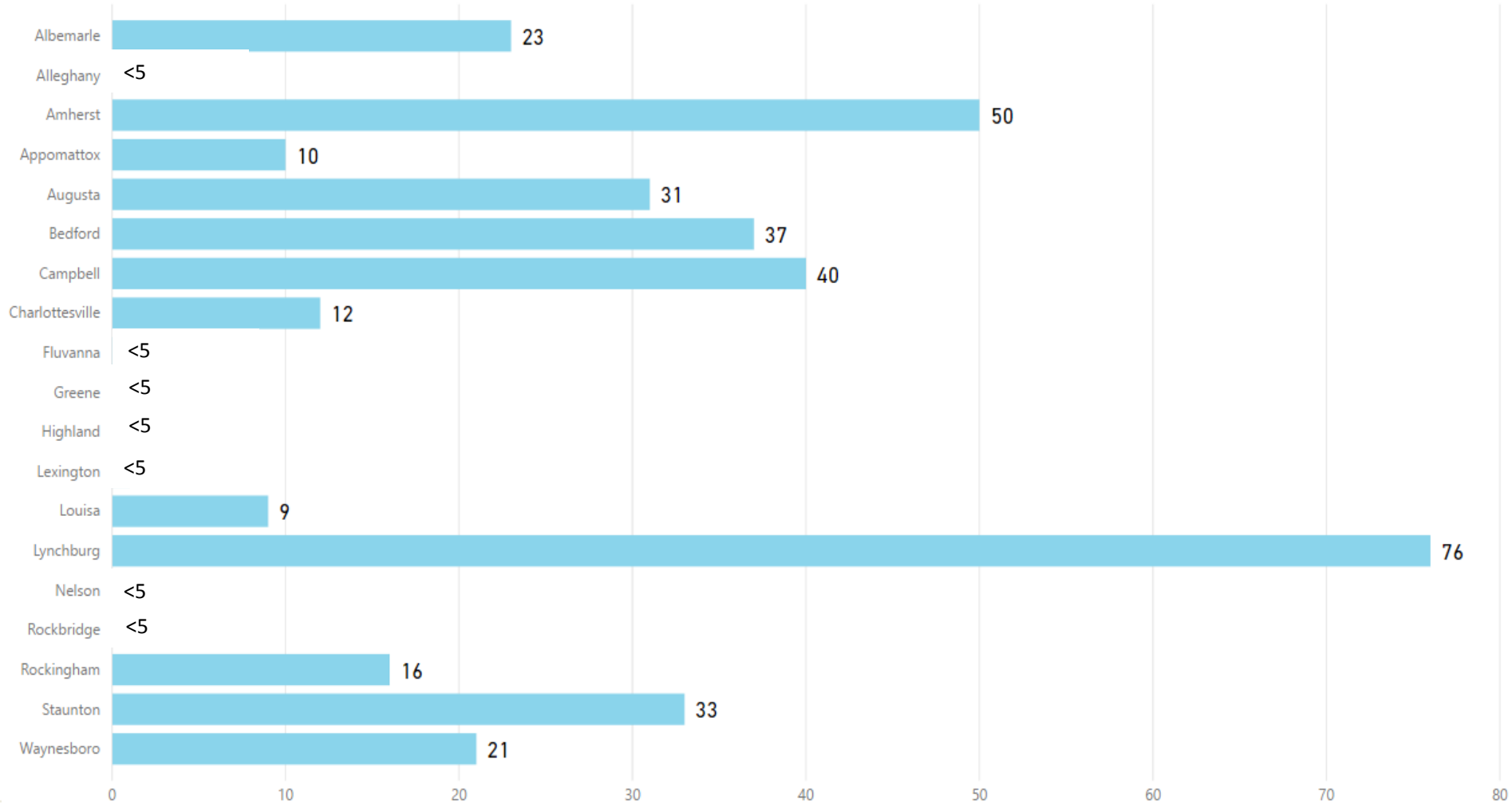
Western Region



Where are sponsored homes licensed?

Western Region

Sponsored Residential by Location



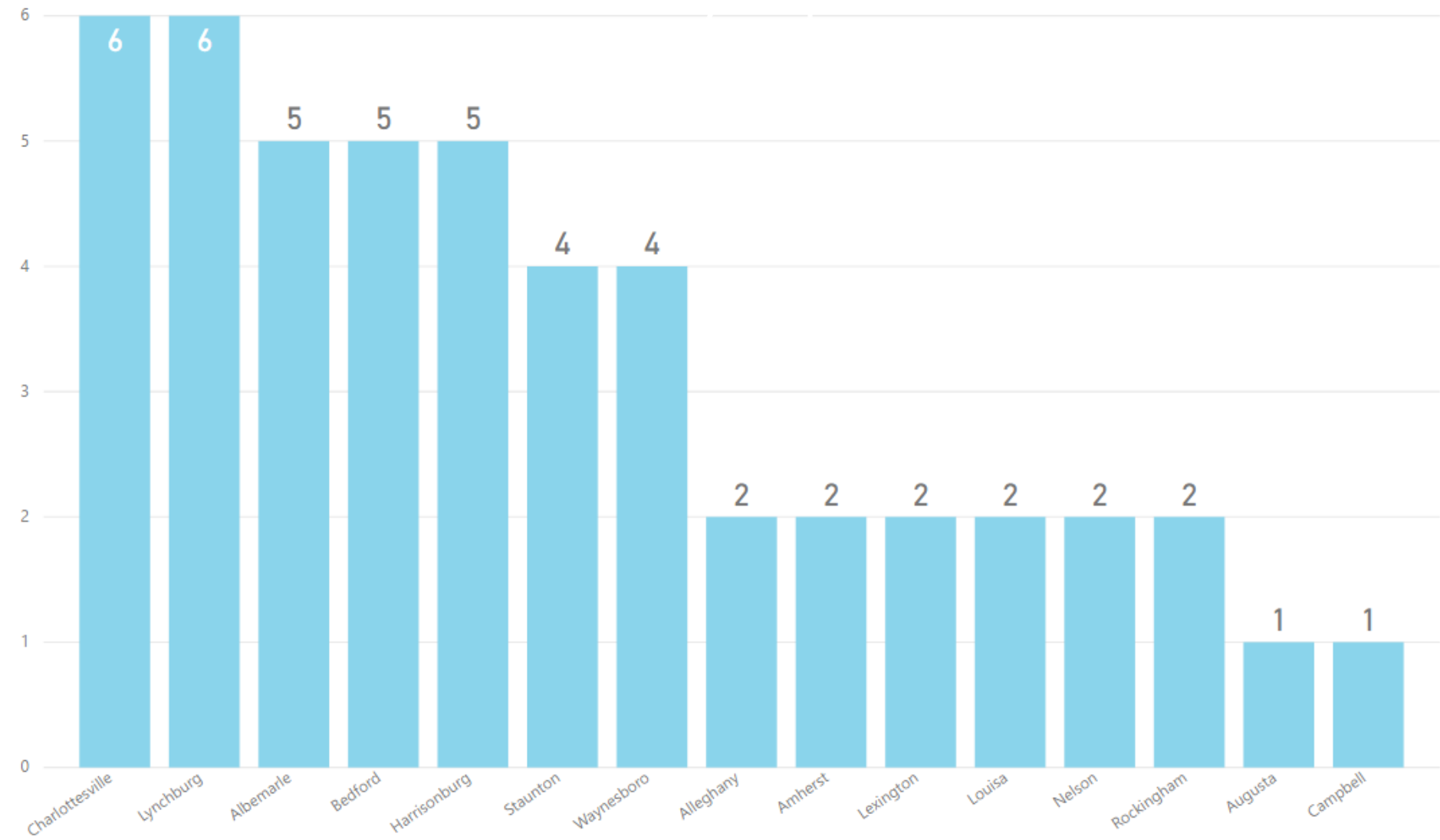
Where is day support licensed?

Western Region

Version 2

Day Support by Location

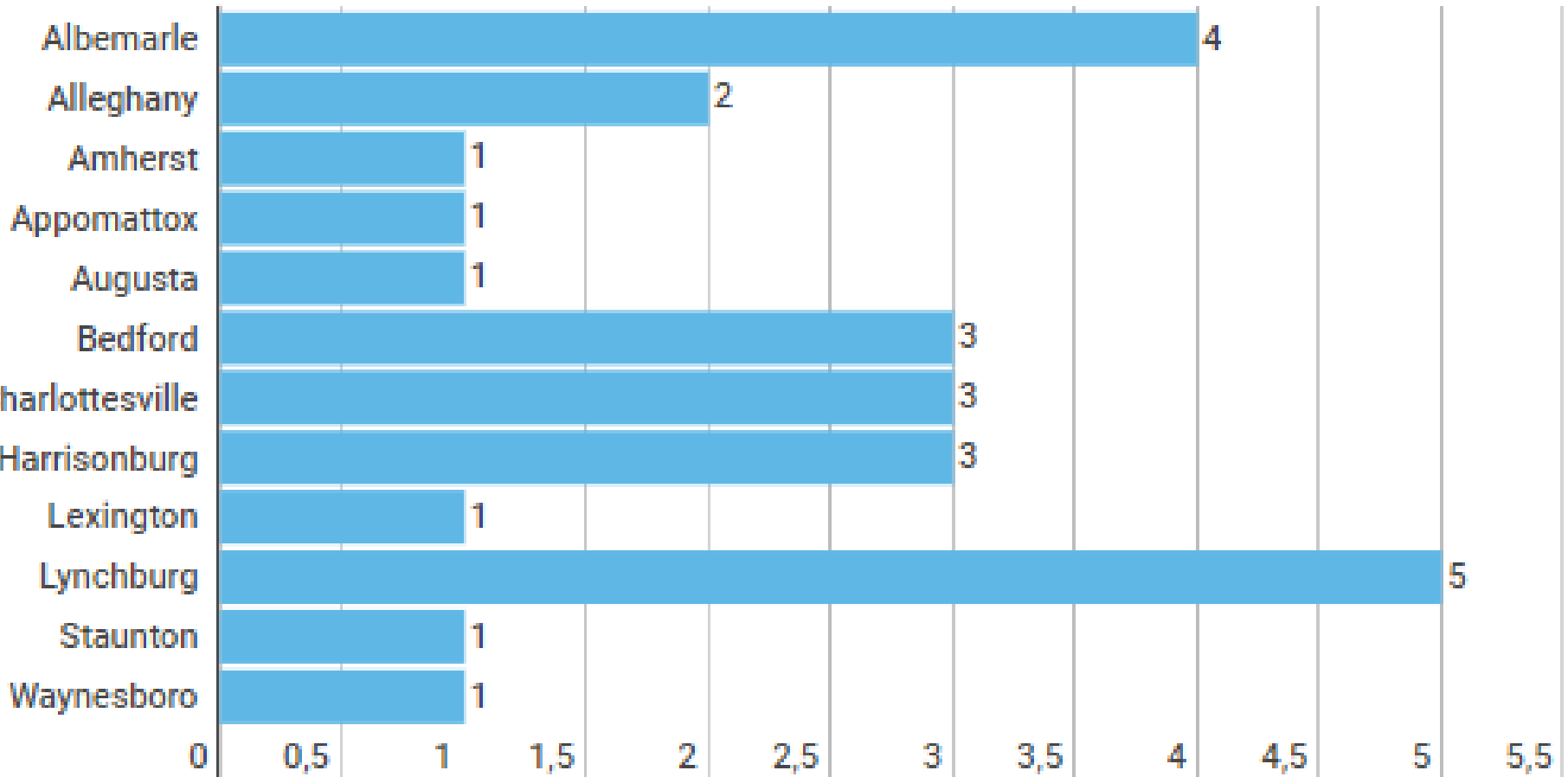
Source tab: OL Service Counts 10.31.17



Where is In-home licensed?

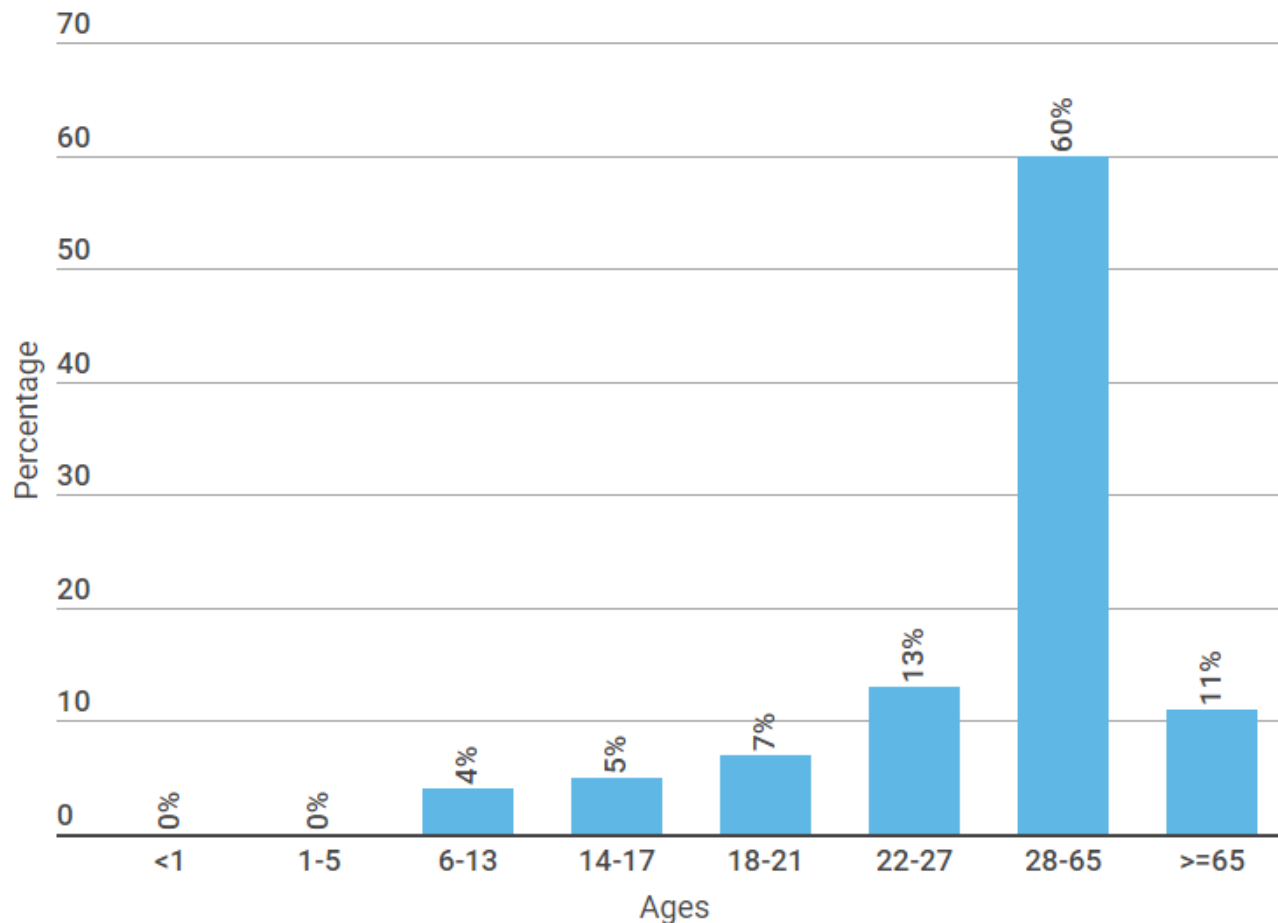
Western Region

In-Home Support Services



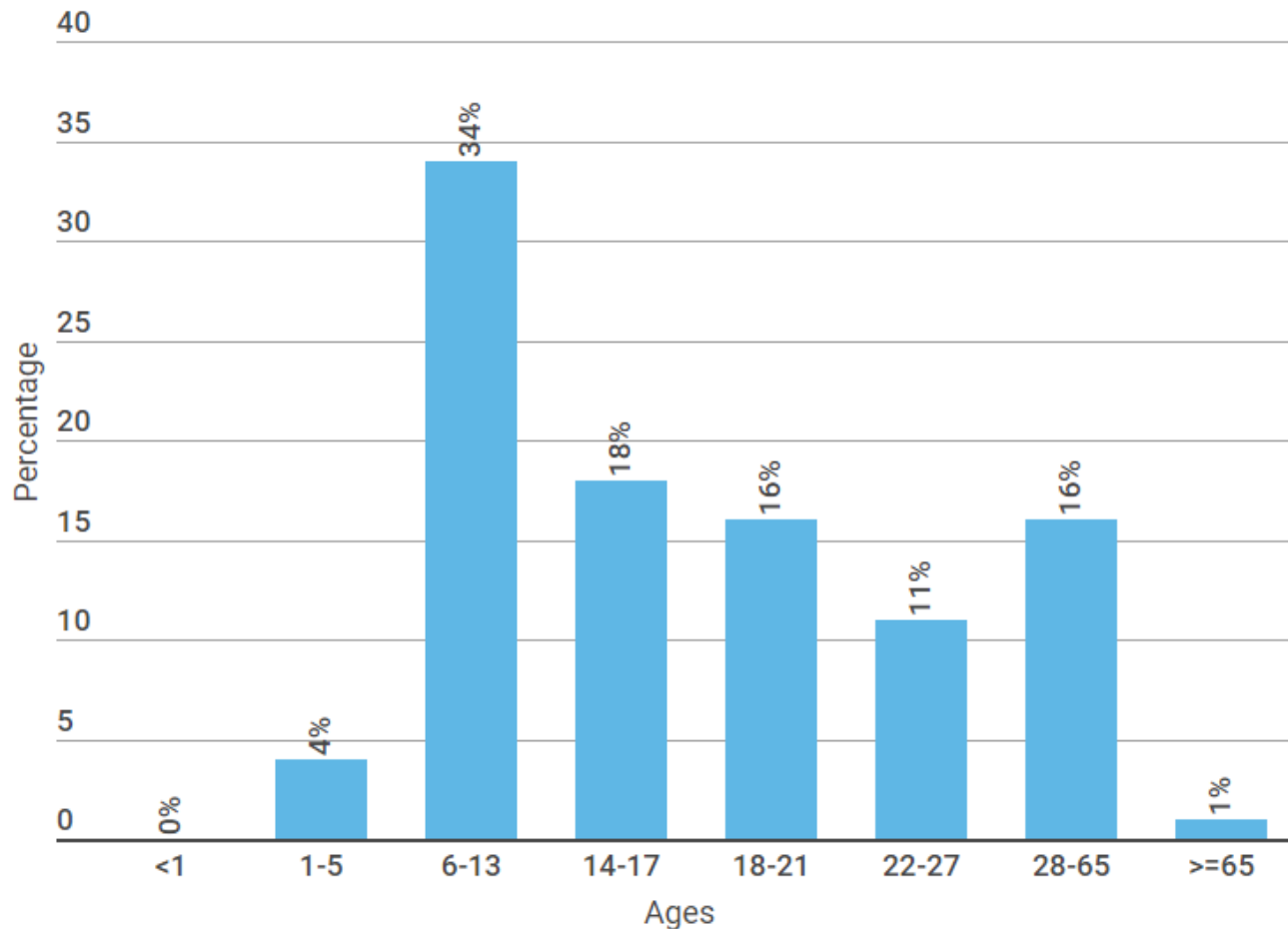
What are the ages of people with waiver?

Western Region – Enrolled on waiver – by Age Category



What are the ages of people waiting?

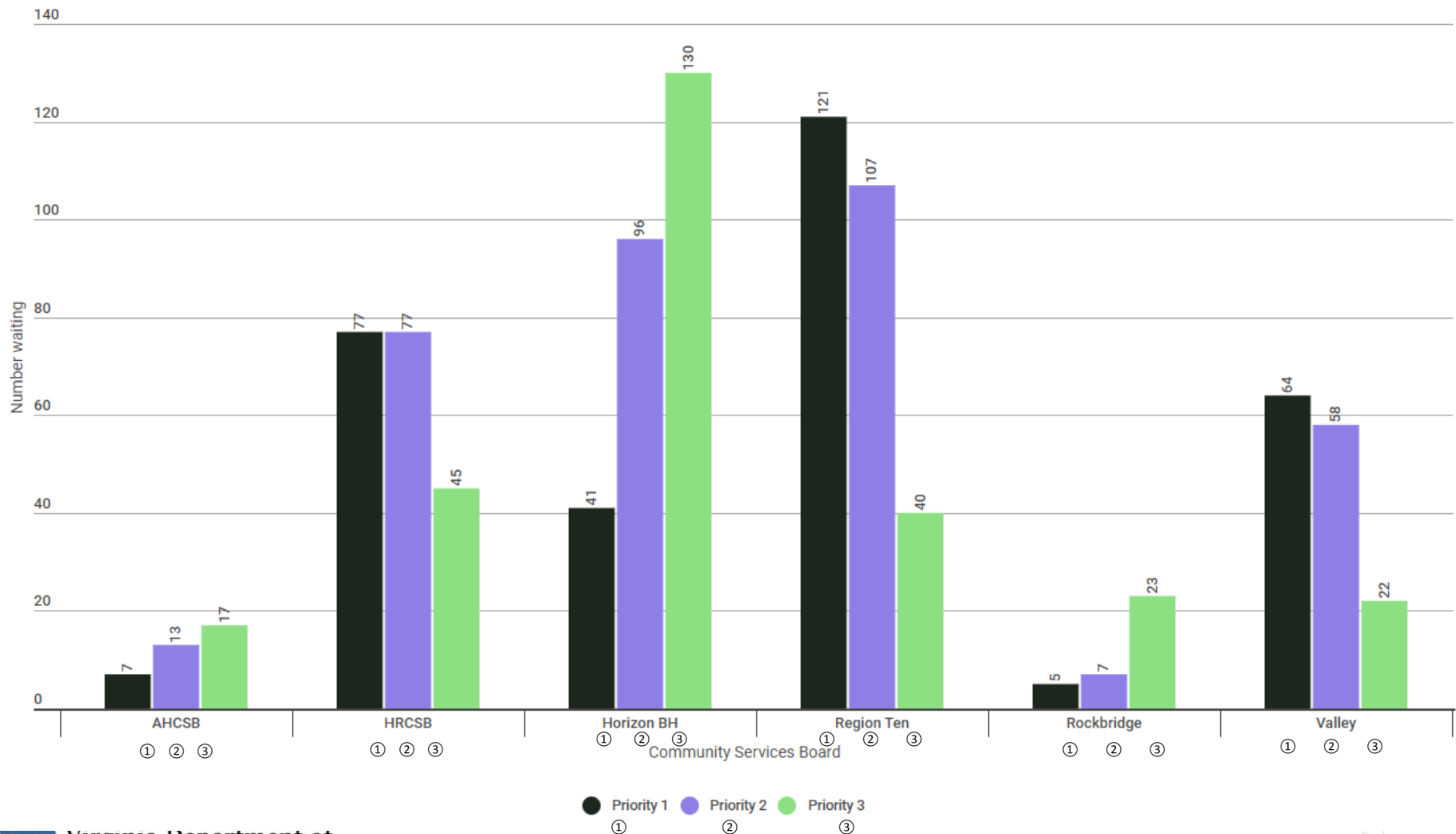
Western Region – Waitlist – by Age Category



Where are people waiting by level of need?

Western Region

Waiting list priority levels by CSB



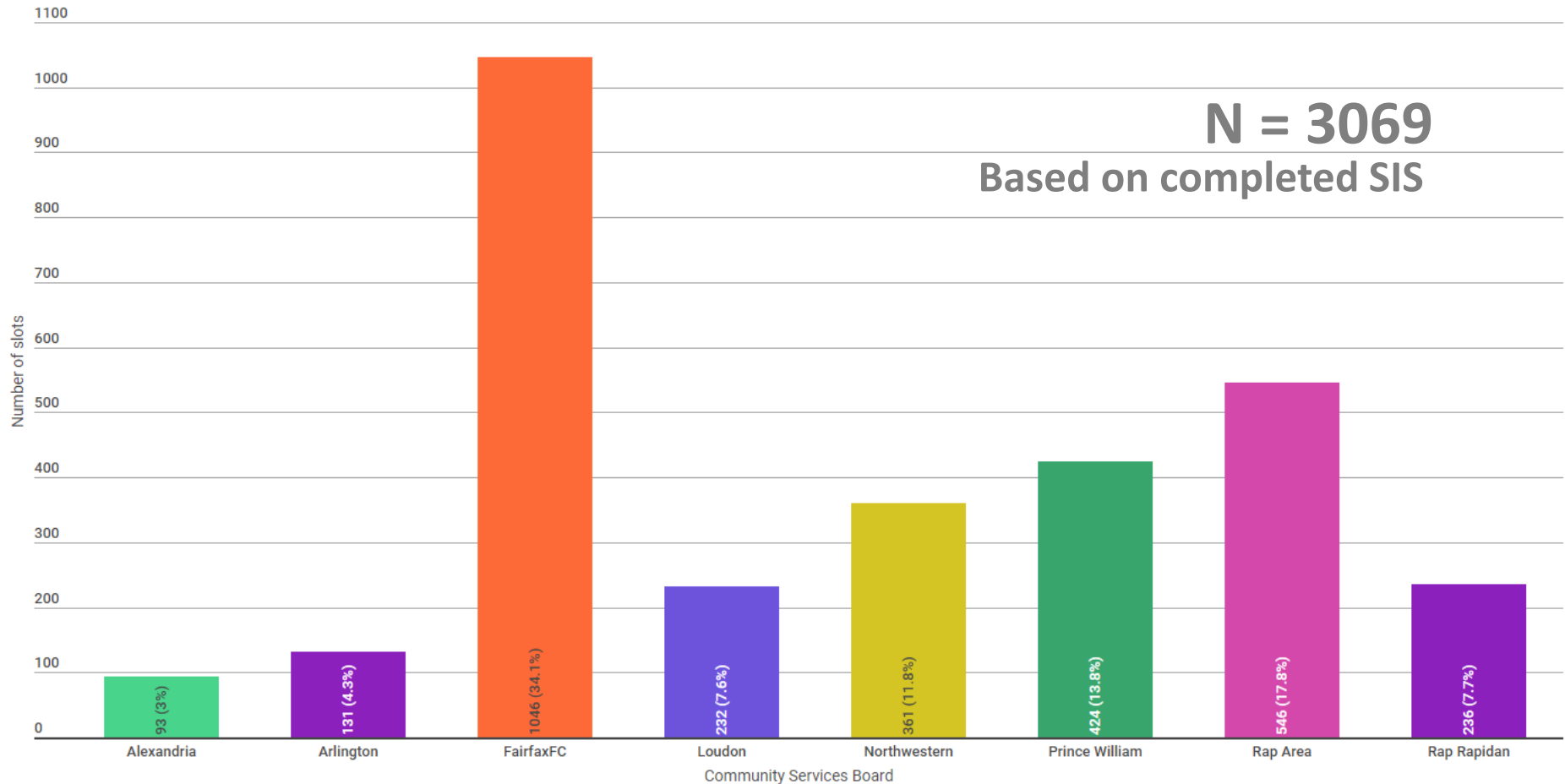
Source tab: WaMS WL by priority 10.17.17

Version 2

Slide 30

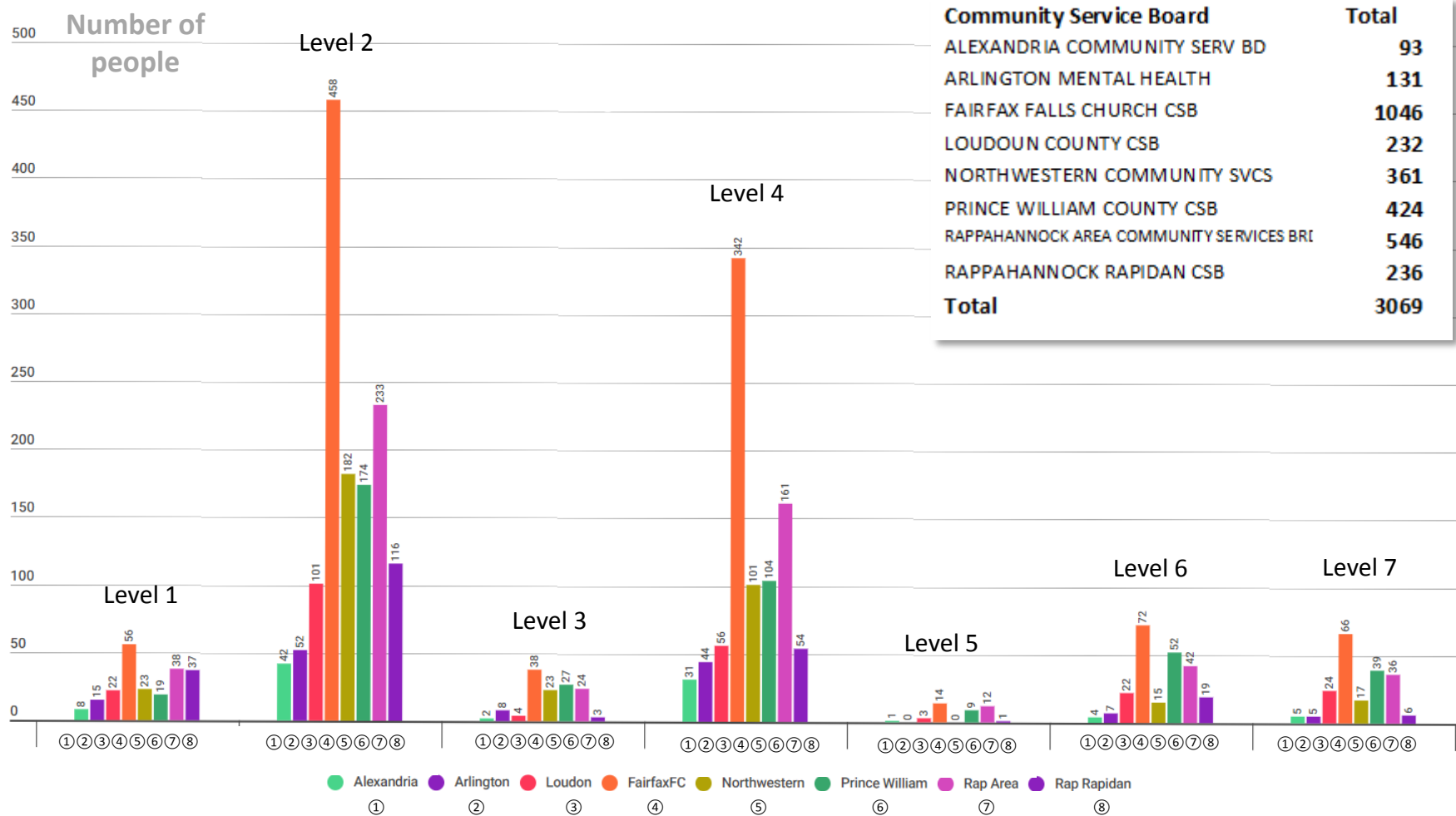
How are DD slots assigned (northern)?

Northern Region



What support is needed?

Northern Region



Community Services Board by Support Needs Level

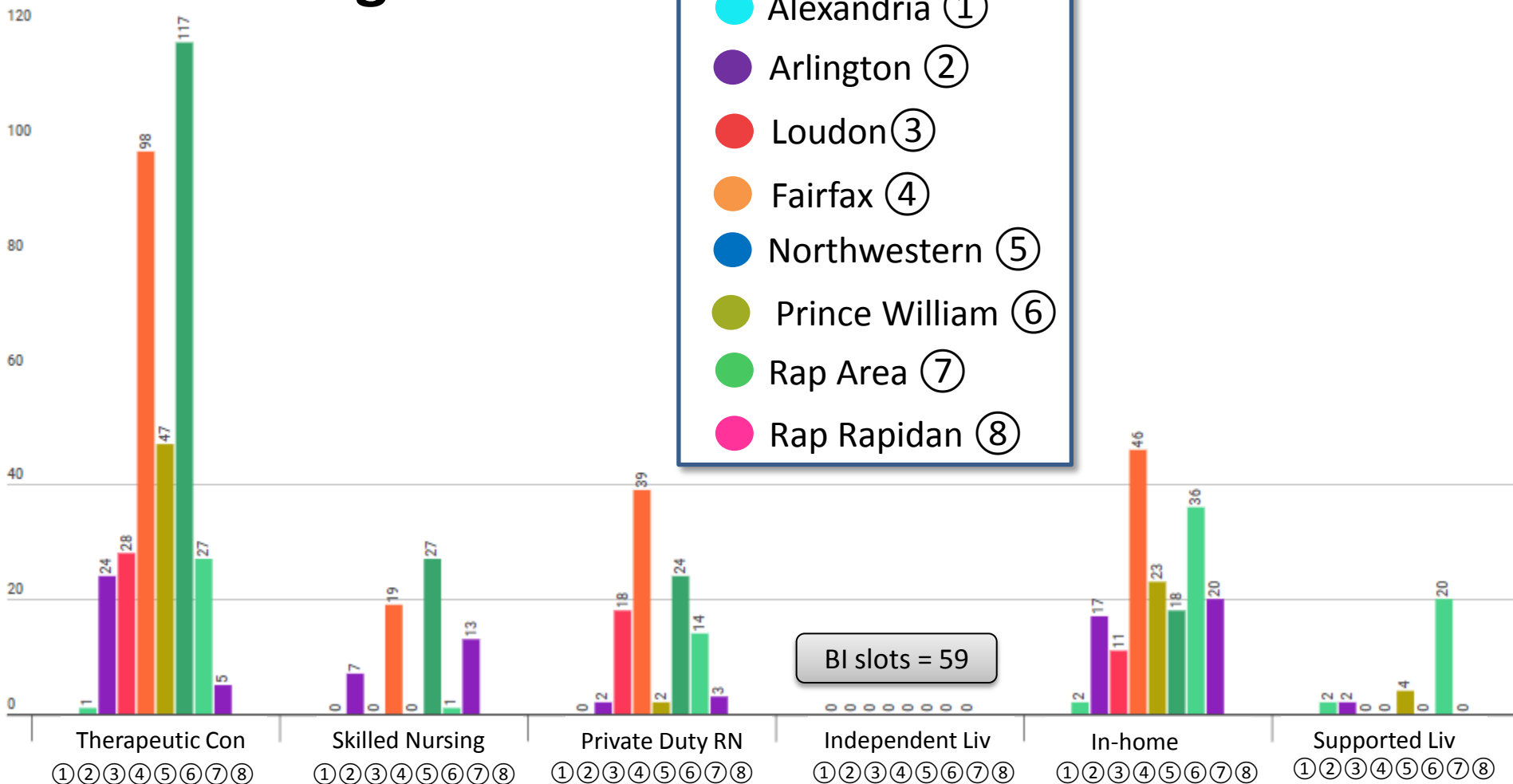
Source tab: SIS Distribution by CSB 10.17.17

Version 2

Slide 32

What services are authorized?

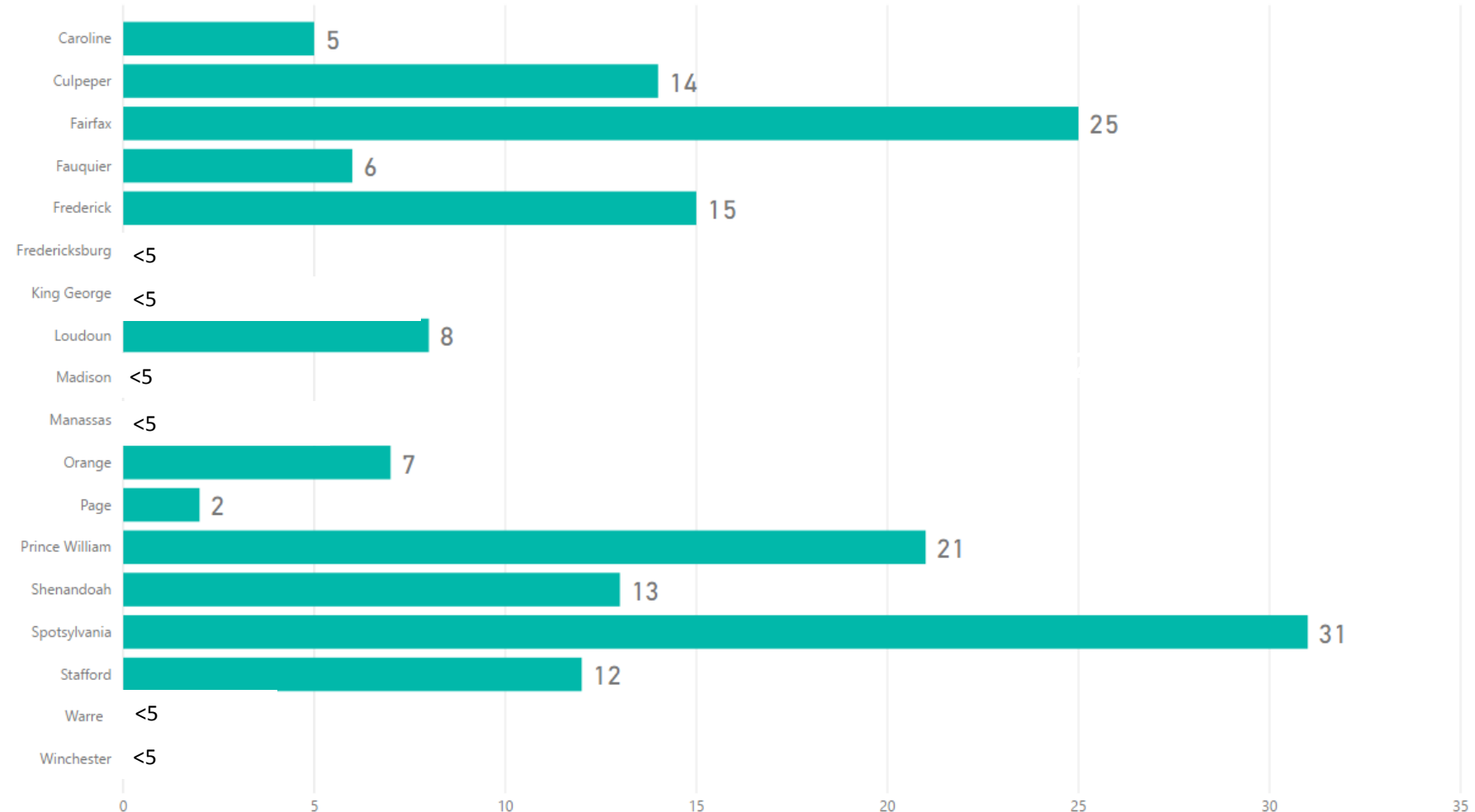
Northern Region



Where are sponsored homes licensed?

Northern Region

Sponsored Residential by Location



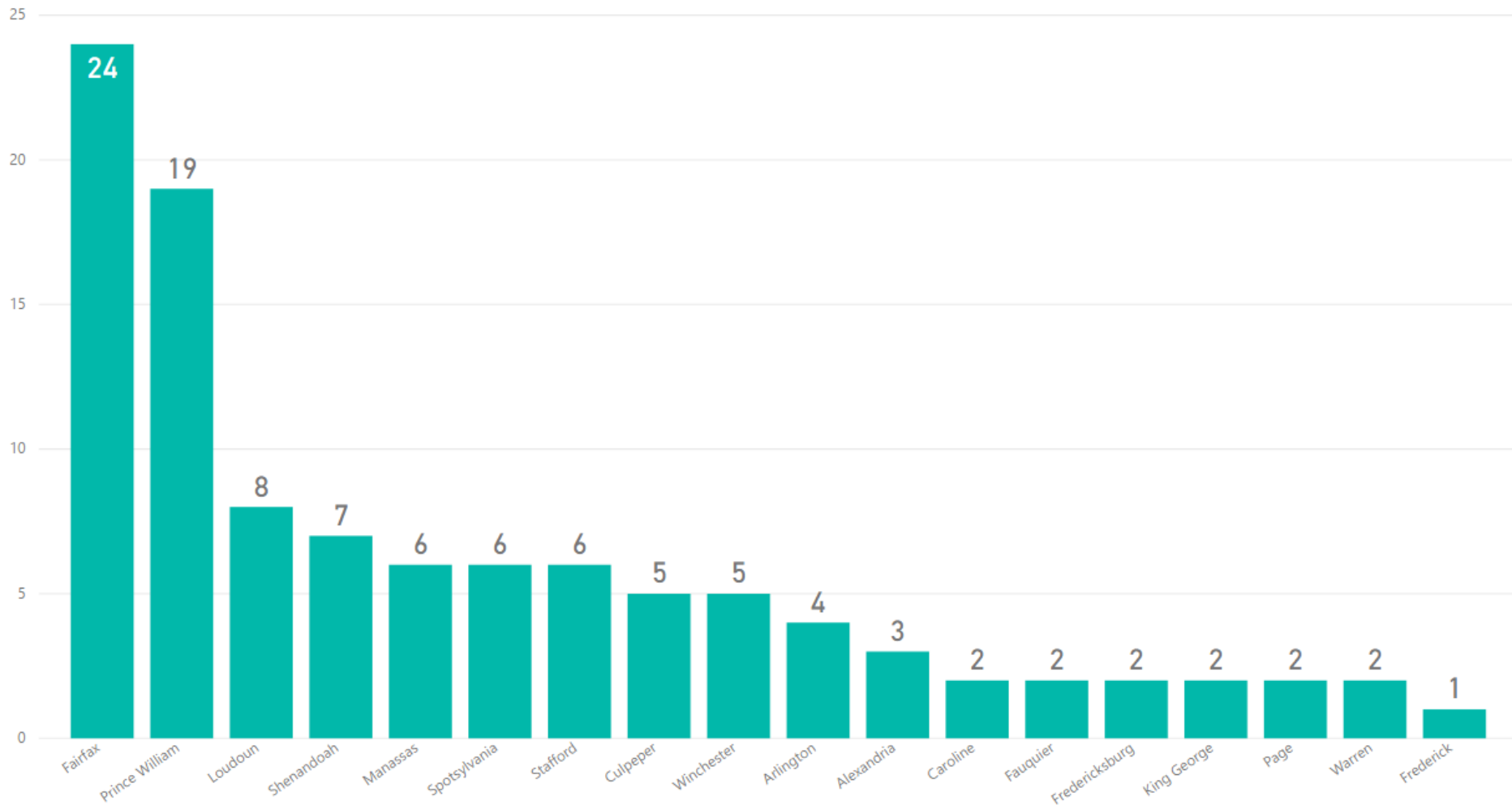
Where is day support licensed?

Northern Region

Version 2

Source tab: OL Service Counts 10.31.17

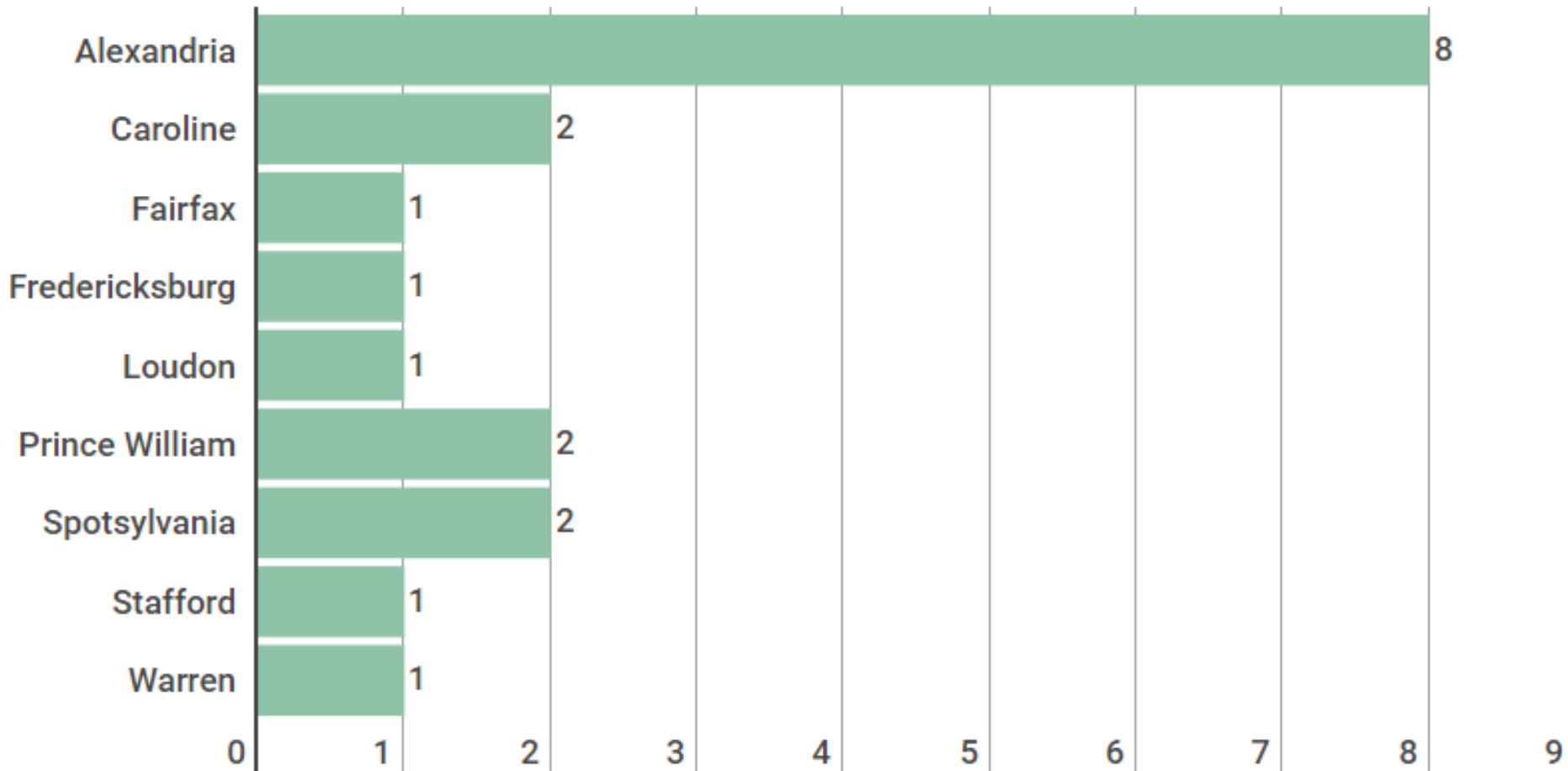
Day Support by Location



Where is In-home licensed?

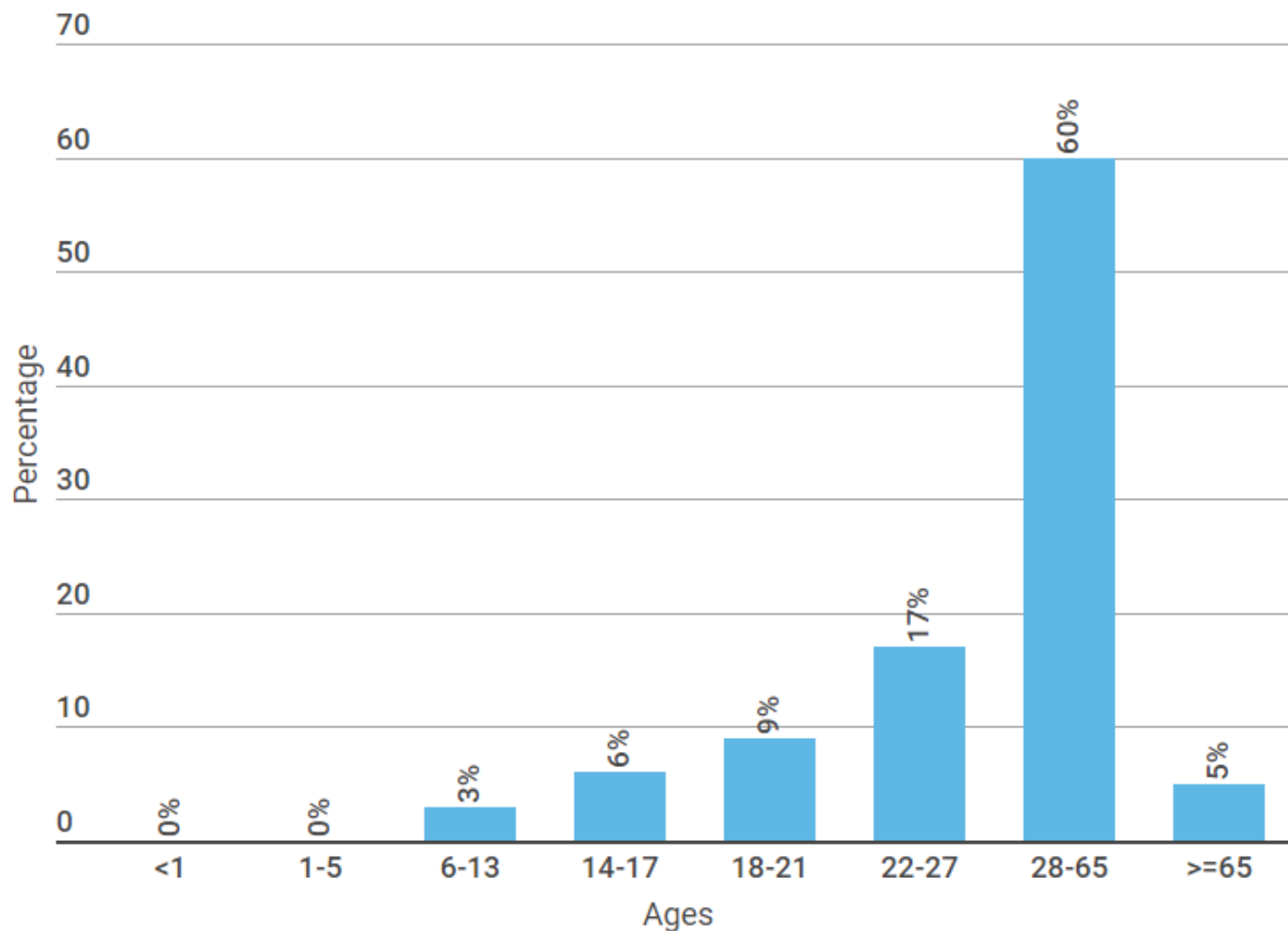
Northern Region

In-Home Support Services



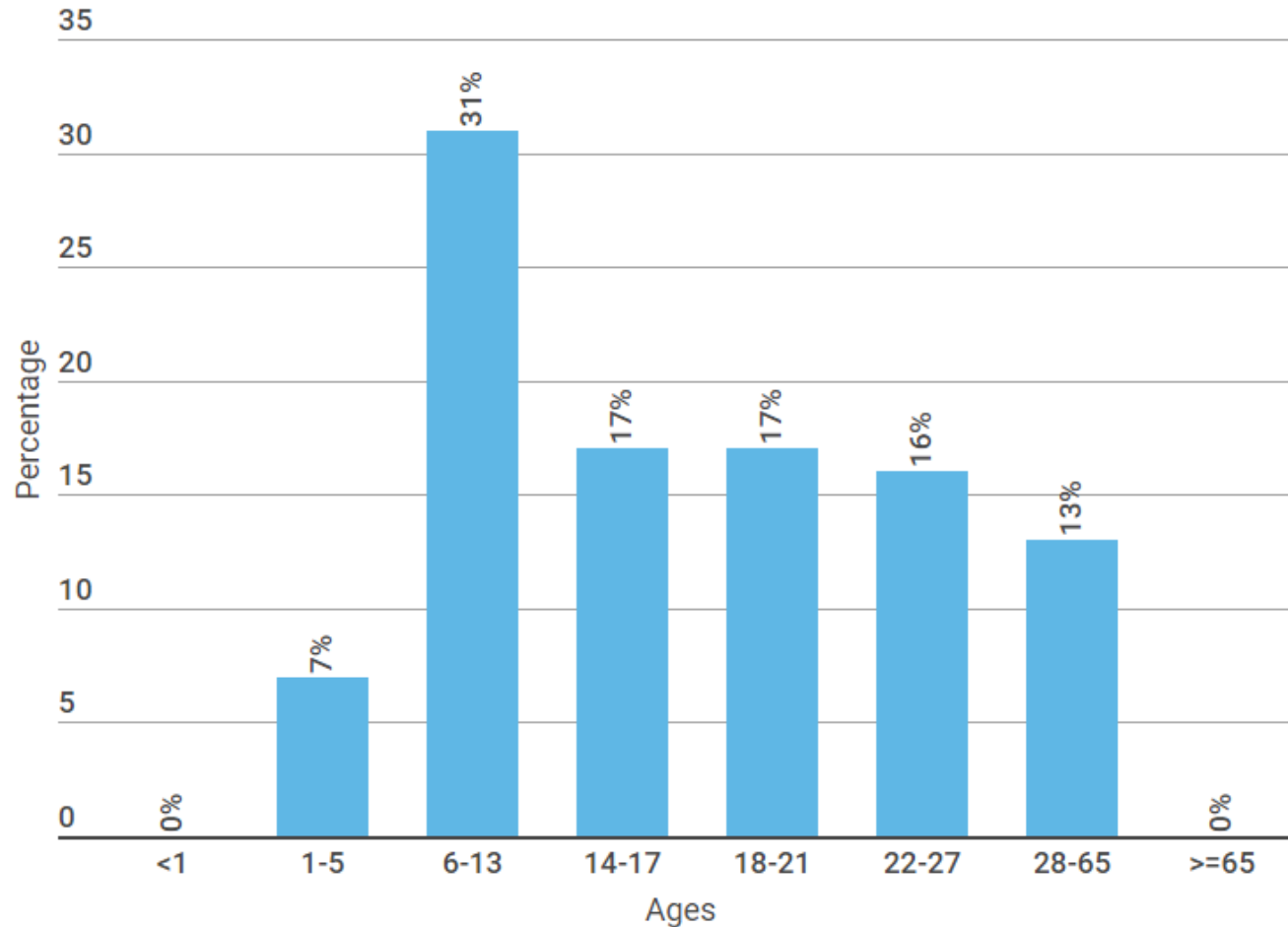
What are the ages of people with waiver?

Northern Region – Enrolled on waiver – by Age Category



What are the ages of people waiting?

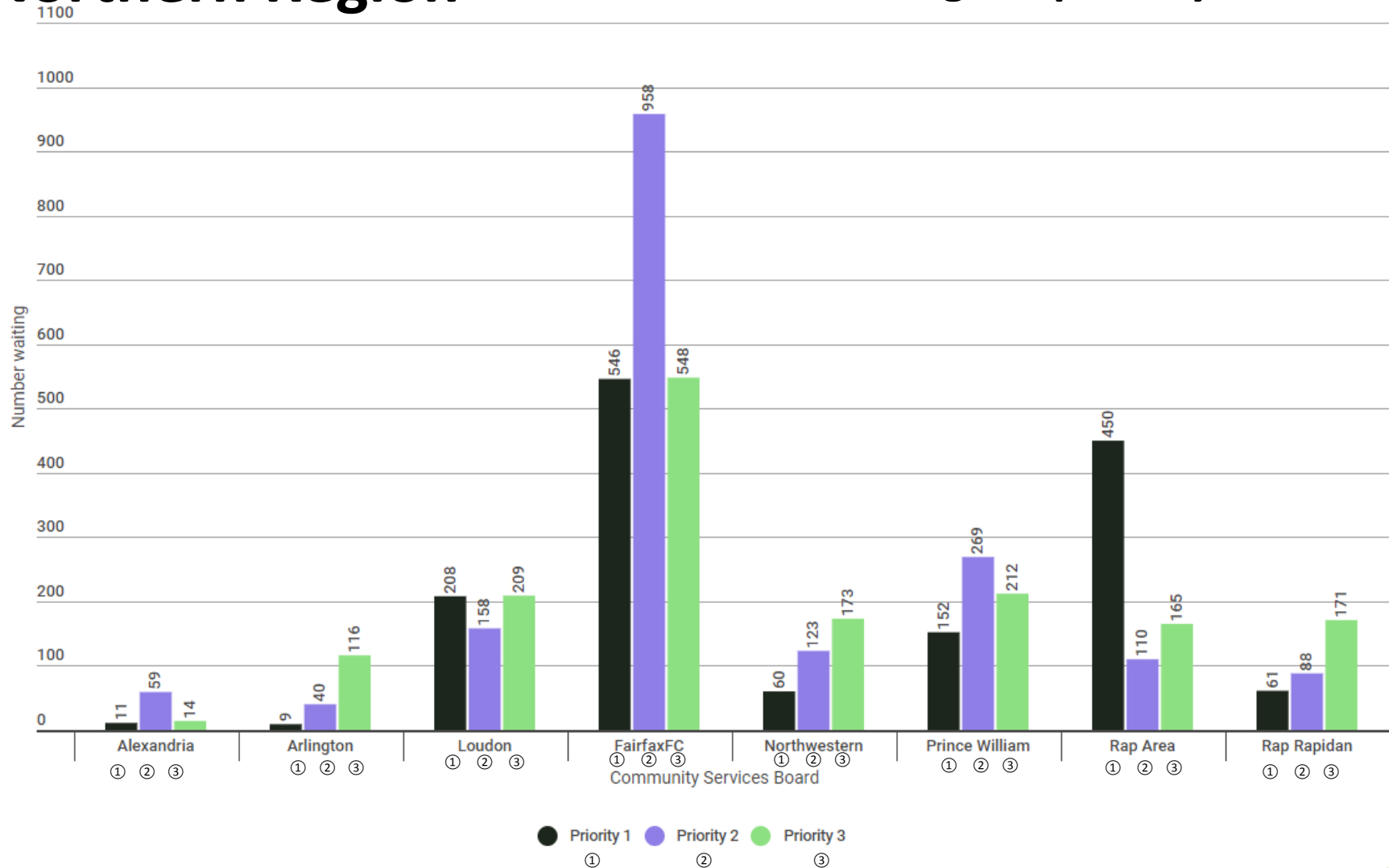
Northern Region – Waitlist – by Age Category



Where are people waiting by level of need?

Northern Region

Waiting list priority levels by CSB



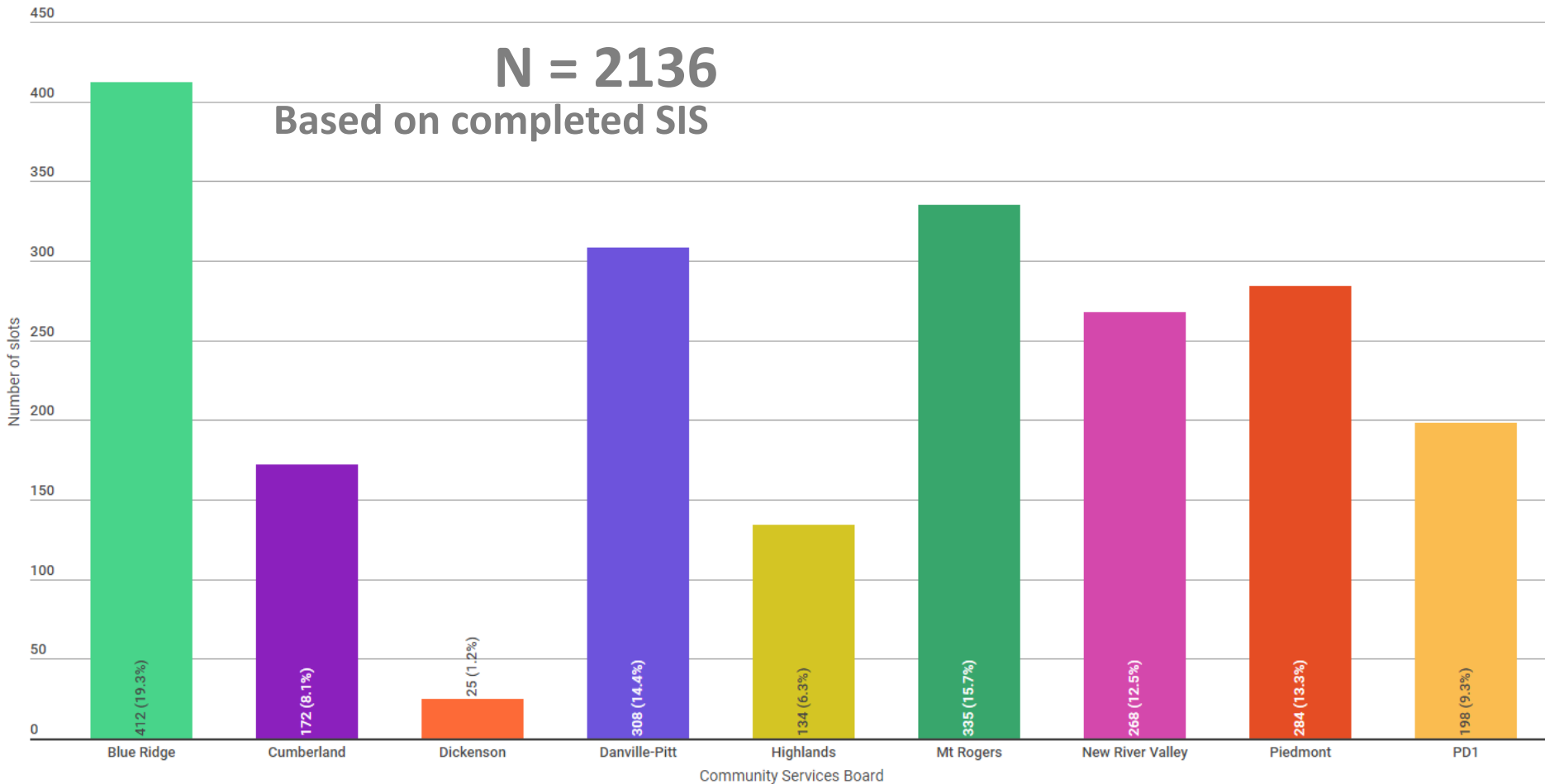
Source tab: WaMS WL by priority 10.17.17

Version 2

Slide 39

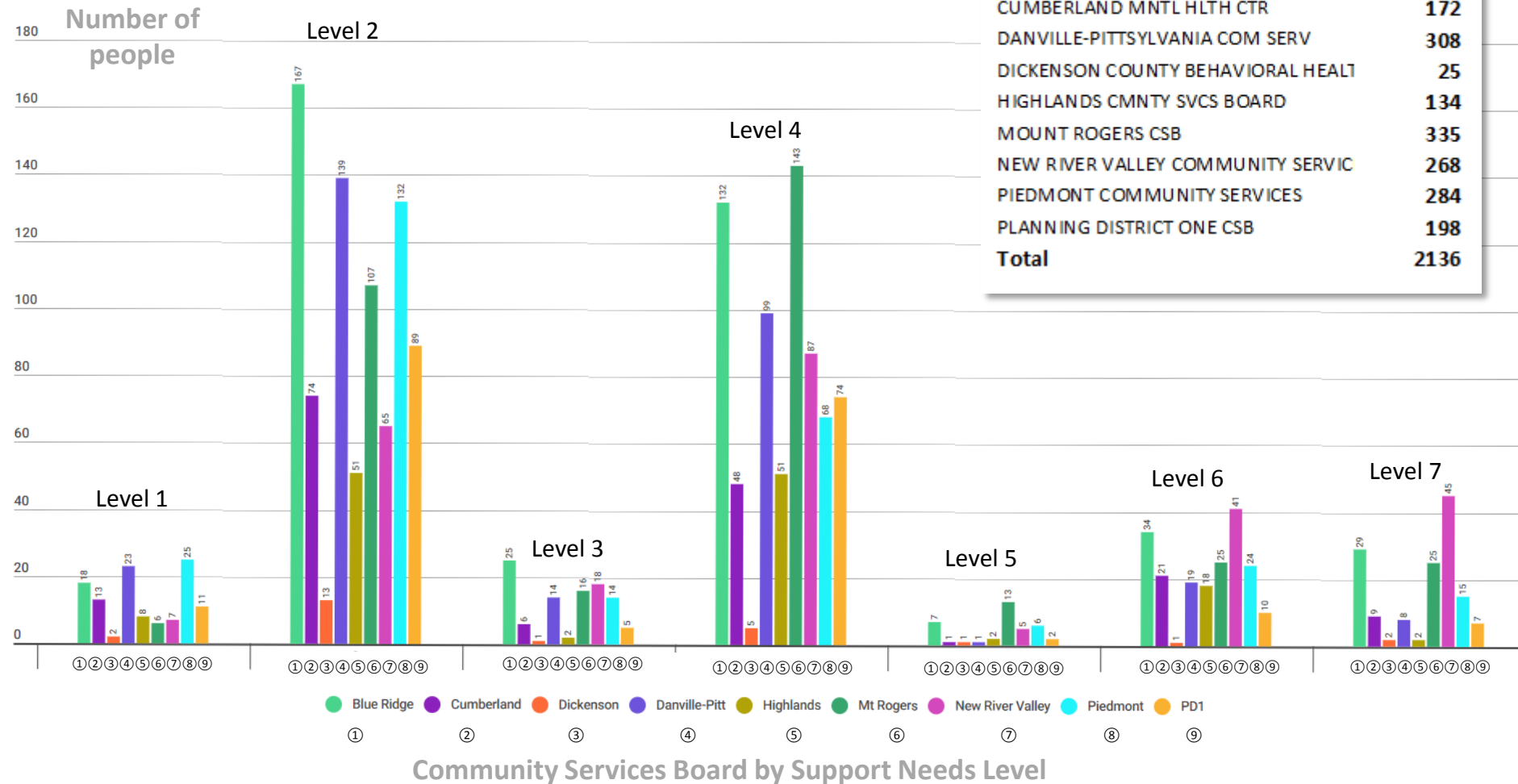
How are DD slots assigned (southwest)?

Southwest Region



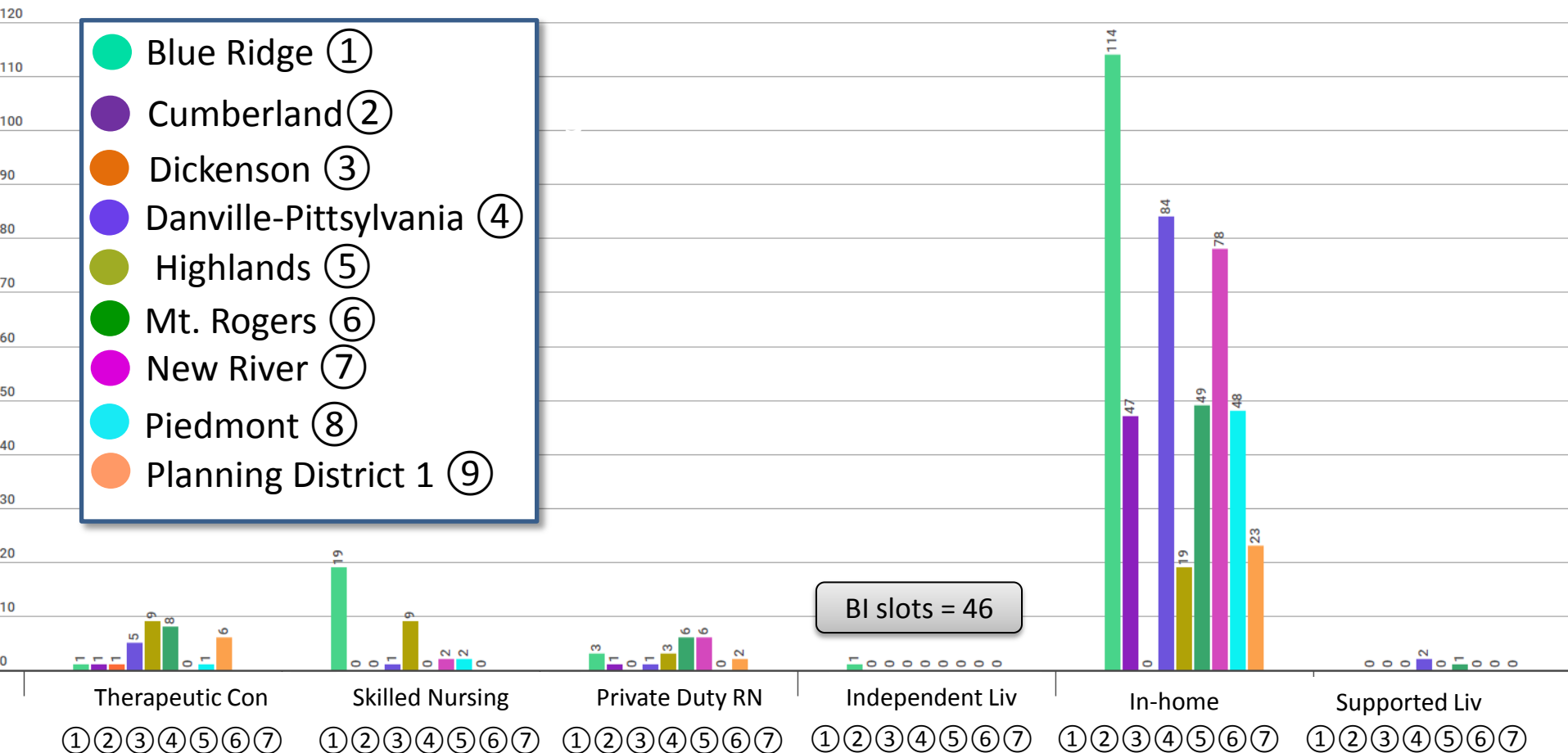
What support is needed?

Southwest Region



What services are authorized?

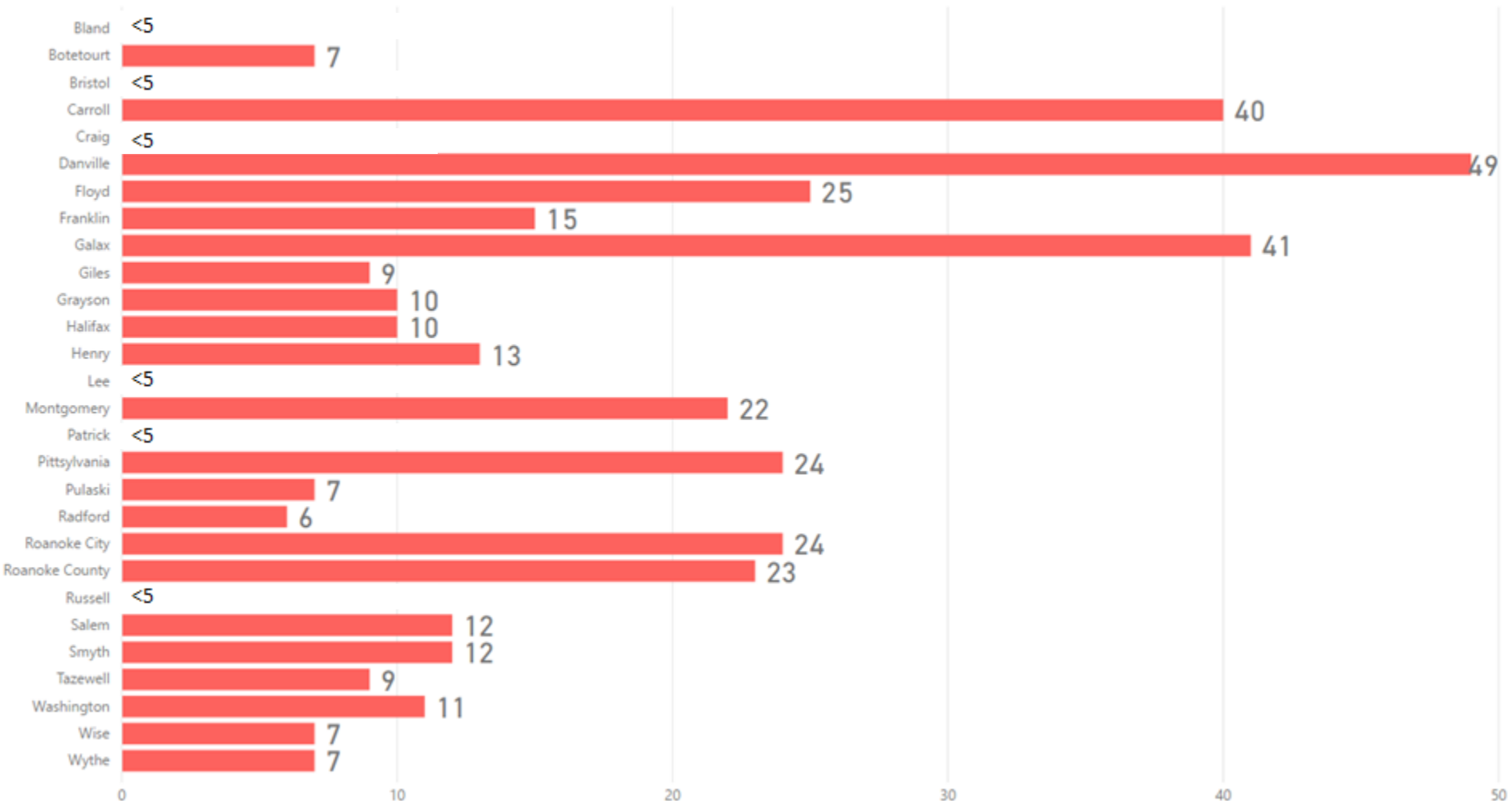
Southwest Region



Where are sponsored homes licensed?

Southwest Region

Sponsored Residential by Location



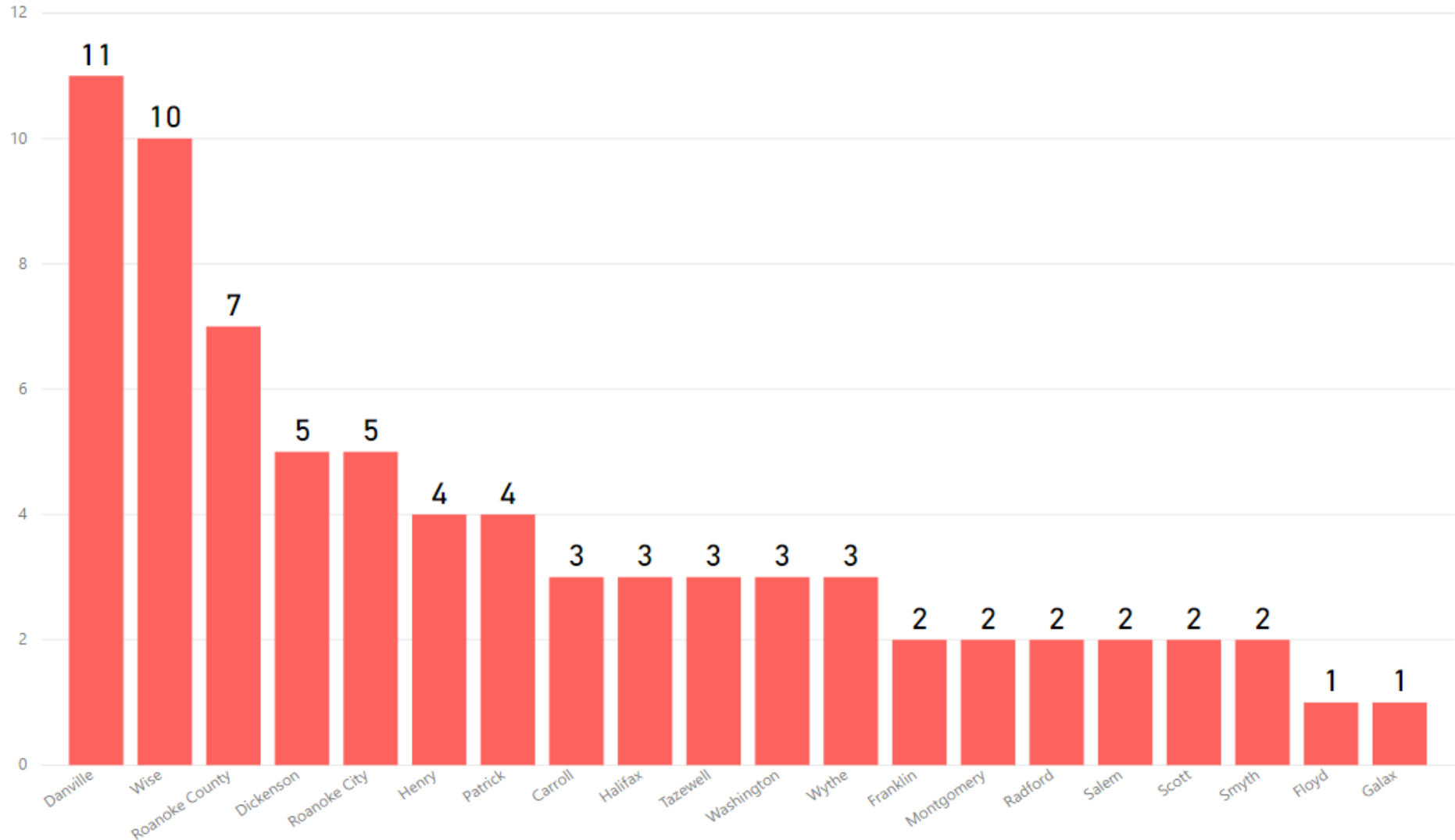
Where is day support licensed?

Southwest Region

Version 2

Day Support by Location

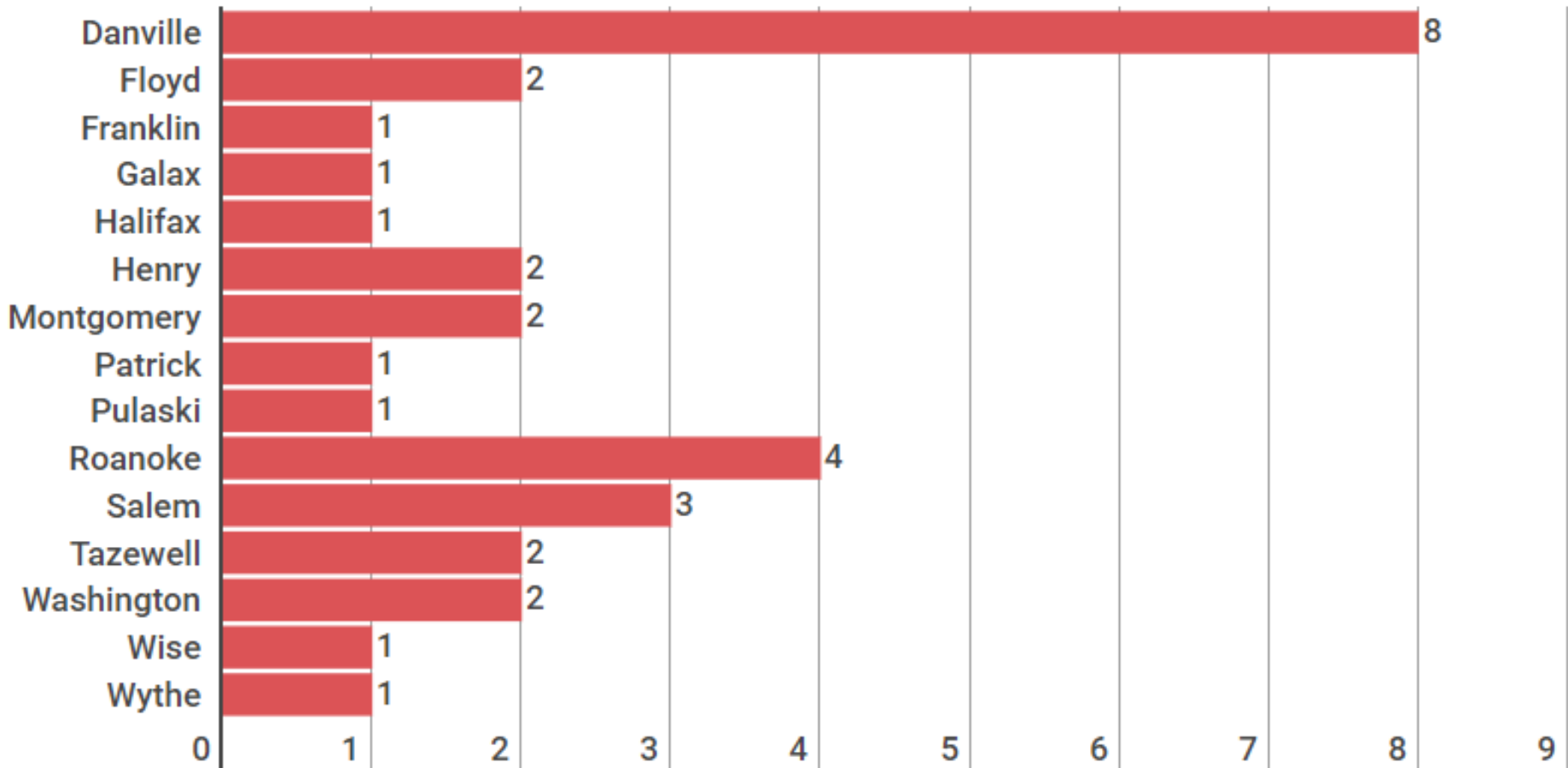
Source tab: OL Service Counts 10.31.17



Where is In-home licensed?

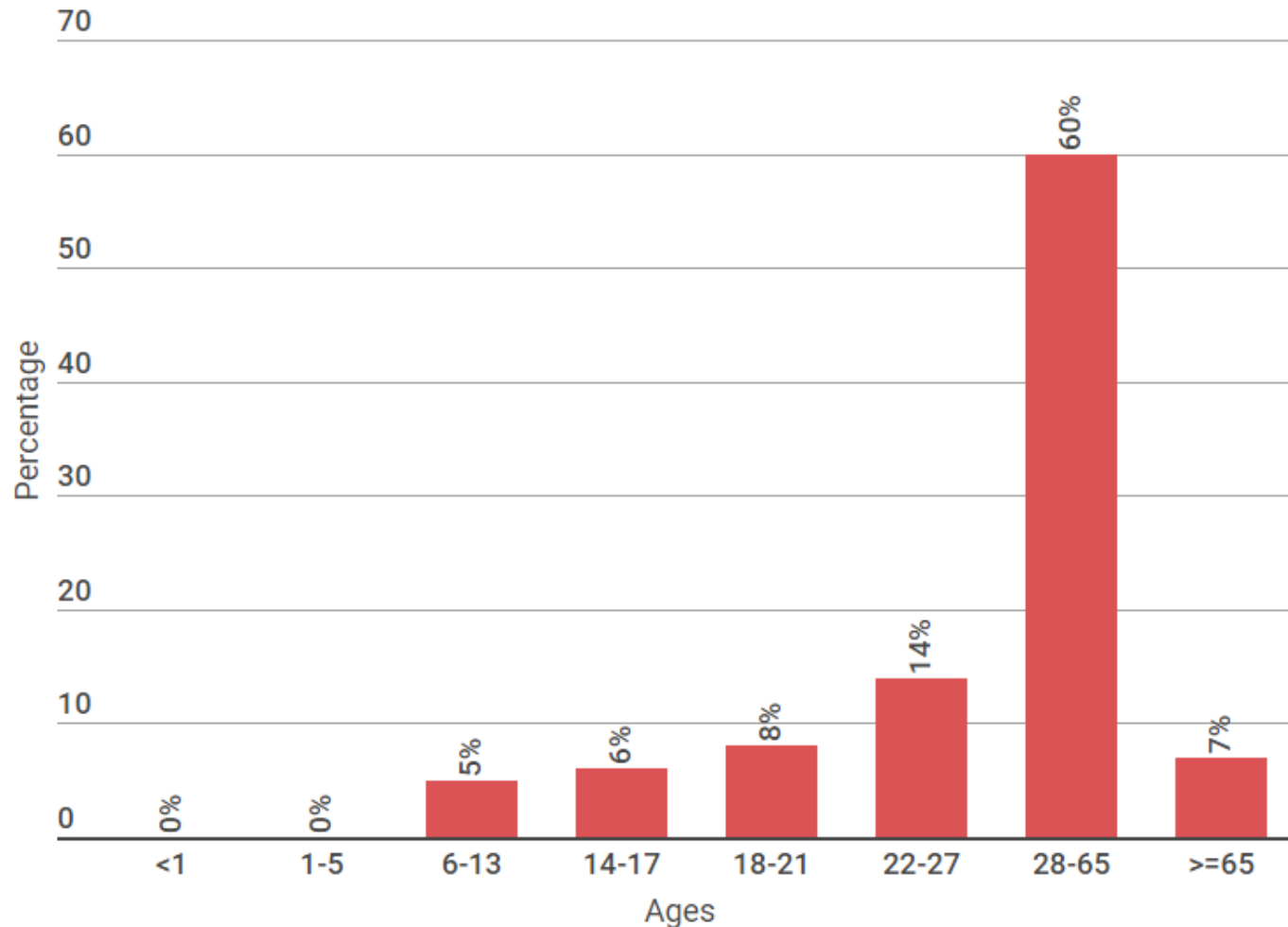
Southwest Region

In-Home Support Services



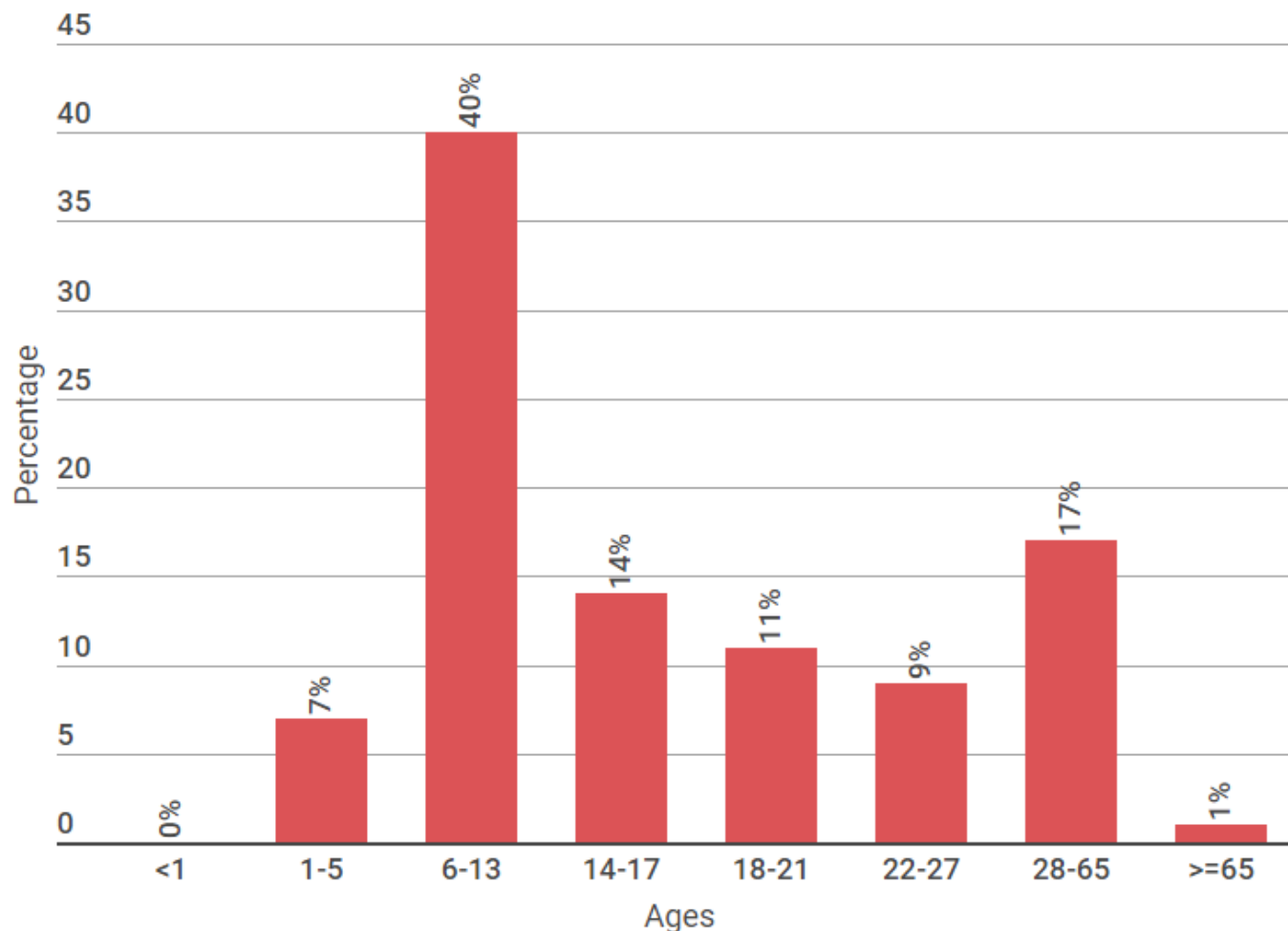
What are the ages of people with waiver?

Southwest Region – Enrolled on waiver – by Age Category



What are the ages of people waiting?

Southwest Region – Waitlist – by Age Category



Source tab: WaMS waitlist age data 11.7.17

Version 2

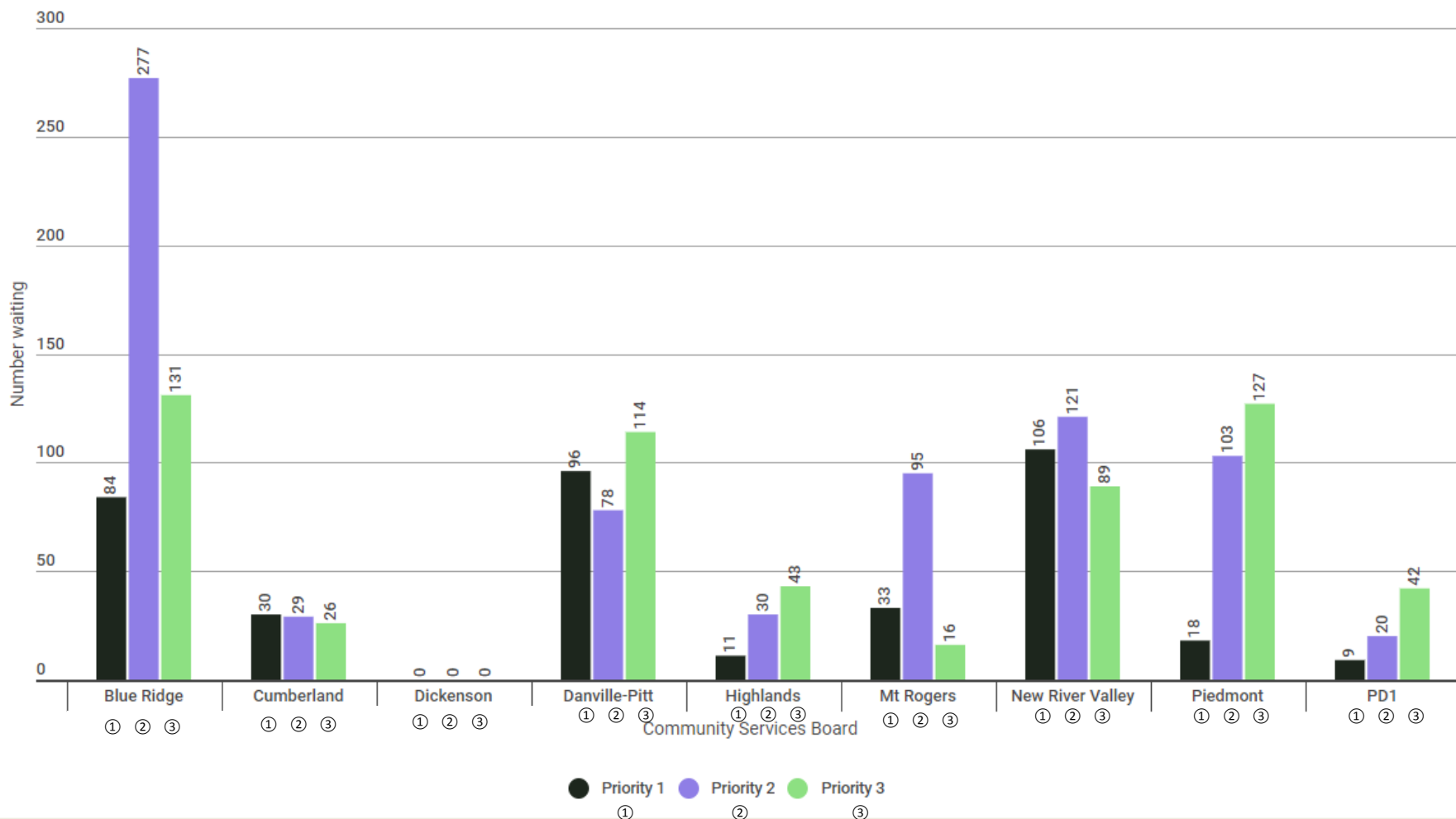
Slide 47



Where are people waiting by level of need?

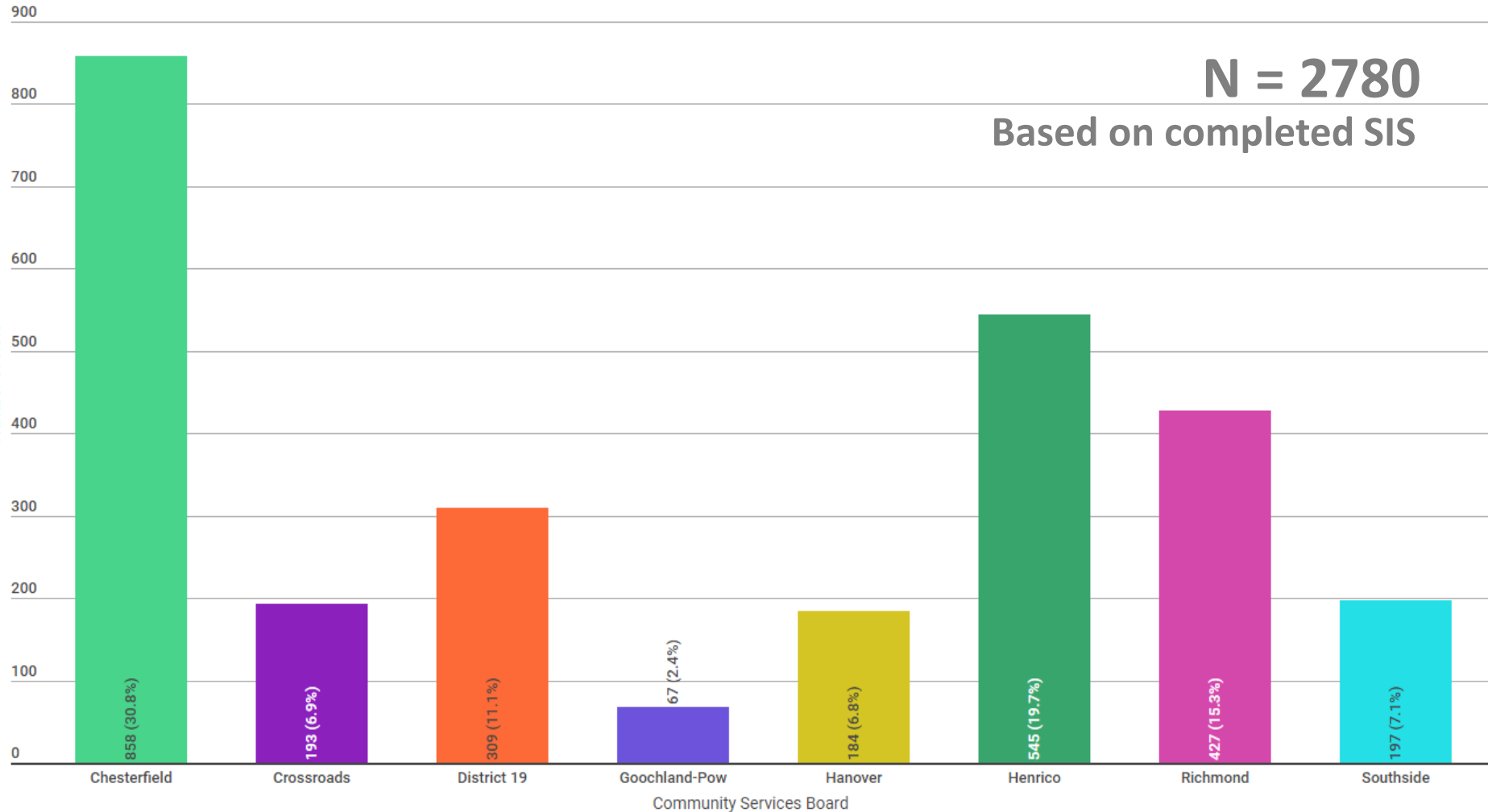
Southwest Region

Waiting list priority levels by CSB

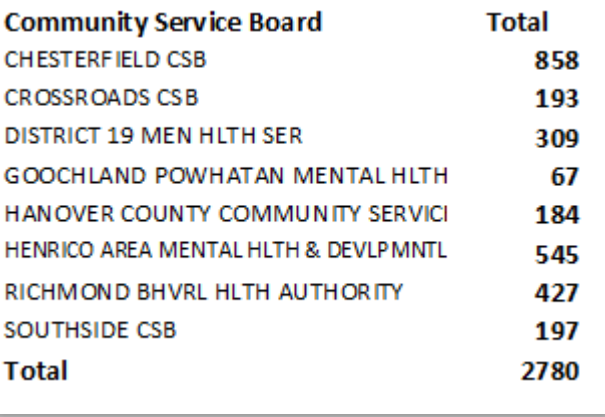


How are DD slots assigned (central)?

Central Region

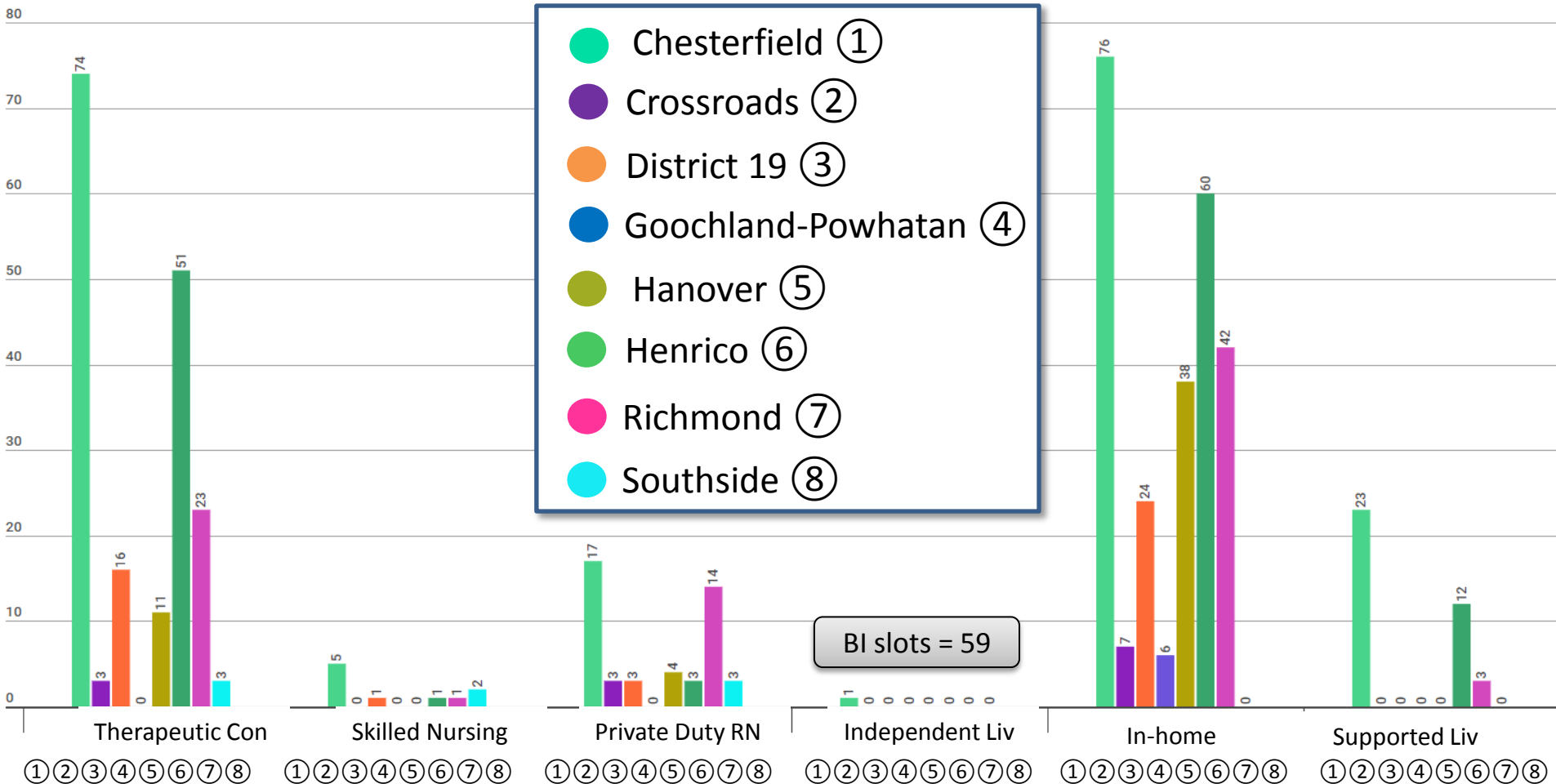


Central Region



What services are authorized?

Central Region



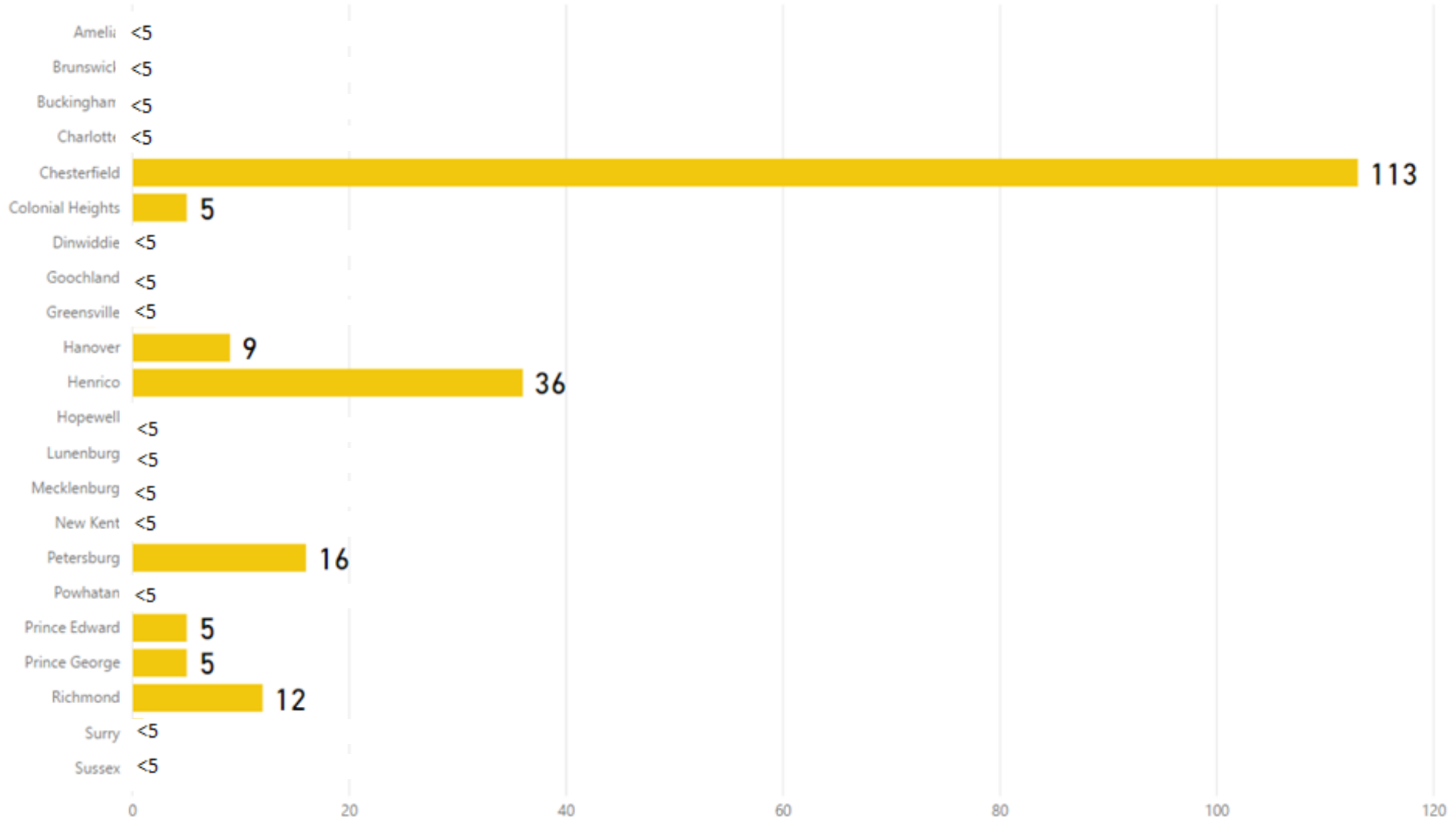
Where are sponsored homes licensed?

Central Region

Version 2

Sponsored Residential by Location

Source tab: OL Service Counts 10.31.17



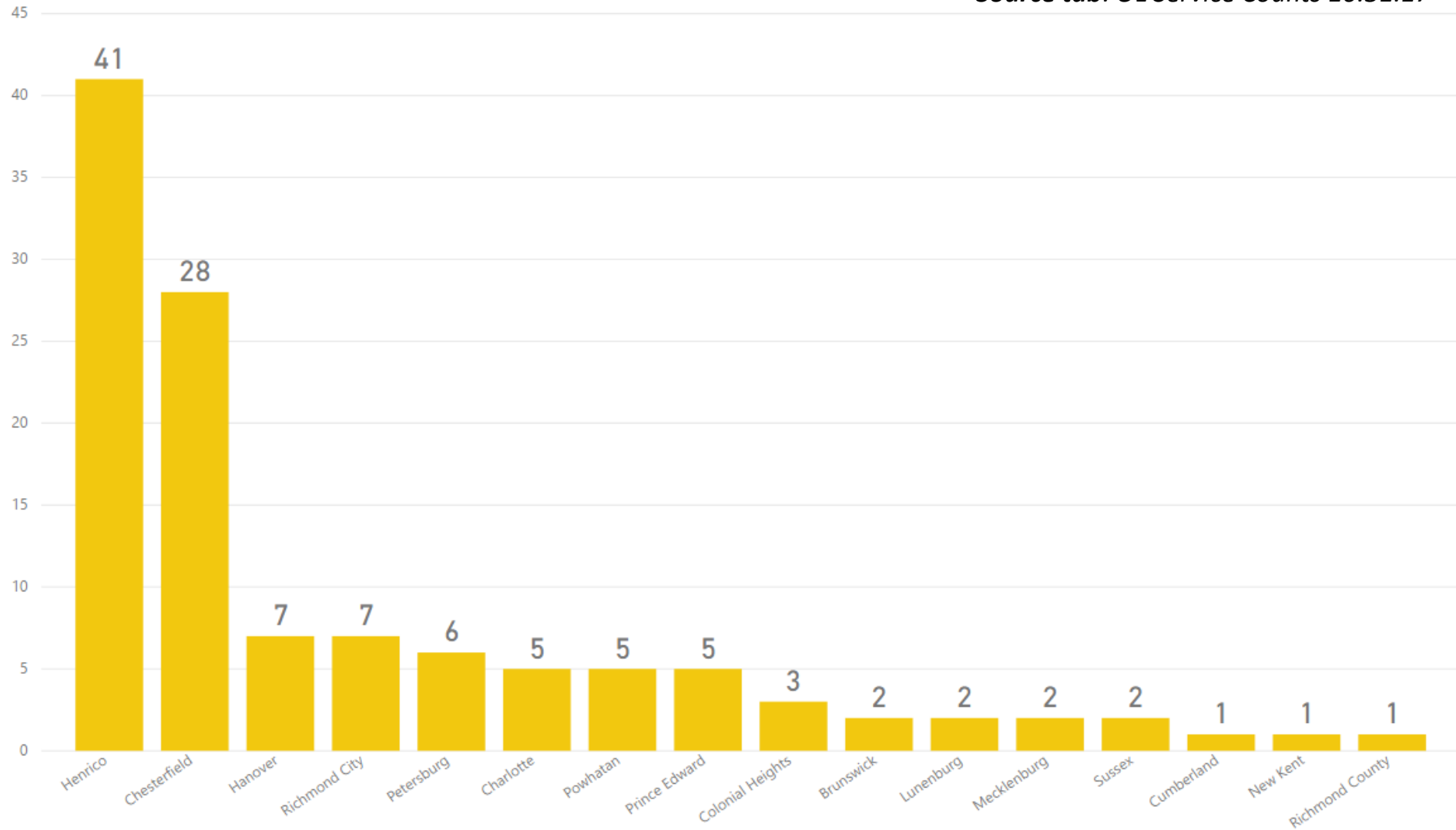
Where is day support licensed?

Central Region

Version 2

Day Support by Location

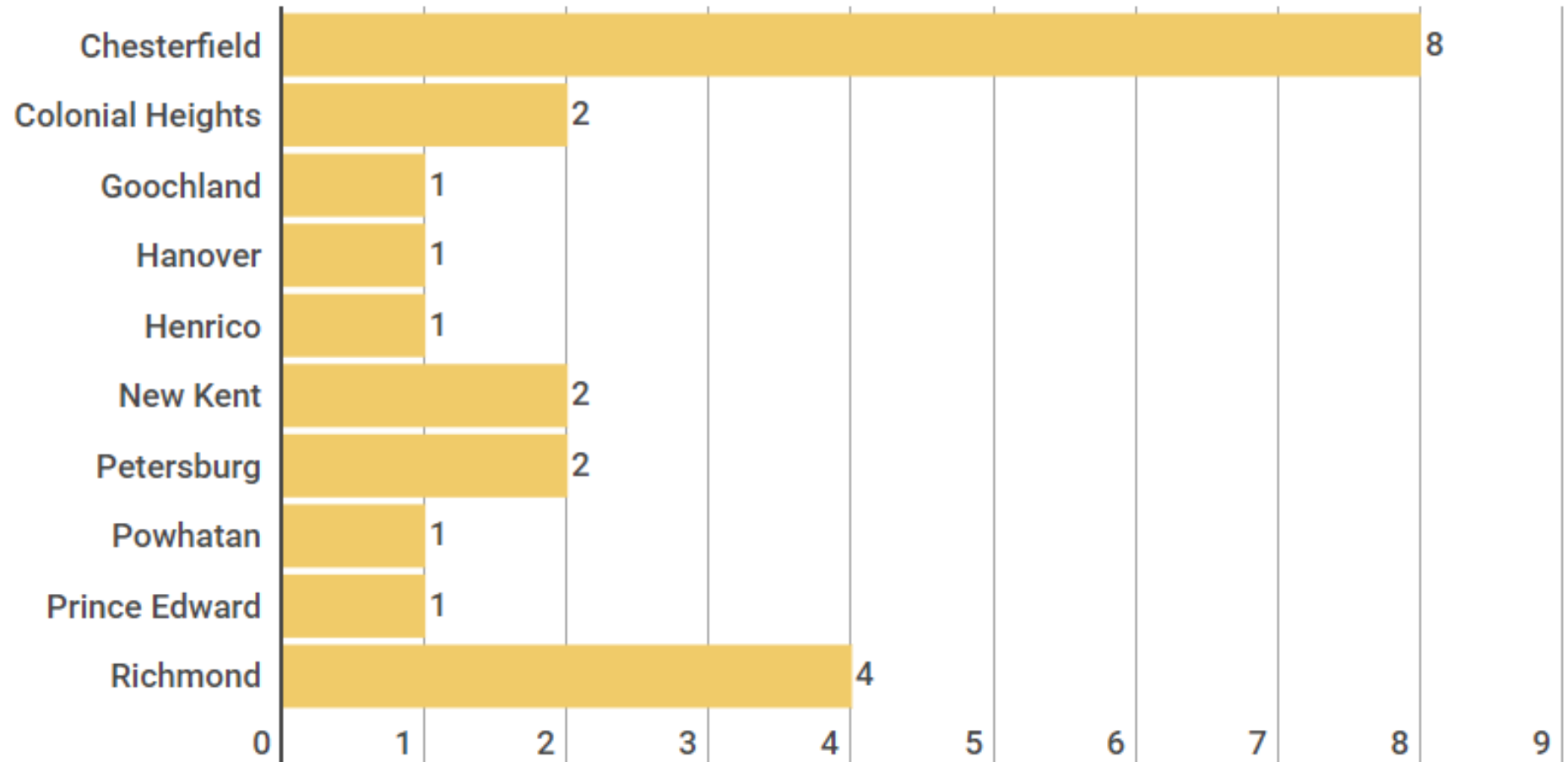
Source tab: OL Service Counts 10.31.17



Where is In-home licensed?

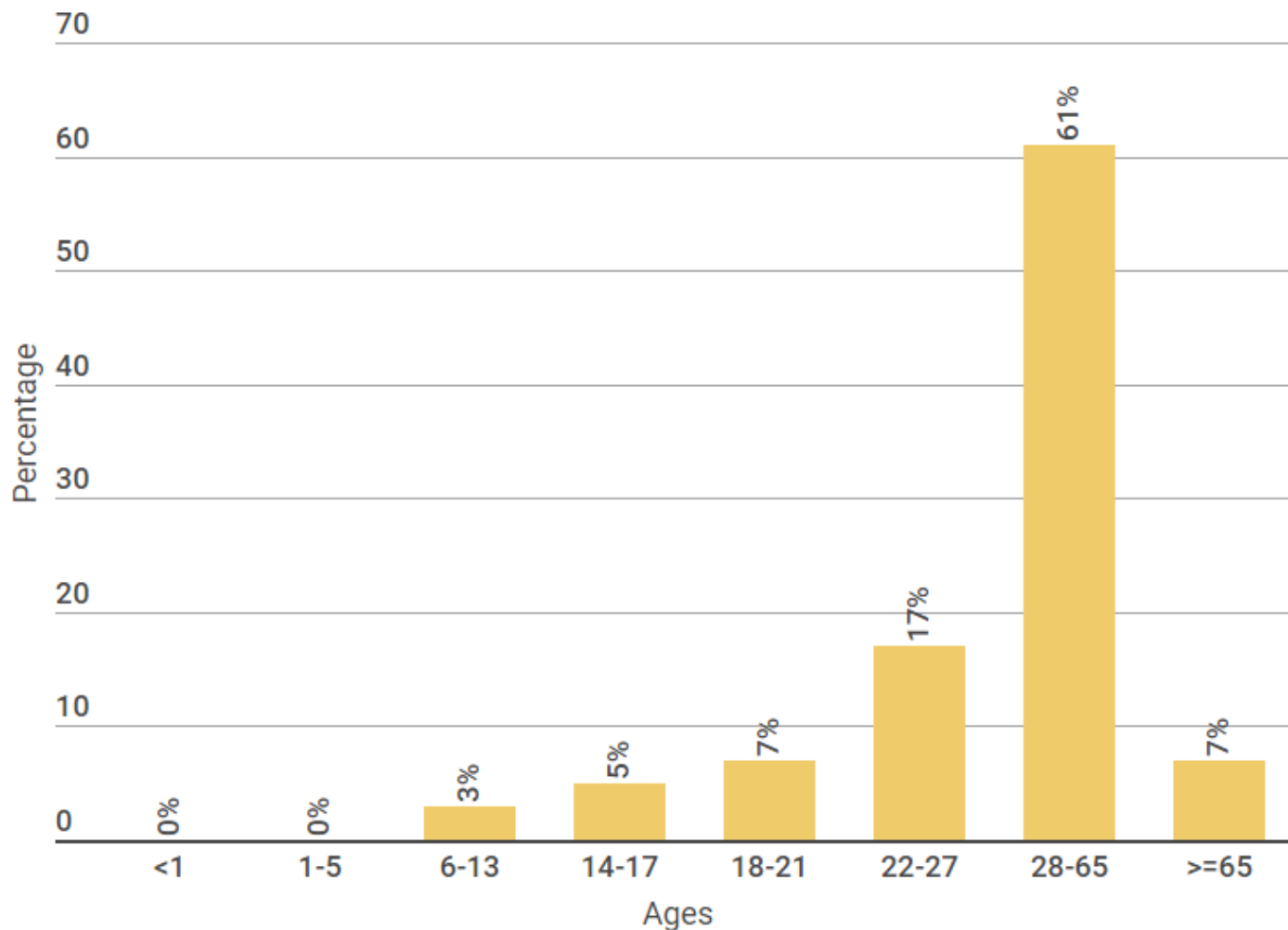
Central Region

In-Home Support Services



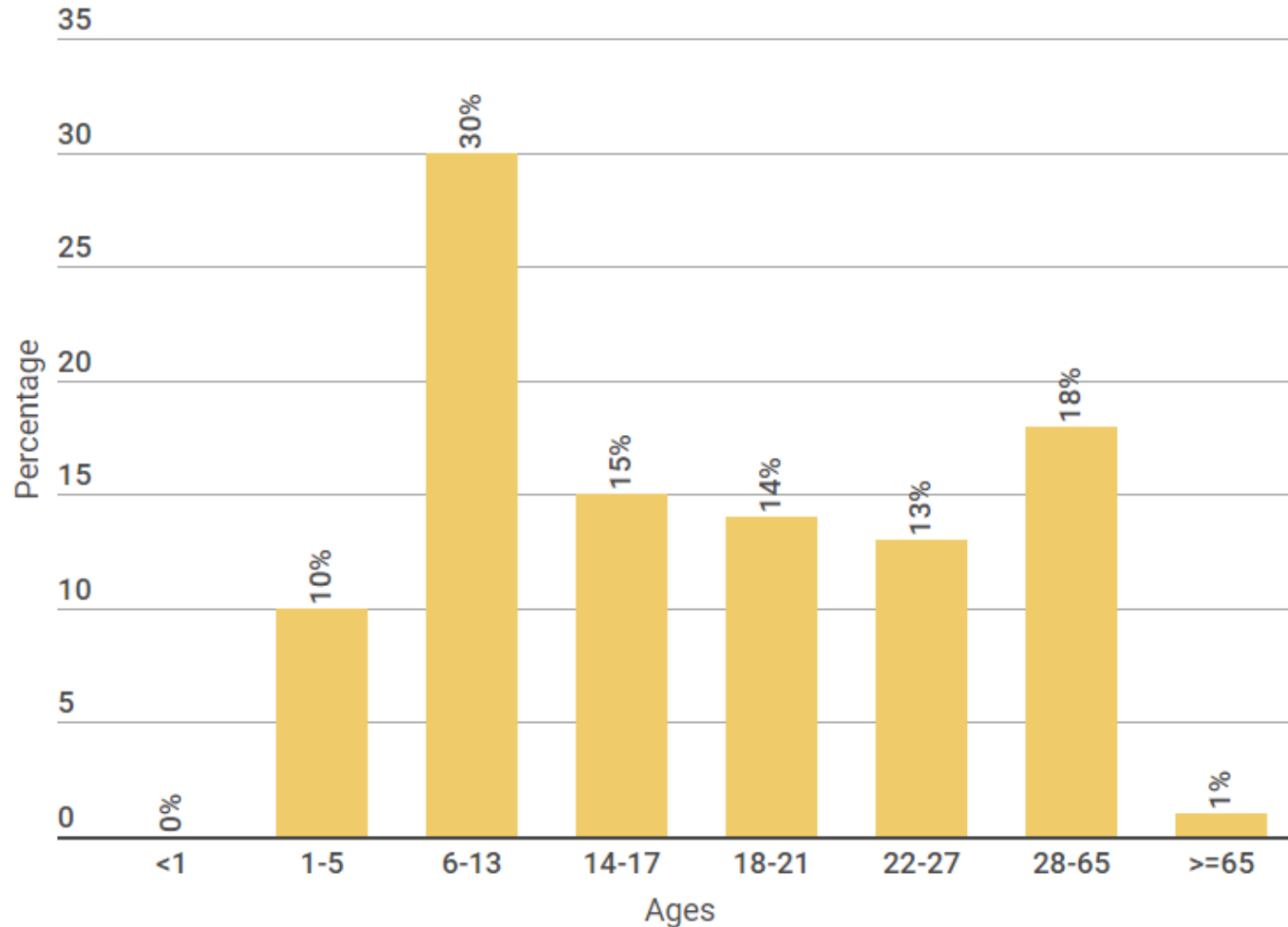
What are the ages of people with waiver?

Central Region – Enrolled on waiver – by Age Category



What are the ages of people waiting?

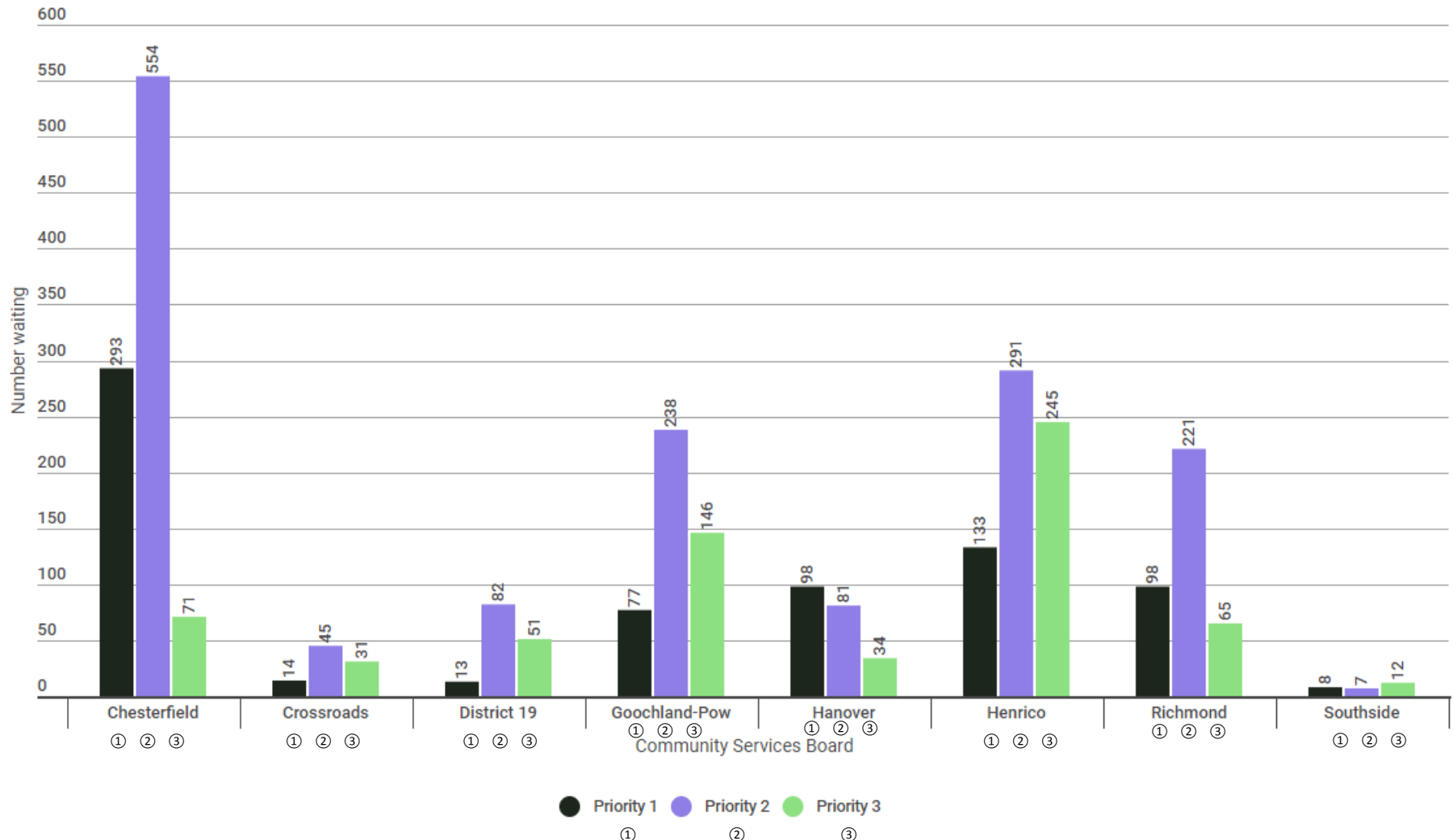
Central Region – Waitlist – by Age Category



Where are people waiting by level of need?

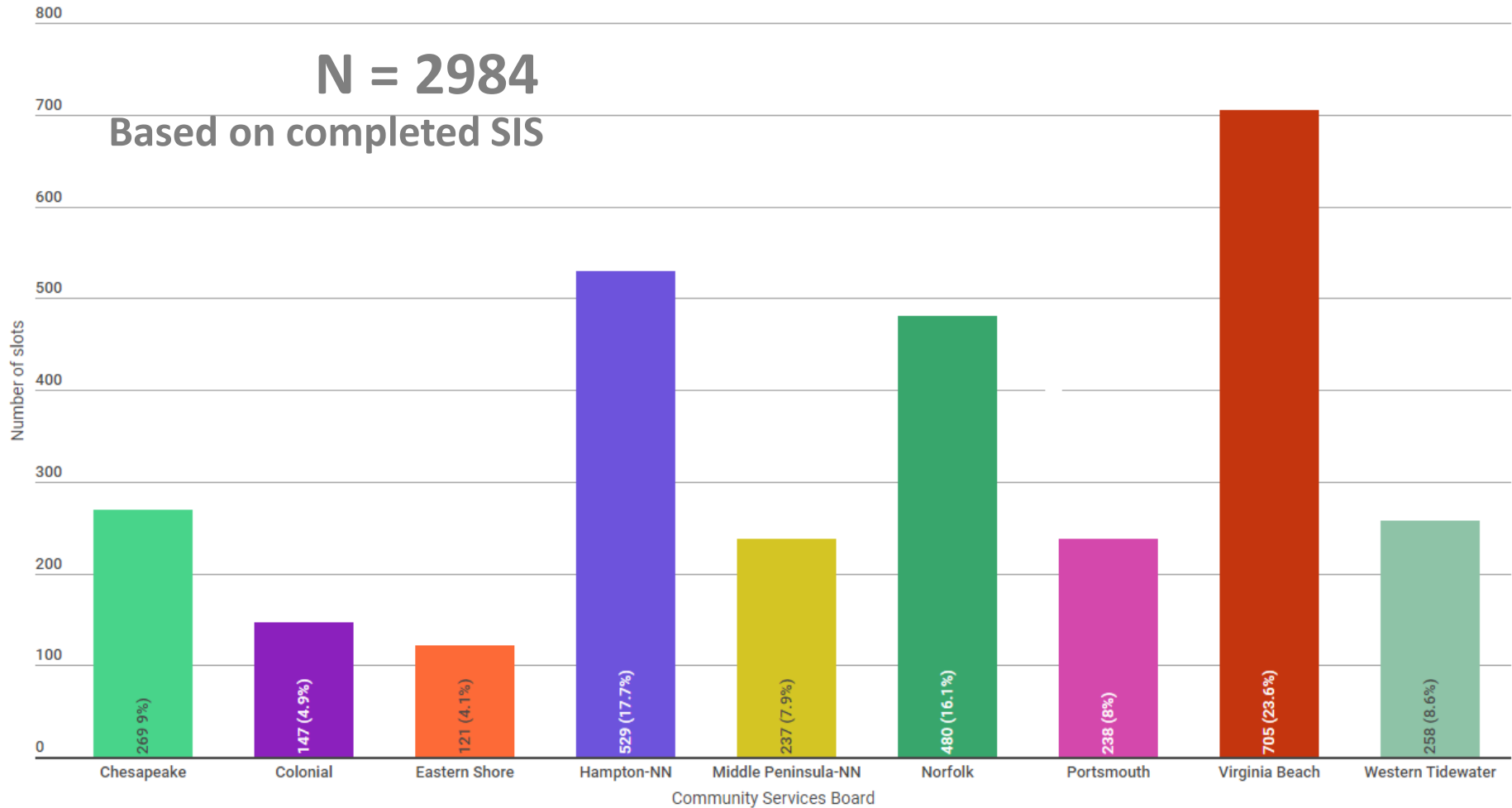
Central Region

Waiting list priority levels by CSB



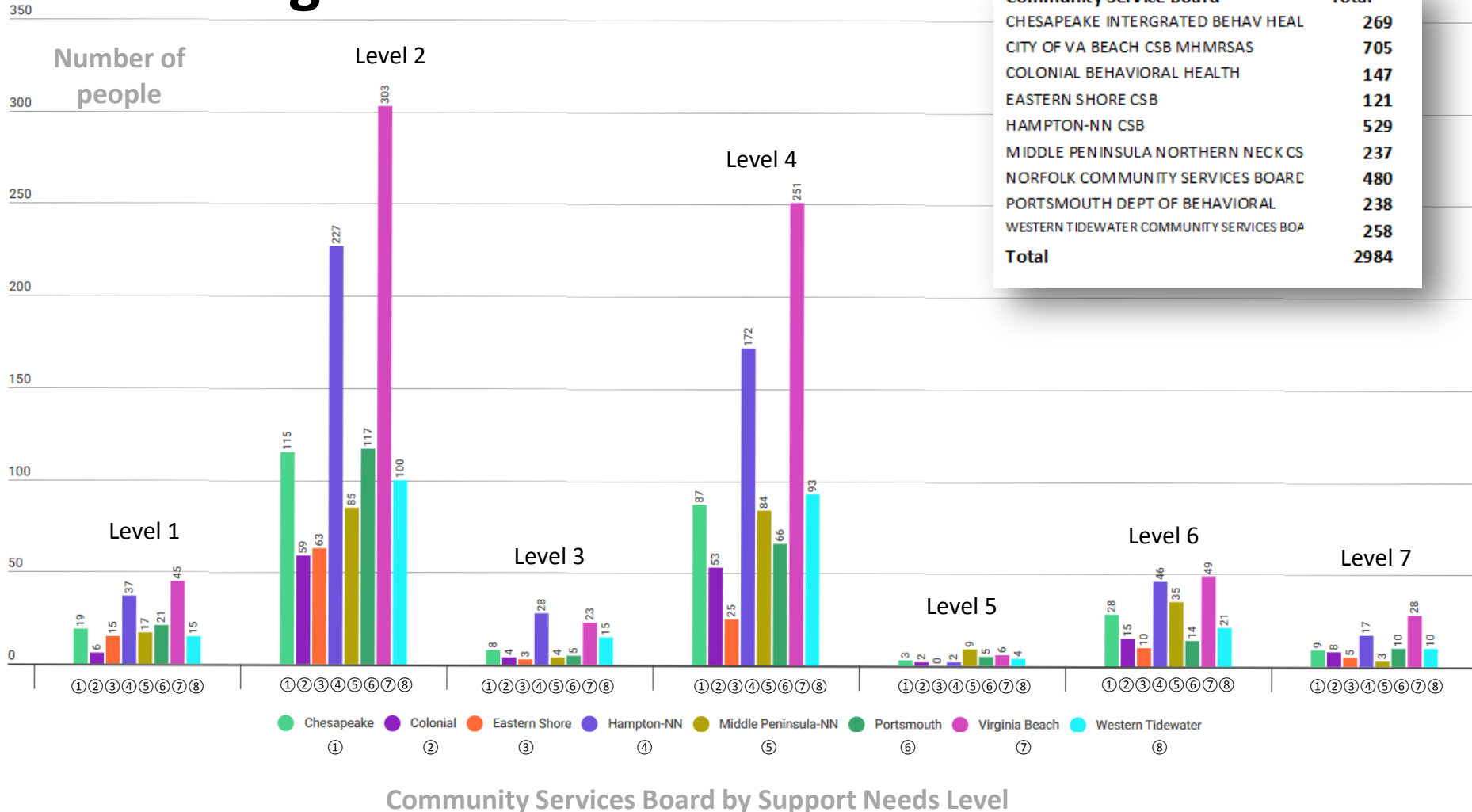
How are DD slots assigned (eastern)?

Eastern Region



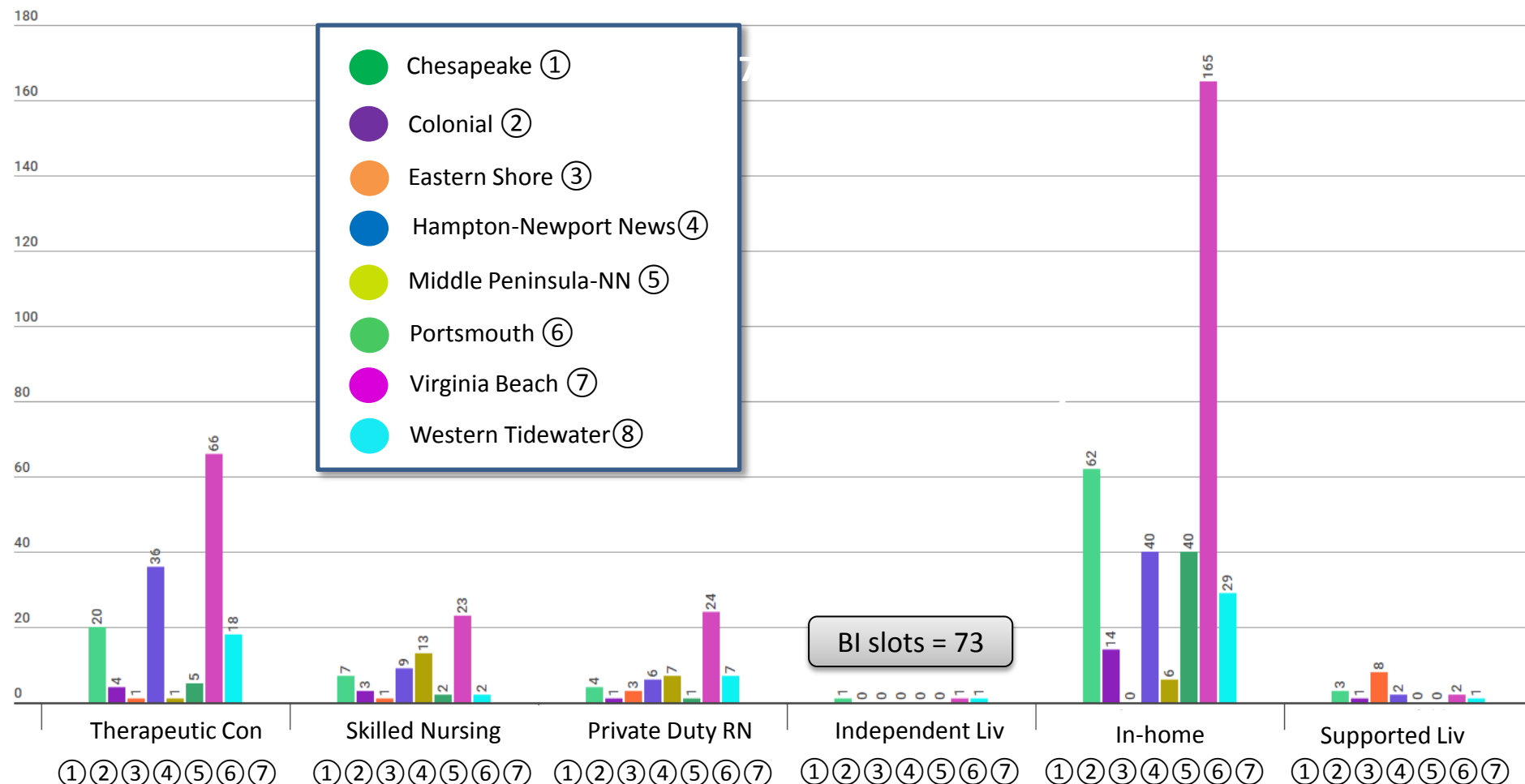
What support is needed?

Eastern Region



What services are authorized?

Eastern Region



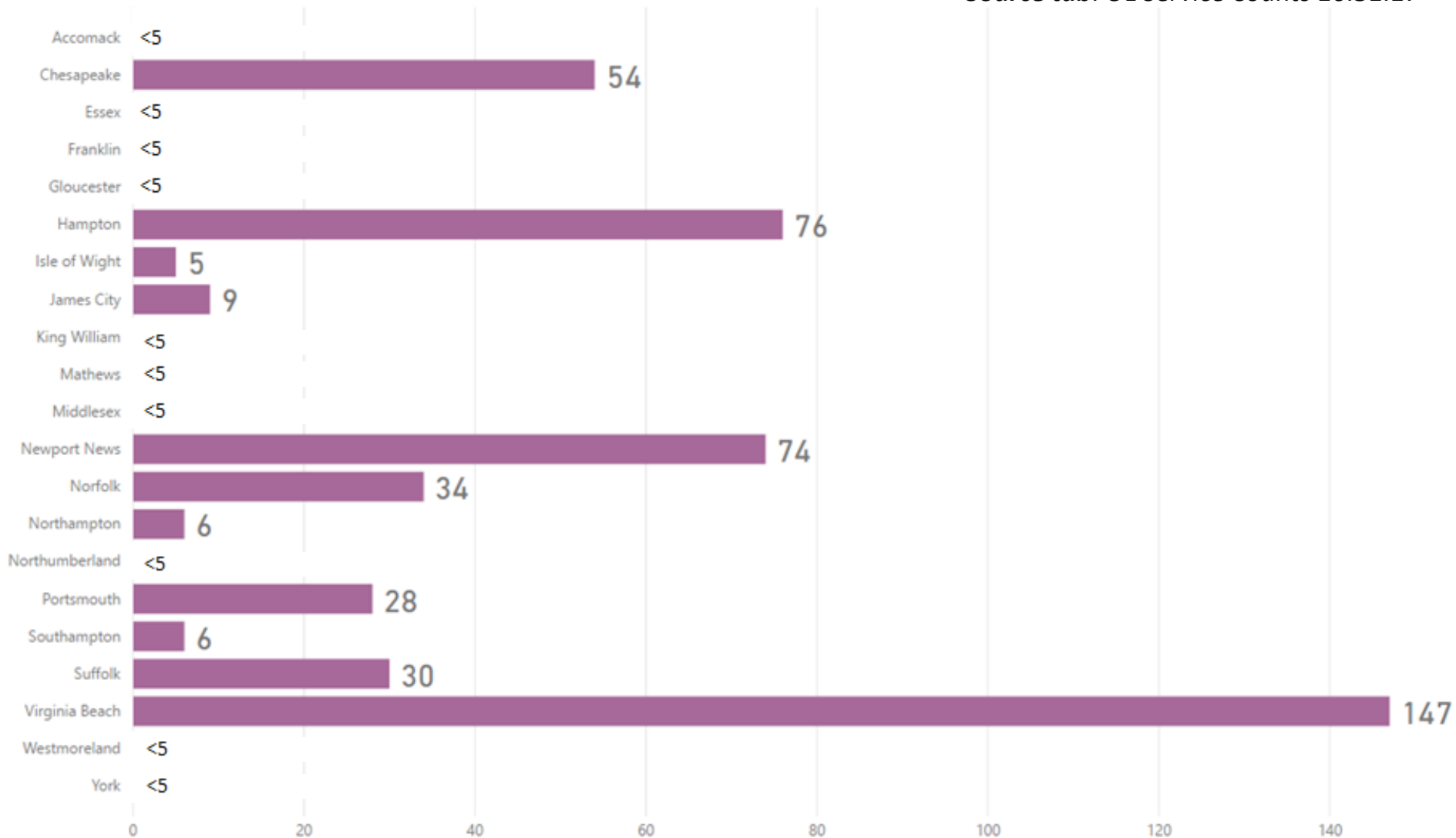
Where are sponsored homes licensed?

Eastern Region

Version 2

Sponsored Residential by Location

Source tab: OL Service Counts 10.31.17



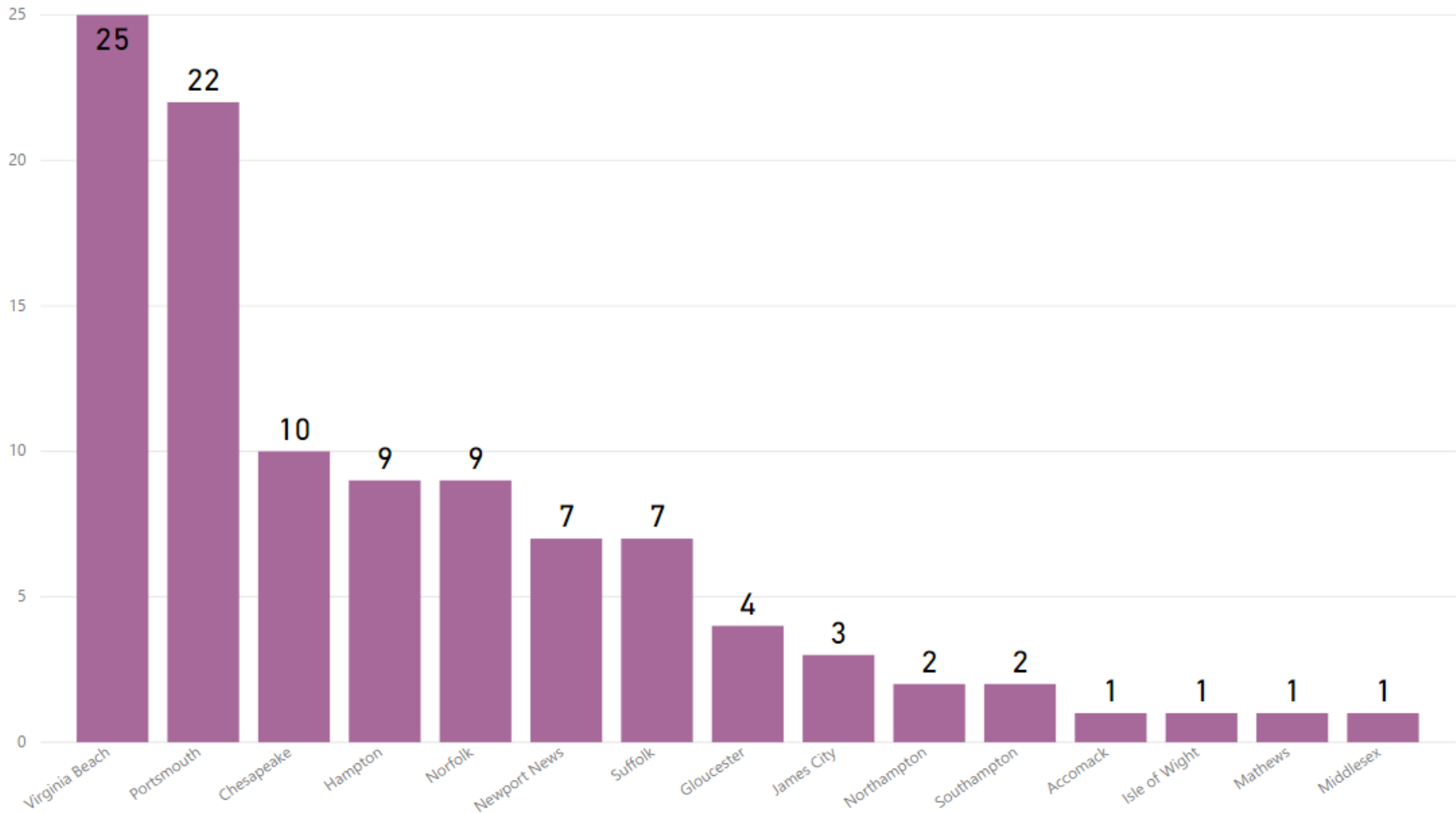
Where is day support licensed?

Eastern Region

Version 2

Source tab: OL Service Counts 10.31.17

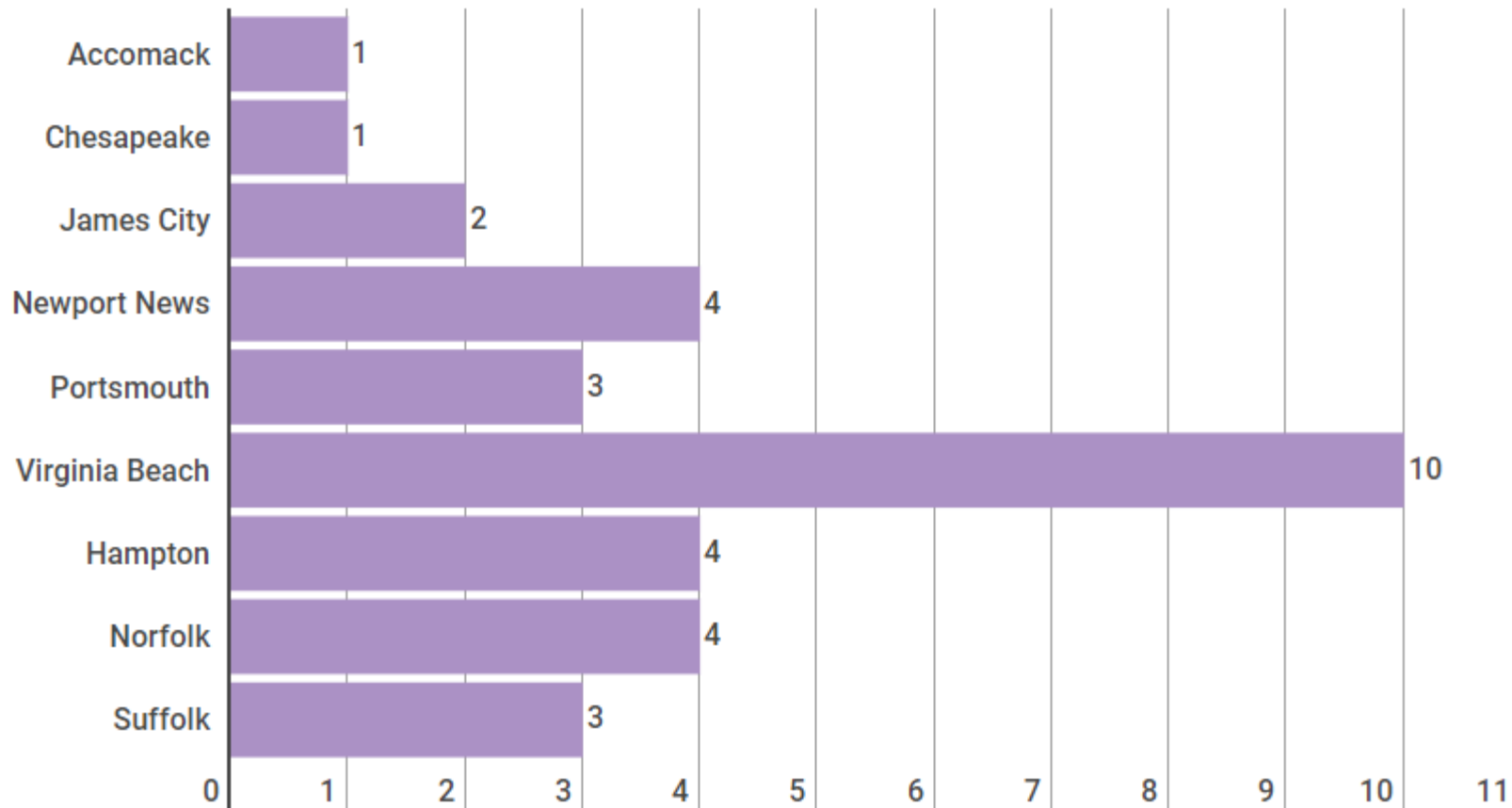
Day Support by Location



Where is In-home licensed?

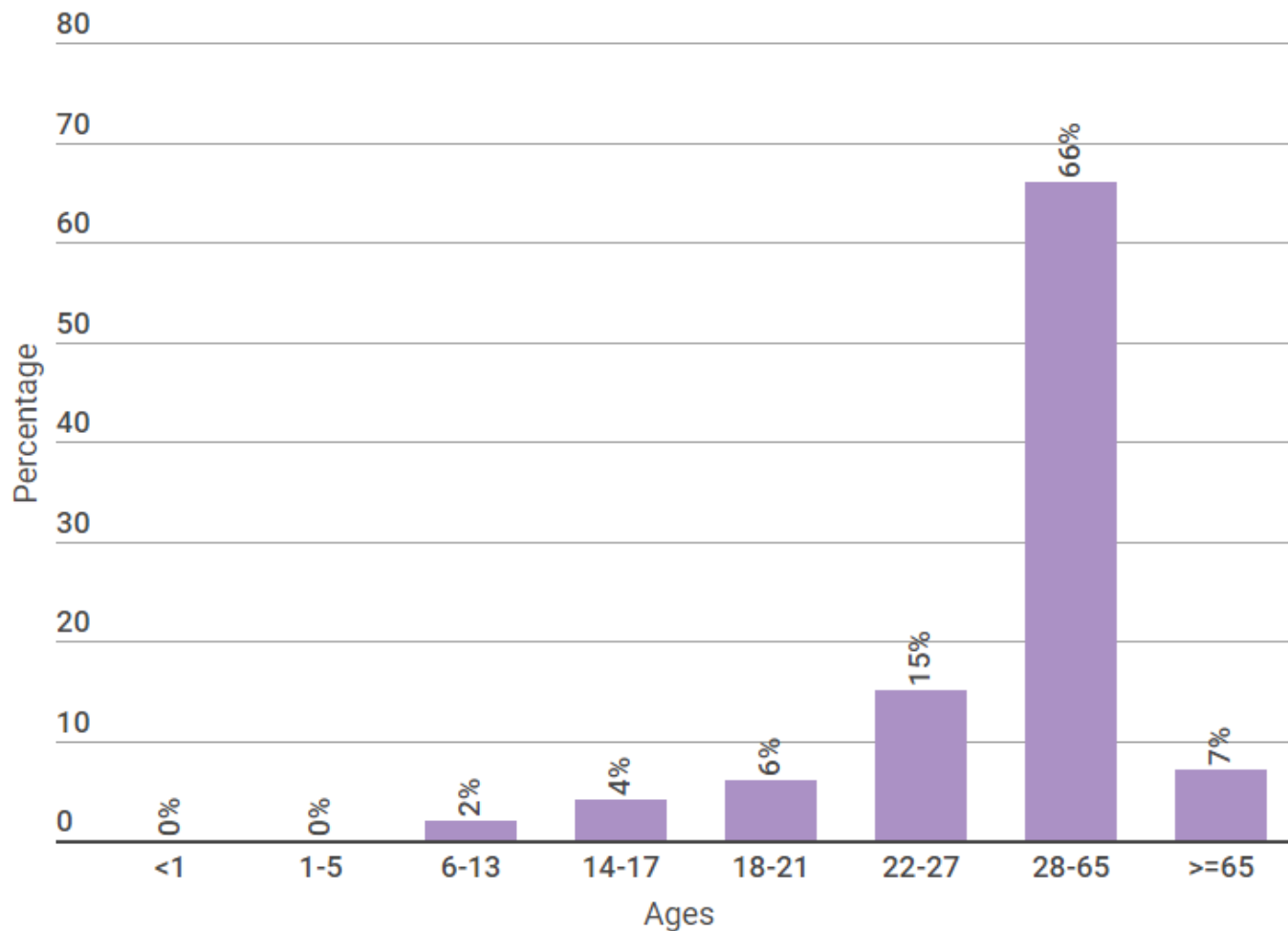
Eastern Region

In-Home Support Services by License



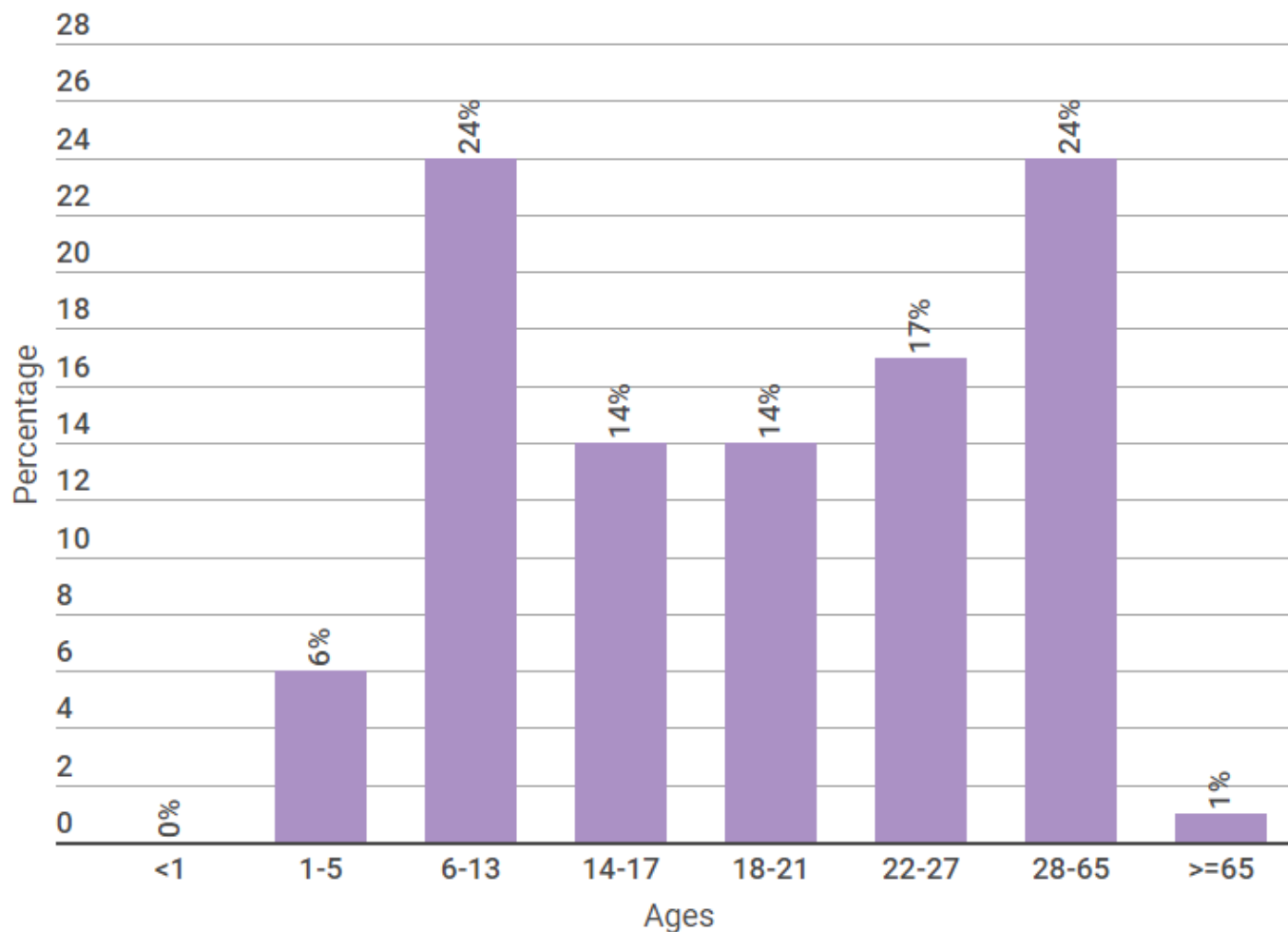
What are the ages of people with waiver?

Eastern Region – Enrolled on waiver – by Age Category



What are the ages of people waiting?

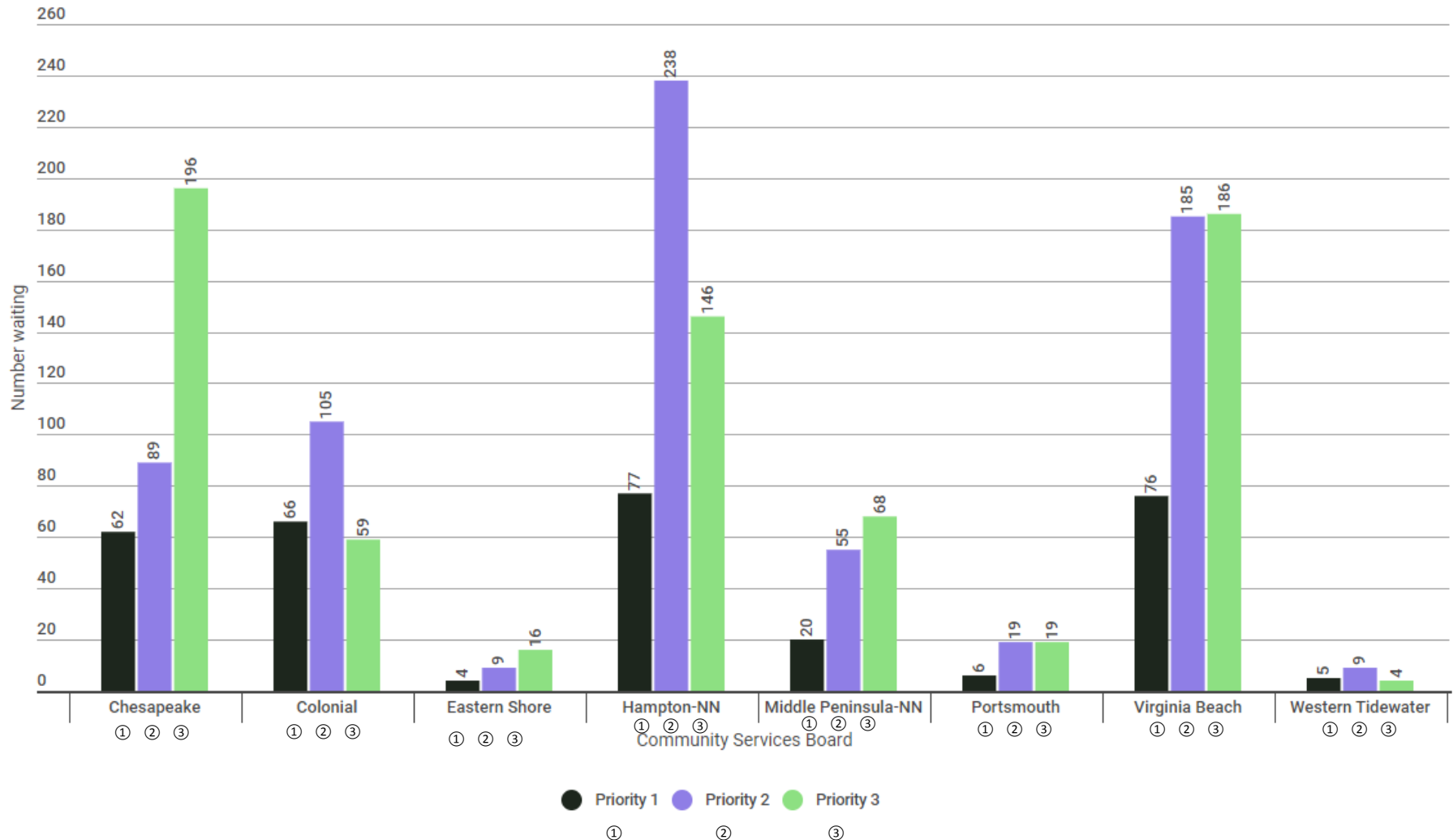
Eastern Region – Waitlist – by Age Category



Where are people waiting by level of need?

Eastern Region

Waiting list priority levels by CSB



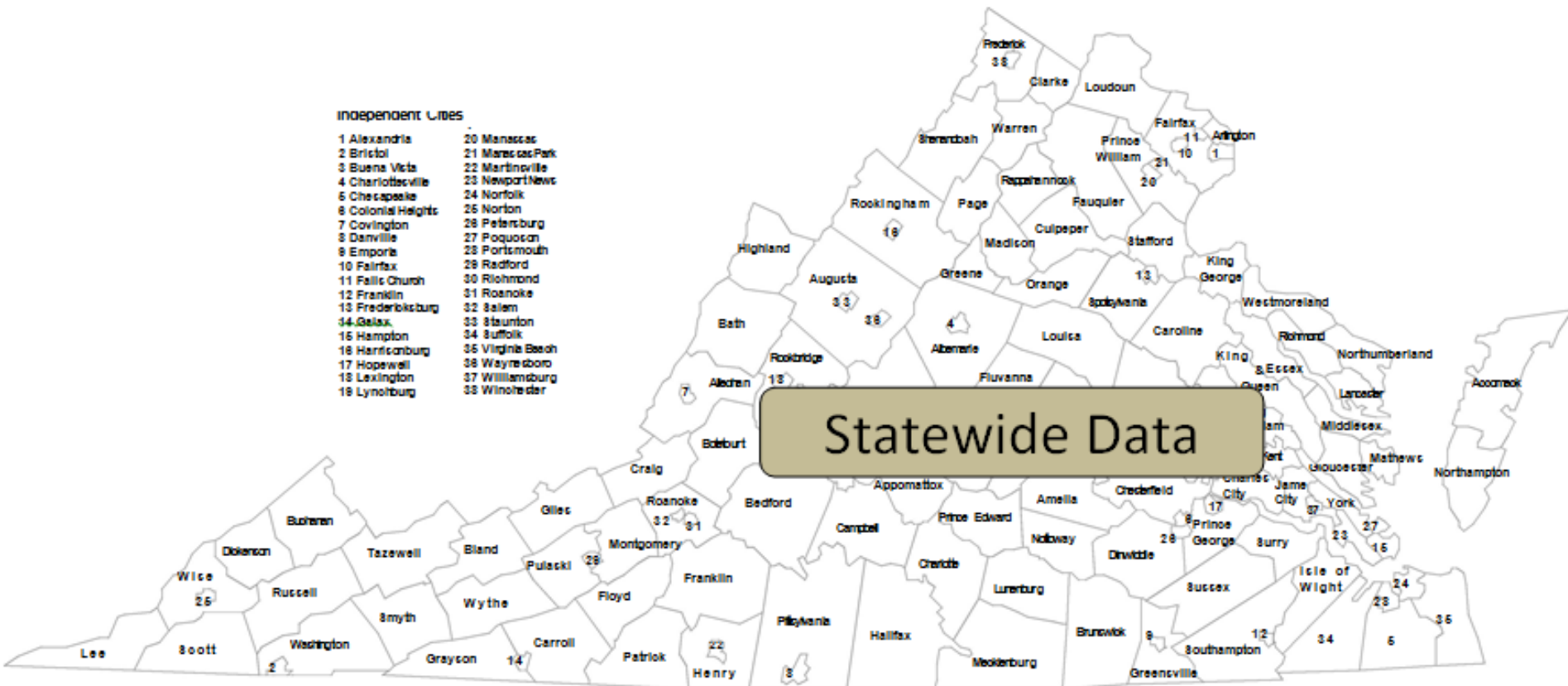
Source tab: WaMS WL by priority 10.17.17

Version 2

Slide 66

Statewide Data

Map of Virginia by Cities and Counties

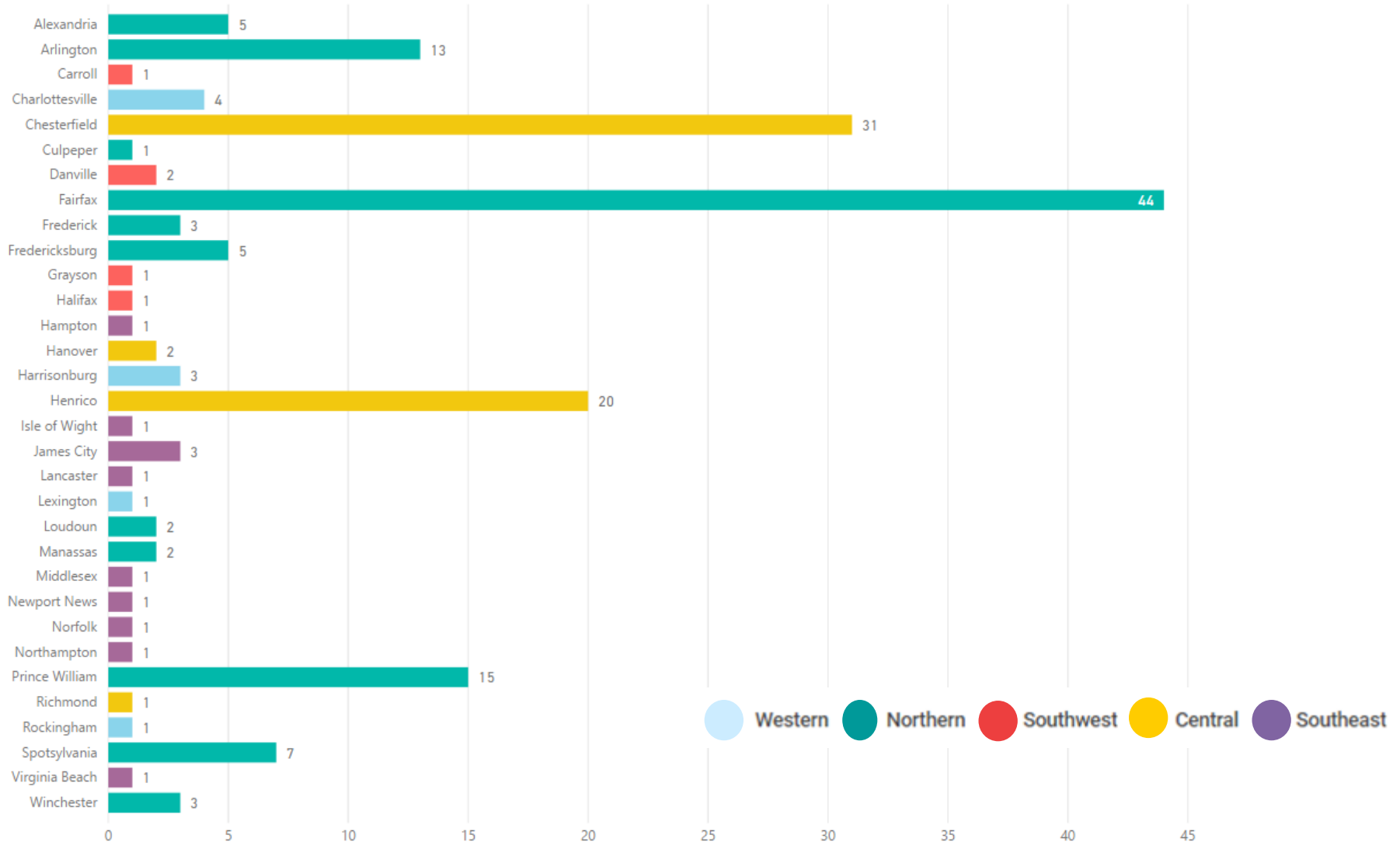


www.coopercenter.org/demographics



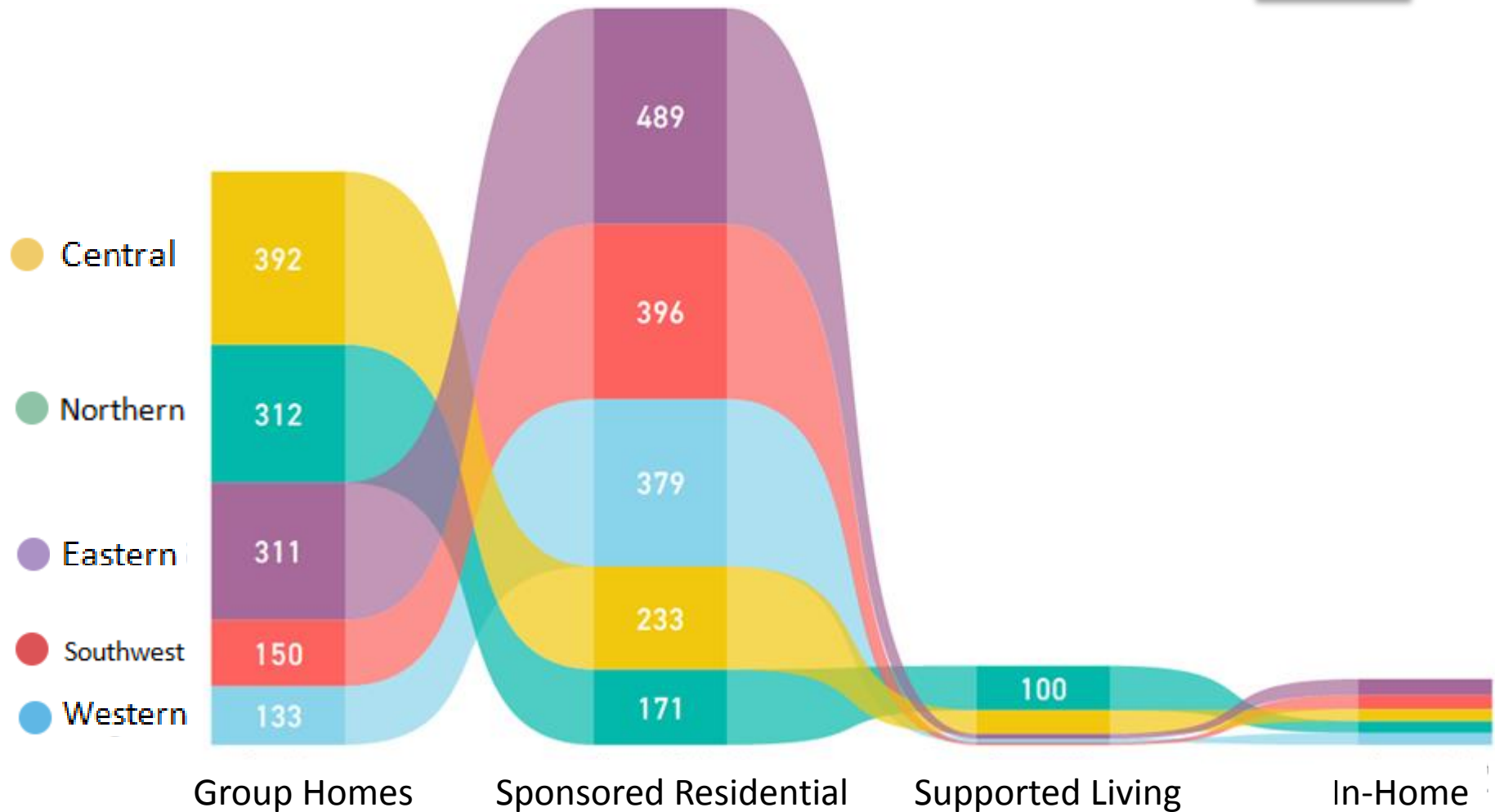
Where is Supervised Living licensed?

Supervised Living by Location



How do residential services compare?

Version 2



Source tab: OL Service Counts 10.31.17

Next Steps

- Post version 1 of slides online
- Collect feedback
- Finalize six dashboards and slides
- Quality Review Panel
- Quality Improvement Committee
- Post dashboards online
- Schedule next review



Next Steps

Questions, ideas, and comments...

- Questions about today's data following review
- Questions for future data needs by email to:

Subject line “**SOS [Region]**” to
eric.williams@dbhds.virginia.gov

e.g. SOS Central

thank you